

2010 Military Health Systems Conference Schedule

Registration Hours of Operation

Sunday, 24 January	1700 – 2000
Monday, 25 January	0630 – 1730
Tuesday, 26 January	0630 – 1730
Wednesday, 27 January	0630 – 1730
Thursday, 28 January	0630 – 1000

Monday Morning, 25 January 2010

Theme: The Challenges to Achieve Breakthrough Performance

0630 – 1730 Registration

0730 – 0745 Ceremonial Music

0745 – 0800 Invocation

0800 – 0930 DoD and National leaders

0930 – 1000 Coffee Break, Potomac Foyer

1000 – 1010 Awards

1010 – 1050 DoD and National leaders

1050 – 1130 Vice Adm. Adam M. Robinson Jr., MD, Surgeon General of the Navy

1130 – 1300 Lunch on Your Own

Monday Afternoon, 25 January 2010

1300 – 1430

BRAC Consolidation and Federal Partnerships: Advancing to Health Care Synergy

Rear Adm. Thomas Cullison, MD, USN; Brig Gen. Byron Hepburn, MD, USAF; Maj. Gen. David Rubenstein, MHA, USA; Rear Adm. David J. Smith, MD, USN

Discussion of the role of the services in the BRAC consolidation; challenges to consolidation; expected synergies to health care services and delivery; expectations for future consolidations or partnering; implications for future governance. (CME, CNE, ACHE, SW, AAMA)

The Current and Future Prospective Payment System; Paying for Readiness-Type Costs

Gregory Atkinson, MBA; Bob Opsut, PhD; Lt. Col. Sharon Pacchiana, MSN, MHA

Come and learn about: What determines your PPS allocation? Where is the PPS going in this dynamic era of health care reform? Ideas for valuing “readiness-type” costs. (CME, CNE, ACHE, SW, AAMA)

DoD/VA Data Sharing - Successes to Date

Peyton S. Isaac, JD; Lois Kellet, MBA; Katharine Murray

Description of DoD/VA data sharing successes to date. Discussion of what data is available, how it may be accessed and what changes are coming soon. (CME, CNE, ACHE, SW, AAMA)

Effective Use of Latest HIT Innovations

Robert Walker, MD

Using Tablet and Voice Recognition Technology to Enhance AHLTA Provider Satisfaction – What we can learn from the Army’s MAPS experience. (CME, CNE, ACHE, SW, AAMA)

Front-Line Successes in Improving Access to Care and Referral Management

Capt. Kevin G. Berry, MD, USN; Scott Graham, MSM, USAF; Crystal F. Kelley; Marissa Koch, MSN; Capt. MaryAlice Morro, MSN, MS, USN; Patricia, C. Oakes

TRICARE Third Generation of contracts currently does not include referral management. Learn how four MTFs (clinic, medical centers, multi-service market) have mastered referral management and how you can, too! (CME, CNE, ACHE, SW, AAMA)

High Touch/Ready Assist: Mission, Warriors, Families

Dinah Cohen, MS; Shemille Flinta, MSN, MPH; Patricia G. Moseley, PhD

This presentation will provide attendees with updates to the Department of Defense Enhanced Access to Autism Services Demonstration which provides TRICARE reimbursement for Educational Interventions for Autism Spectrum Disorders (EIA). (CME, CNE, ACHE, SW, APA, AAMA)

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Individual Medical Readiness and Patient and Family-Centered Care

Michael P. Dinneen, MD, PhD; Col. George D. Patrin, MD, USA; Col. Jose Rodriguez-Vazquez, MD, USAF

Screening for family-centered medical readiness is discussed in the context of family stability issues that raise the risk of premature redeployment of the active duty service member. (CME, CNE, ACHE, SW, APA, AAMA)

Lessons Learned and Best Practices: Tri-Service Medical Efforts

Lt. Col. William E. Geesey, MPA, USA; Capt. Michael Weiner, MD, USN

Tactical systems for electronic medical recording, medical logistics and medical situational awareness missions; deployed systems support and training, lessons learned and best practices enabling improved care and decision making. (CME, CNE, ACHE, SW, AAMA)

Managing Per Capita Pharmacy Costs

Rear Adm. Thomas J. McGinnis, RDh, USPHS

This presentation will discuss current trends in pharmaceutical utilization, spending, management initiatives and per capita costs by age, beneficiary category, and point of service in the \$7.5 billion DoD pharmacy benefit. (CME, CNE, ACHE, SW, AAMA)

Medical Simulation: Practicing to Be Expert Teams

Col. Deborah M. Burgess, MD, USAF; Shad Deering, MD; Heidi B. King, MS; Gil Muniz, PhD; Cmdr. Andrea Parodi, DSN, USN; Lt. Col. Donald Robinson, DO, USMC;

