

2010 Military Health System Conference

WWCTP Overview

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OFFICE OF
WOUNDED WARRIOR
CARE & TRANSITION POLICY

SERVE > SUPPORT > EMPOWER

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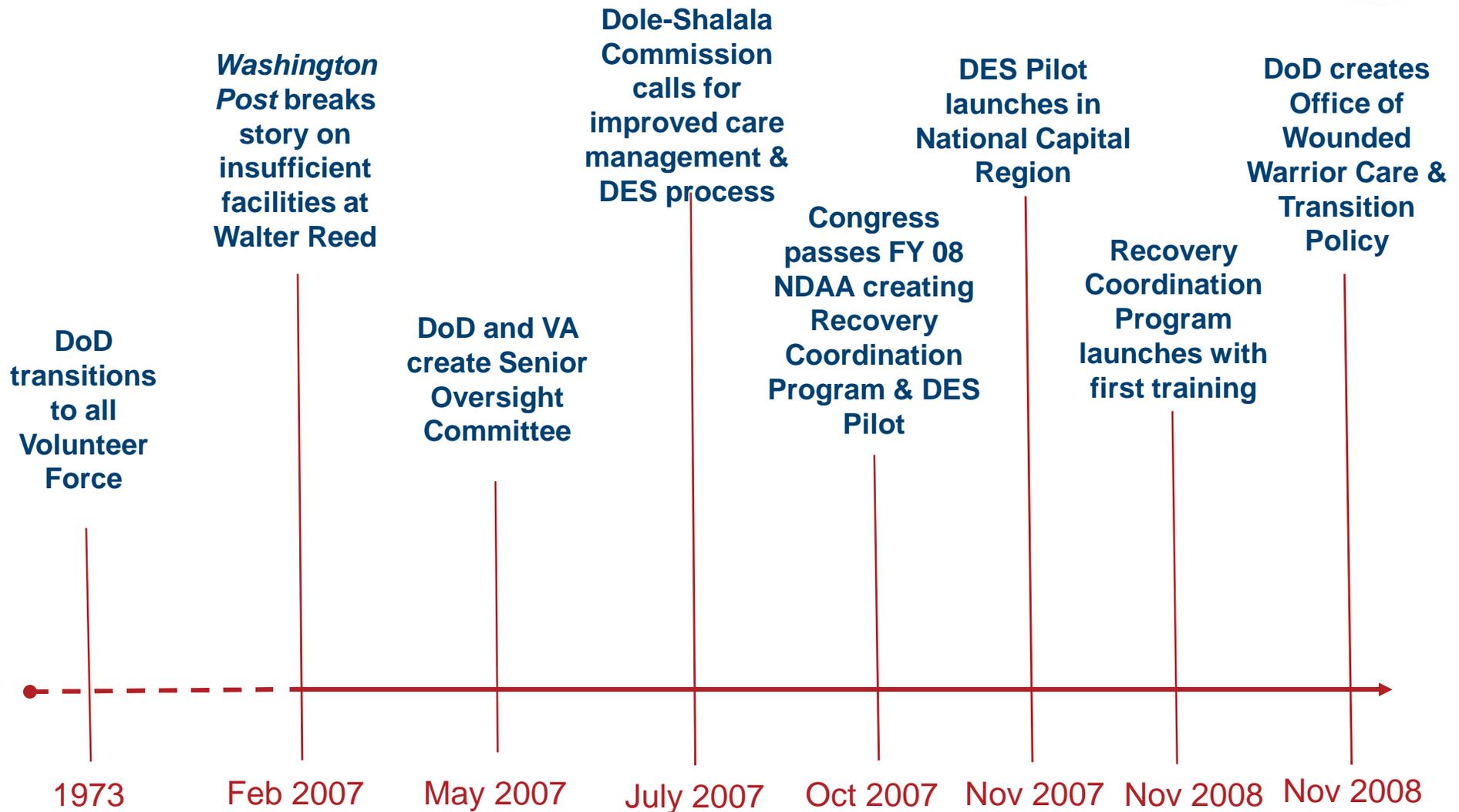
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Our Mission

To ensure Wounded, Ill, Injured and transitioning warriors receive high quality care and seamless transition support through proactive leadership, responsive policy, effective oversight and interagency collaboration.

History



Disability Evaluation System (DES) Pilot



- **Launched November 26, 2007**
- **Administered jointly by the Department of Defense (DoD) and Department Veterans Affairs (VA)**
- **Goal is to provide Service member:**
 - A single comprehensive medical examination & single-sourced disability rating
 - Faster disability processing
 - Increased transparency
 - Enhanced case management





Additional DES Policy and Oversight

Legacy Disability Evaluation System

- Helps the Services determine whether a Wounded, Ill or Injured Service member can no longer perform the duties of his or her office, grade, rank, or rating due to an injury, and or disease

Expedited Disability Evaluation System

- Voluntary process which moves Service members with catastrophic injury from combat or combat-related operations quickly to permanent disability retirement to obtain benefits from the VA and other federal and state Agencies faster

Physical Disability Board of Review (PDBR)

- Review of Service members medically separated with a combined disability rating of 20 percent or less between September 11, 2001 and December 31, 2009

Recovery Coordination Program



Recovery Care Coordinator

- Hired and jointly trained by DoD and Wounded Warrior Programs (WWP)
- Assigned/supervised by WWPs
- Works with Recovery Team to ensure non-medical needs are met

Comprehensive Recovery Plan

- Guides road to recovery
- Takes holistic view
- RCC works with Commander to ensure Recovery Plan is completed and implemented

Policy

- Department of Defense Instruction 1300.24 signed in December 2009

Tools and Oversight

- Central IT solution to house Recovery Plans
- Site assistance visits to ensure proper implementation of Program



At a Glance: 89 RCCs in 33 Locations

RECOVERY CARE COORDINATOR SITES

As of 12/16/2009



Service	# of Contract RCCs	Active Duty RCCs
ARMY	15	
NAVY	2	4
MARINES	42	
AIR FORCE	18	
USSOCOM	8	
TOTAL	85	4