Interactive simulated exercises will engage learners in strategies designed to promote team-based care. Innovations, successes and challenges related to simulation and TeamSTEPPS to optimize safe outcomes will be shared. (CME, CNE, ACHE, SW, AAMA)

Patient-Centered Medical Home: Baseline View Across the Services and HA/TMA

Lt. Col. Timothy Caffrey, MD; David Howes, MD; John P. Kugler, MD; Lt. Col. Tim Kosmatka, MD, USAF; Cmdr. Patricia Miller, MMS, USN; Lt. Col. Charles Motsinger, MD, USAF; Capt. Maureen O'Hara Padden, MD, USN

Session will feature a brief overview of the underlying principles of the patient-centered medical home (PCMH) followed by presentations of PCMH initiatives and best practices across the MHS. (CME, CNE, ACHE, SW, AAMA)

Programs Supporting Healthy Lifestyles

Capt. David R. Arday, MD, USPHS; Lt. Col. Regina Julian, MBA, MHA, USAF; Capt. Joseph G. McQuade, MD, USN; Chuck Watkins, MS; Capt. Larry M. Williams, DDS, USN

This presentation will discuss the Navy Medicine Tobacco Cessation Action Team (TCAT), DoD-level tobacco cessation benefit status as well as TMA alcohol and tobacco cessation campaigns and weight management initiatives. (CME, CNE, ACHE, SW, APA, AAMA)

1430 – 1500 Break on Your Own

1500 – 1545

Aligning MHS Resources to Accomplish the Strategic Plan

Rachel Foster, MPA; Col. Jack Trowbridge, MBA, MS, USA

How financial processes can support strategic imperatives. Discussion of approach to planning, programming, budgeting and execution. Also, discussion of current financial position of the Defense Health Program. (CME, CNE, ACHE, SW, AAMA)

Can We Operate as a Truly Integrated System?

Michael E. Kilpatrick, MD; Capt. Kevin G. Berry, MD, USN

This topic will demonstrate to service and HA/TMA leaders the value of integrated processes and systems: CONUS, operational, DoD/VA and communications. (CME, CNE, ACHE, SW, AAMA)

How Disease Management Helps Performance

Capt. David R. Arday, MD, USPHS; Capt. Patricia Dorn, MSN, USN

Using recent evaluation data, this session will discuss how the TMA disease management program saves dollars and improves health within the MHS, and will outline current disease management program expansion activities. (CME, CNE, ACHE, SW, APA, AAMA)

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Integration of Behavioral Health and Primary Care

Lt. Cmdr. Christopher L. Hunter, PhD, USPHS

Session will cover rationale for integrating behavioral health providers into primary care, summarize evidence-based research in this area, and review MHS integrated behavioral health in primary care efforts to date. (CME, CNE, ACHE, SW, APA, AAMA)

It's a People Thing: Cultivating Expert Communities That Transport Us From Common Knowledge to Common Practice

Ronald Hudak, PhD; Lt. Col. Rhonda Ozanian, PhD, USAF

Conversation is a core business process. People are twice as likely to speak with another person than read a document. Social networks are key to transferring "know-how" and "know-why" across organizations. (CME, CNE, ACHE, SW, AAMA)

Lessons Learned: CoE Support to Families and Wounded Through a Patient-Centered Approach

Brig. Gen. Loree Sutton, MD, USA; Gary N. Matteson, MD, MPH

CoE patient-centered information management strategies for improving health and enhancing quality of life. (CME, CNE, ACHE, SW, APA, AAMA)

Providing Mental Health Care When and Where Patients Need It

Capt. Edward Simmer, MD, USN; Col. John Bradley, MD, USN

Accessing/improving access to behavioral health care in the private sector. (CME, CNE, ACHE, SW, APA, AAMA)

Recent TRICARE Mental Health Benefit Changes

Capt. Robert Demartino, MD, USPHS; Rear Adm. Elizabeth Niemyer, MAED, USN; Lt. Cmdr. Rick Schobitz, PhD, USPHS

To amplify, simplify and reinforce the importance of psychological health for a healthy fighting force, TRICARE West Region and TMA have focused on integration, education, deployment support and access initiatives. (CME, CNE, ACHE, SW, APA, AAMA)

Success Through Enhanced Electronic Sharing of Information and Implementation of VLER

Debra M. Filippi, MS; Stephen L. Ondra, MD; Norma St. Claire, Masters in Economics

Learn how DoD, VA and IPO are working together to enhance data sharing and interoperability of electronic health information, as well as the benefits of and plans for the Virtual Lifetime Electronic Record. (CME, CNE, ACHE, SW, AAMA)

Variation in Health Care: Effects on Quality (Part I)

Michael P. Dinneen, MD, PhD

This session will ensure that all attendees can apply an understanding of preference-sensitive care and supply-sensitive care to reduce unwarranted variation in clinical practice and improve quality outcomes.

1545 – 1615 Coffee Break, Potomac Foyer

1615 – 1700

Can Incentives Change Patient Behaviors? Motivators for Better Health

Michael P. Dinneen, MD, PhD

This session will discuss how behavioral economics can inform development of approaches to change people's behavior. Hear how Safeway penalized unhealthy behaviors and got results.

Human Capital: Key to Achieving Greatness in a Mission-Focused Organization

Maureen O. Viall, MS

This session will cover the intrinsic motivators that help you identify the right people for the right job. Getting incentives right to be a performance-based organization. (CME, CNE, ACHE, SW, AAMA)

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Military Suicide Prevention and Postvention From the Survivor's Perspective

Col. George D. Patrin, MD, USA

Suicide prevention and risk reduction in military communities is discussed from the perspective of military families who have lost a loved one to suicide. (CME, CNE, ACHE, SW, APA, AAMA)

Per Member Per Month (PMPM) for Dummies: What It Means and What to Do About It

Bob Opsut, PhD

One of the most comprehensive measurements is your Per Member Per Month value. We will discuss how it is calculated, what it tells you and how you can influence it. (CME, CNE, ACHE, SW, AAMA)

Reducing the Impact of Deployment on Patient Care

Capt. C. Forrest Faison III, MD, USN

Deployment readiness of MTF personnel: lessons learned. (CME, CNE, ACHE, SW, AAMA)

Supporting Our Installations Through CBRNE Research

Capt. Omar D. Hottenstein, PhD, USPHS

CBRNE Research and Development delivers war-fighting capability with the best technology at the right time, right place. MTFs must be prepared to support installation and beneficiary CBRNE health care needs. (CME, CNE, ACHE, SW, AAMA)

Top Medical Issues for Line Commanders - The Way Ahead for Mental Health Care in the USMC

Rear Adm. Richard R. Jeffries, MD, USMC

The Marine Corps is implementing two new programs to identify, track, treat and prevent TBI and TSI - Oscar Extenders and event-based TBI screening. Both programs will be presented. (CME, CNE, ACHE, SW, APA, AAMA)

Using Lean Six Sigma to Meet Customer Needs

Howard Seamens, MBA, MS

To identify how the voice of the customer drives process-driven performance outcomes. (CME, CNE, ACHE, SW, AAMA)

Variation in Health Care: Effects on Quality (Part II)

Bob Kelley, MM

Part II will discuss what the MHS data shows us in the area of variation in health care delivery. (CME, CNE, ACHE, SW, AAMA)

Winning Papers on Health Care Innovation and Quality

Cmdr. James Ellzy, MS, USN; Ms. Maria Feaster, MSN

Five to seven minutes for each Healthcare Innovations Program category winner. (CME, CNE, ACHE, SW, AAMA)

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Tuesday Morning, 26 January 2010

Theme: The Learning Health Care System

0800 – 0810 Awards

0810 – 0850 Lt. Gen. Eric B. Schoomaker, MD, PhD, Surgeon General of the Army

0850 – 0930 John Wennberg, MD, MPH, Director Emeritus, The Dartmouth Institute for Health Policy and Clinical Practice

0930 – 1000 Coffee Break, Exhibit Hall

0930 – 1300 Exhibit Hall Open

1000 – 1040 Charles L. Rice, MD President, Uniformed Services University of the Health Sciences

1040 – 1110 Peter J. Pronovost, MD, PhD, FCCM, Johns Hopkins University

1110 – 1130 Allen W. Middleton, Acting Principal Deputy Assistant Secretary of Defense for Health Affairs

1130 – 1300 Lunch on Your Own, Exhibit Hall Open

Tuesday Afternoon, 26 January 2010

1300 – 1430

Best Practices for Increasing Value in the Services

Lt. Col. Albert Bonnema, MD, USAF; Col. Jonathan Jaffin, MD, USA; Cmdr. Patricia A. Miller, MMS, USN; Bob Opsut, PhD

Services will present some of the best innovative approaches to increasing value in terms of efficiency and cost at the MTFs or at the larger service level. (CME, CNE, ACHE, SW, AAMA)

Front-Line Perspectives for Advancing the Culture of Safety: Battlefield to Bedside

Michael Datena, MPA; Maj. Gen. Patricia D. Horoho, MSN, MS, USA; Col. Peter G. Napolitano, MD, USA; Lt. Col. Donald Robinson, DO, USMC

Discover successful initiatives implemented at the unit, facility, multi-facility and warzone. Dialogue with change agents leading initiatives: learn how they overcame challenges, the tools available and plans for future initiatives. (CME, CNE, ACHE, SW, AAMA)

Health Care Reform and the Principles of T4: A Stakeholder Perspective

Rear Adm. David J. Smith, MD, USN

Integrated Health Care Delivery

Capt. Kevin G. Berry, MD, USN; Michael P. Dinneen, MD, PhD; Col. Adolphe Edward, DrHA, USN; Col. Casper P. Jones, MS, MBA, USA; Capt. Lori Frank, MNA, USN; Frank Rowland, MS

Panel will present the best integrated delivery systems used in the last 20 years to deliver world-class care to our heroes in the National Capital Region and beyond.

Joint Venture Success Stories

Col. Mark Allen, MBA, USAF; Sonja Batten, PhD; Col. David W. Garrison, MPA, USAF; Capt. Thomas McGue, MD, USN; Patrick Sullivan, FACHE

From the Ground Up! The integration of NCVAMC and NHCGL into a federal health care center. (CME, CNE, ACHE, SW, AAMA)

Key Changes to TRICARE Overseas Contracts

Debra Hatzel, MS; Danita Hunter, MHA, MPM; Michael O'Bar, MS

The new TRICARE Overseas contract will combine six legacy contracts into one consolidated program. This session will identify new business practices and describe the impact to beneficiaries and MHS staff.

(CME, CNE, ACHE, SW, AAMA)

Measures You Can Use: Measures 101

CherylAnn L. Kraft; David Petray, MBA

A brief demonstration of the TRICARE Operation Center's tools and how these can be used at the MTF level to improve clinical business operations and patient access to care. (CME, CNE, ACHE, SW, AAMA)

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News From the MHS CIO; The EHR Way Ahead Strategy

Charles Campbell, MBA, MHA; Mary Ann Rockey, MA

Be knowledgeable of upcoming changes to the electronic health record and how it will affect the provision of health care and research. (CME, CNE, ACHE, SW, APA, AAMA)

Performance Assessment Tool for Success

Cynthia DiLorenzo, MHA; Donald B. Trembly, MHA

Review purpose of the PAT system; discussion of information captured/use of information; reports to senior MHS leadership. In addition, review recent improvements to the PAT system and way ahead. (CME, CNE, ACHE, SW, AAMA)

Using LSS/CPI to Improve Health Care Operations

Capt. Stewart W. Comer, MD, USN; Col. Stephen A. Jennings, MD, USAF; Allen Middleton, MBA; Randy Randolph, MHA

To discuss the role of Lean Six Sigma/Continuous Process Improvement as a transformative strategy in military health care delivery. (CME, CNE, ACHE, SW, AAMA)

Way Forward for TBI Care and Initiatives

Katherine Helmick, MS; James Kelly, MD

Focus: describe DoD-wide TBI initiatives.

Goal: understand what DoD has accomplished to further TBI care, the developing initiatives and available resources. Understand the concept and referral requirements for NICoE. (CME, CNE, ACHE, SW, APA, AAMA)

Wounded Warrior Program: The CAP Model

Dinah Cohen, MS; Matthew Staton; Michael Young

This session provides program updates, the needs assessment process and the assistive technologies used in the rehabilitation of wounded warriors along with a service member's perspective of the process and technologies. (CME, CNE, ACHE, SW, APA, AAMA)

1430 – 1500 Break on Your Own, Exhibit Hall Open

1500 – 1545

Advances in Tissue Regeneration

Col. Robert Vandre, DDS, USA

Although they sound like science fiction, regenerative medicine products are beginning to be used on patients worldwide and many additional products are in development that will change medicine forever. (CME, ACHE, SW, AAMA)

How You Are Funded by Your Service Part 1: Service Funding Methodology

Col. Dean B. Borsos, MPHA, USAF; Col. Marcus Cronk, MPA, MBA, USA; Capt. Greg Haugen, PhD, USN; Lt. Col. Sharon Pacchiana, MSN, MHA; Timothy J. Ward, MS

OSD(HA) provides funds to the services. But how do the services then fund their MTFs? The services will present their method of calculating and allocating funds to the MTFs. (CME, CNE, ACHE, SW, AAMA)

Identity Management in the Health Care World

Mary Dixon, MS; Janine Groth

This session should explain how unambiguous identity is essential to patient safety and privacy and what is happening to empower our beneficiaries to understand and manage their medical benefits. (CME, ACHE, SW, AAMA)

The MHS is Leading the Way in Evidence-Based Design

Clayton A. Boenecke, MHA; Rick Repeta, MD, MPA

Practical applications from Fort Belvoir's new hospital. (CME, ACHE, SW, AAMA)

Providing Mental Health Care When and Where Patients Need It (Repeat)

Capt. Edward Simmer, MD, USN; Col. John Bradley, MD, USN

Accessing/improving access to behavioral health care in the private sector. (CME, CNE, ACHE, SW, APA, AAMA)

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Quadruple Aim: MHS Game Plan for Achieving Breakthrough Performance

Rear Adm. Christine Hunter, MD, USN

Understand the essential features of high-performing health systems.

Reducing the Impact of Deployment on Patient Care (Repeat)

Capt. C. Forrest Faison III, MD, USN

Deployment readiness of MTF personnel: lessons learned. (CME, CNE, ACHE, SW, AAMA)

ROI of Primary Care: Best Practices for Increasing Value

Col. George D. Patrin, MD, USA; Jim Tufano, PhD

Showing return on investment within primary care patient-centered medical home models is discussed in relation to a military joint enrollment capacity model. (CME, CNE, ACHE, SW, AAMA)

Virtual Technologies to Improve Health Care

Gregory A. Gahm, PhD; Kevin M. Holloway, PhD

Find out how virtual worlds and other technologies can enhance health care. Focusing on behavioral health, discussion includes potential of technology-based solutions and challenges of implementation, medical-legal, credentialing and ethics. (CME, CNE, ACHE, SW, APA, AAMA)

What Our Beneficiaries Tell Us about Accessing the MHS, Their Experience and Satisfaction (Part 1)

Rich Bannick, PhD; Col. James Neville, MD; Thomas Williams, PhD

This session provides conferees with usable information on beneficiary experiences with the MHS. Survey-based intelligence is presented from four perspectives: MHS overall, services, TRICARE regional and the MTF. (CME, CNE, ACHE, SW, AAMA)

1545 – 1615 Coffee Break, Exhibit Hall

1615 – 1700

Agile Procurement in a Resource Constrained Environment

Michael P. Fischetti, JD, MS, MA

To discuss the various demands and challenging responses being made within the TMA acquisition system and the MHS. TMA alone obligates over \$25 billion annually, an amount that continues to grow. (CME, CNE, ACHE, SW, AAMA)

The Center for Mind-Body Medicine: How We Care for the Caregivers

James Gordon, MD

Dr. Gordon will explain the Center for Mind-Body Medicine's model that uses mind-body approaches and small group support to reduce stress, enhance professional competence and prevent burnout. (CME, CNE, ACHE, SW, APA, AAMA)

How You Are Funded by Your Service Part 2: Health Affairs and Service Panel Discussion on Funding Methodology

Col. Dean B. Borsos, MPHA, USAF; Col. Marcus Cronk, MPA, MBA, USA; Capt. Greg Haugen, PhD, USN; Bob Opsut, PhD; Lt. Col. Sharon Pacchiana, MSN, MHA; Timothy J. Ward, MS

With the foundation provided in part one on how you are funded by your services, now you can ask questions of the services and OSD(HA). (CME, CNE, ACHE, SW, AAMA)

Impact of the DoD/VA Disability Evaluation System Pilot

Cmdr. Walter Elias, MD, USN; Lt. Cmdr. Robert Poerschmann, MHA, MHR

Learn potential pitfalls to avoid and proactive steps to prepare for expansion of the Disability Evaluation System Pilot. Explore opportunities for collaboration to meet challenges of further pilot expansion. (CME, CNE, ACHE, SW, APA, AAMA)

MHS Strategic Imperatives: Applying Them to Your Organization

Michael P. Dinneen, MD, PhD

The learner will recall three of the MHS strategic imperatives that are most applicable to their work setting and apply that knowledge to refocus their activities in support of achieving the MHS vision.

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Public Health Emergency Management Within DoD

Capt. D.W. Chen, MD, USPHS

Manage the impact of public health emergencies caused by all-hazards incidents. Understand the public health emergency management roles and responsibilities of the military commander, MTF commander and public health emergency officer. (CME, CNE, ACHE, SW, AAMA)

This Year's Focus at the Defense Centers of Excellence for Psychological Health and Traumatic Brain Injury

Brig. Gen. Loree Sutton, MD, USA

Develop an understanding of the overall strategic plan and way ahead for DCoE in the overall scheme of how DCoE supports the overarching goals of the MHS, VA and other agencies. (CME, CNE, ACHE, SW, APA, AAMA)

Toward the Meaningful Use of EHRs - More Than Just a Health Record

Col. Kevin Abbott, MD, USA

Learn how your DOD colleagues have used available tools for performance improvement and clinical research. This has already resulted in publications that have prompted the FDA to make major announcements. (CME, CNE, ACHE, SW, AAMA)

Using Virtual Health Care to Reduce Office Visits

Col. Thomas W. Greig, MD, USA

Develop an awareness of how virtual health care can be applied to the MHS. (CME, CNE, ACHE, SW, APA, AAMA)

What Our Beneficiaries Tell Us About Accessing the MHS, Their Experience and Satisfaction (Part 2)

Rich Bannick, PhD; Capt. Maureen O'Hara Padden, MD, USN; Col. James Neville, MD; William Thresher, MS; Thomas Williams, PhD

This session provides conferees with usable information on beneficiary experiences with the MHS. Survey-based intelligence is presented from four perspectives: MHS overall, services, TRICARE regional and the MTF. (CME, CNE, ACHE, SW, AAMA)

1700 Exhibit Hall Closes

2010 Military Health Systems Conference Schedule

Wednesday Morning, 27 January 2010

Theme: Health Care to Health

0800 – 0810 Awards

0810 – 0850 Lt. Gen. Charles B. Green, MD, Surgeon General of the Air Force

0850 – 0930 Donald M. Berwick, MD, MPP, President and Chief Executive Officer, Institute for Healthcare Improvement

0930 – 1000 Frank Newport, Ph.D., Editor in Chief, Gallup Inc. and Ben R. Leedle, Jr., CEO, Healthways

1000 – 1030 Coffee Break, Exhibit Hall

1000 – 1600 Exhibit Hall Open

1130 – 1300 Lunch on Your Own

Wednesday Afternoon, 27 January 2010

1300 – 1430

How the Sexual Assault Prevention and Response Office (SAPRO) Improves Prevention and Enhances Victim Support

Kaye Whitley, Ed.D.

Sexual assault victims who are part of the military family need an array of services to heal from the trauma. Our health care system and professionals frequently are that first response. (CME, CNE, ACHE, SW, APA, AAMA)

The MHS Personal Health Portal: A Key to Patient Activation

Richard Barnhill; Julia R. Hughes, MBA, MA

Learn how the MHS Patient Portal is envisioned to grow to “activate” patient participation in his/her health and health care experience, support patient-health care team interaction, and provide efficiencies for the enterprise. (CME, CNE, ACHE, SW, AAMA)

Models for Reintegration of Wounded Personnel: Occupational Health Model vs. Pure Medical Model

Cmdr. David McMillan, MD, MPH, USN; Cmdr. Jennifer P. Reed, MSPT, USN

How do we ensure successful reintegration of wounded service members? Does our job end with simple healing? This session will look at these important questions. (CME, CNE, ACHE, SW, AAMA)

Performance Planning from the Service Perspective (Panel)

Cmdr. Gregory R. Cadle, MA, USN; Ted Gibson, MBA; Lt. Eric Polonsky, MBA, USN; Maj. Michael Roberts, MBA, USAF; Sherry Stone, MHA

Understand how the services translate MHS and service strategy into action to maximize value and to achieve quality clinical outcomes through performance planning. (CME, CNE, ACHE, SW, APA, AAMA)

Reducing Variation in Health Care

Michael P. Dinneen, MD, PhD

Includes discussion of the cost and variation conundrum; comparative effectiveness: knowing what works and using knowledge to improve diagnosis and treatment.

Sharing Knowledge: Integration of Education, Training and Research in the National Capital Region (Panel)

Col. Gregory Argyros, MD, USA; Capt. Jerri Curtis, MD, USN; Chief Master Sgt. Celia Dowers, USAF; Cmdr. Susan Galloway, MSN, USN; Col. John S. Murray, PhD, USAF; Capt. Robert Taft, DDS, USN

This session will describe the evolving transformation of education, training and research in the National Capital Region through the establishment of Joint Task Force National Capital Region Medical (JTF CAPMED). (CME, CNE, ACHE, SW, AAMA)

Streamlining Business Operations Behind the Scenes

David Fisher, MA; Jeffrey Hyman, PhD; Thomas Sadauskas, MBA

Link to service initiatives: third party collections; fraud/waste and abuse; coding. (CME, CNE, ACHE, SW, AAMA)

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T3: Managed Care Support Contract Features

Kathleen Larkin, MS; Carol L. McCourt

This session highlights the key features of the new regional T3 Managed Care Support contracts with particular emphasis on how T3 differs from the current regional contracts. (CME, CNE, ACHE, SW, AAMA)

Way Forward: MHS Clinical Quality Management and Strategic Imperatives

Barry D. Cohen, MD; Cmdr. James Ellzy, MD, USN; Capt. Linda Grant, MSA, USN; Lois Krysa, MN; John P. Kugler, MD; Col. Loreen Lounsbery, MD, USA; Col. Lorna Westfall, MD, USAF

Session will feature a detailed discussion of the recommended MHS Clinical Quality Strategic Initiatives. Discussion will be led by key quality leaders and subject matter experts from across the MHS. (CME, CNE, ACHE, SW, AAMA)

Winning Papers on Patient Safety Innovations

Lt. Col. Donald Robinson, DO, USMC

2009 Department of Defense Patient Safety Award winners present in the following categories: Teamwork Training and Skill Building; Identification and Mitigation of Risks and Hazards; Culture Measurement, Feedback and Intervention.

(CME, CNE, ACHE, SW, AAMA)

1430 – 1500 Break on Your Own

1500 – 1545

A Commander's Perspective: Leadership to Improve Patient Safety and Quality

Capt. Bruce L. Gillingham, MD, USN; Lt. Col. Donald Robinson, DO, USMC

MHS leaders share their perspectives on the role of leadership engagement and support in advancing patient safety and quality in their organizations. Audience members are encouraged to participate in discussions.

(CME, CNE, ACHE, SW, AAMA)

Advances in Tissue Regeneration (Repeat)

Col. Robert Vandre, DDS, USA

Although they sound like science fiction, regenerative medicine products are beginning to be used on patients worldwide and many additional products are in development that will change medicine forever.

(CME, ACHE, SW, AAMA)

Application of TBI Clinical Guidance/Clinical Practice Guidelines

Col. Michael Jaffee, MD, USAF

Focus: review DoD resources for TBI clinical practice and education.

Goal: educate providers on DoD resources for TBI management and education. Understand DoD initiatives and the role of DVBC. (CME, CNE, ACHE, SW, APA, AAMA)

Critical Role of Incentives: Driving Provider Behavior

John P. Kugler, MD, MPH

Session will feature an examination of the key factors involved in provider practice behavior and the evolving role of the use of incentives in influencing provider practice decisions. (CME, CNE, ACHE, SW, AAMA)

Enrollment is the Start, Not the End

Capt. Kevin G. Berry, MD, USN

This session will cover practical considerations in using enrollment to achieve the Quadruple Aim (Triple Aim plus readiness). (CME, CNE, ACHE, SW, AAMA)

How Do We Formalize Care for the Civilian Expeditionary Workforce?

Cmdr. David McMillan, MD, USN

What is necessary to establish eligibility for assessing members of the Civilian Expeditionary Workforce and what can MTFs provide to care for their medical conditions? (CME, ACHE, SW, AAMA)

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Lessons Learned in Identifying Environmental Health Threats in the AOR

Craig Postlewaite, MPH, DVM

Learn about the full implications of occupational and environmental health threats in the deployed setting, and how to apply that knowledge toward prevention and enhanced health care. (CME, CNE, ACHE, SW, AAMA)

The MHS Innovation Investment Program; Success Stories in the Direct Care System

Rachel Foster, MPA

Learn how MHS initiatives like the anesthesia reporting and monitoring device; a standard dashboard to measure surgical utilization; and a CONUS-wide nurse advice line were developed and approved. (CME, CNE, ACHE, SW, AAMA)

Paying for Performance on the Medical Home Model

Cmdr. Patricia Miller, MMS, USN

Medical practices related to accomplishing the goals of pay for performance (P4P) in a patient-centered environment.

Public Health Measurement and Surveillance

Col. Robert F. DeFraitas, MD, USA

AFHSC Update: The center, established in February 2008, directly supports and conducts surveillance for H1N1 and other illnesses and injuries of military significance. (CME, CNE, ACHE, SW, AAMA)

1545 – 1615 Coffee Break, Exhibit Hall

1615 – 1700

Applying Lessons Learned in Suicide Prevention

Cmdr. Janet Hawkins, MSW, MPA, USPHS; Rajeev Ramchand, PhD

This session will address current DoD initiatives aimed at reducing suicides among military personnel. We will provide recommendations on how efforts could be enhanced, including strategies for health care providers. (CME, CNE, ACHE, SW, APA, AAMA)

Benefits of the Joint Incentive Fund (JIF) Success Story: Wright-Patterson Stereotactic Radiosurgery

Lt. Col. Ronald Hale, MD, USAF

Become familiar with the components of a stereotactic radiosurgery program as they apply to the Joint Incentive Fund Program. (CME, CNE, ACHE, SW, APA, AAMA)

Care for the Caregiver: Strategies for Institutional and Self-Care

Maj. Deborah Johnson, MSW, USA

This session will address issues of compassion fatigue and burnout. Areas for self-appraisal and how to assist affected colleagues will be addressed along with strategies for institutional and self-care. (CME, CNE, ACHE, SW, APA, AAMA)

Integration of Behavioral Health and Primary Care (Repeat)

Lt. Cmdr. Christopher L. Hunter, PhD, USPHS

Session will cover rationale for integrating behavioral health providers into primary care, summarize evidence-based research in this area, and review MHS integrated behavioral health in primary care efforts to date. (CME, CNE, ACHE, SW, APA, AAMA)

Lessons Learned in Providing Outreach to Transitioning Service Members

Pam McClelland

The Recovery Coordination Program provides recovery care coordinators to ensure wounded, ill and injured service members get the non-medical support they need to create the life they want. (CME, CNE, ACHE, SW, APA, AAMA)

Quality First; Cost Will Follow: Understanding Clinical Variation

Capt. Greg Haugen, PhD, USN

This presentation addresses the topic of small-area variation within the MHS and the application of industrial engineering in the health care setting. (CME, CNE, SW, AAMA)

2010 Military Health Systems Conference Schedule

The Skinny on Sharing: How to Write a Sharing Agreement

Debra R. Irwin, MHA; Tamara L. Rollins

This session will provide the audience with steps on how to initiate sharing agreements and joint projects. It will detail the benefits of sharing agreements and joint projects. (CME, CNE, SW, AAMA)

Top 10 Beneficiary Challenges

Col. Thomas W. Greig, MD, USA; Sgt. Maj. Robert Wojtaszczyk, USA

This topic will cover BCAC issues and IMIT issues associated with how we educate and communicate with beneficiaries.

Understanding and Responding to the Voice of the Patient and Family

Patricia M. Collins, MN

Panel discussion of patient-centered care with actual patients who have experienced care in the MHS with frank discussion of best and worst aspects of the care experience. (CME, CNE, ACHE, SW, AAMA)

What the MHS Community Needs to Know About DMHRSi

Michael L. Hopper, MBA

Why do we have the Defense Medical Human Resource System–Internet? What is the data used for? Find out from an informative panel of senior leaders. (CME, CNE, ACHE, SW, AAMA)

Thursday Morning, 28 January 2010

Theme: 2010 and Beyond, Breaking Through

0800 – 0810 Awards

0810 – 0850 Paul H. Grundy, MD, President, Patient-Centered Primary Care Collaborative and Global Director of Healthcare Transformation, IBM

0850 – 0930 Rear Adm. Christine S. Hunter, MD, USN, Deputy Director, TRICARE Management Activity

0930 – 1000 Coffee Break, Potomac Foyer

1000 – 1040 Vice Adm. John M. Mateczun, MD, USN, Commander, Joint Task Force National Capital Region Medical

1040 – 1120 Rear Adm. Mark J. Tedesco, MD, Chief Medical Officer, U.S. Coast Guard and Director, Health, Safety and Work-Life

1120 – 1130 Ellen P. Embrey, Performing the Duties of the Assistant Secretary of Defense for Health Affairs

1130 – 1300 Lunch on Your Own

Thursday Afternoon, 28 January 2010

1300 – 1500 Service Breakout Sessions

2010 Military Health Systems Conference Schedule

Monday, 25 January 2010

1300 – 1700

TRICARE Area Offices - Best Practices Workshop

Speakers: TRICARE Area Offices (TAO) representatives

POC: Danita Hunter, TMA

TAO representatives will share best practices from the recent Pacific and Europe conferences.

Wednesday, 27 January 2010

1000 – 1230

Admiral's Call with Senior Nurse Executives/Directors of Nursing Meeting

POC: Cmdr. Lisa Lewis, NC, USN

Director of the Navy Nurse Corps (O-8) and Deputy Directors for Reserve and Active Components (O-7 and O-6) will meet with all SNE and DNS officers to communicate and receive feedback on alignment of MHS Strategic Initiatives and Nurse Corps Strategy for 2010.

1000 – 1700

Office of the Surgeon General Army, Program Analysis and Evaluation Business Planning Meeting

POC: Lt. Col. Patrick Grady, USA

Army leaders will gather to focus on Army's business plan development.

1300 – 1430

Critical Topics in Operational Medicine

Speakers: Kathy Helmick, DCOE; Lt. Col. Gabby Pasek, USA Joint Staff; Col. Frank Rentas, USA Joint Blood Program Office; Cmdr. Mike Meier, MC, USN Joint Staff

The session will review lessons learned and practical applications from the following areas: TBI Management, Casualty Management/Joint Theater Trauma System, Medical Evacuation, Blood Management and Medical Situational Awareness Tool.

1300 – 1600

International SOS/TRICARE Overseas Program Workshop

Speakers: International SOS/TRICARE Representatives

POC: Danita Hunter, TMA

A workshop targeted to transitioning commands.

1500 – 1545

Pacific Partnership, Continuing Promise

Speakers: Lt. Col. David M. Olson, USAF, MC

This session will focus on pacific partnership and the Humanitarian Assistance Rapid Response Team (HARRT) breakthroughs and challenges.

1500 – 1545 and 1615 – 1700

Lessons Learned: Wounded Warrior Programs (Parts I and II)

Speakers: Brig. Gen. Gary Cheek, USA; Capt. Oakley Watkins, USN; John Beckett, USAF; Paul D. Williamson, USMC; Jim Lorraine, Special Operations Command Care Coalition

Line commanders from the Army, Navy, Air Force and Marine Corps will provide an overview of wounded warrior programs, allowing participants to understand the elements that result in positive outcomes for warriors.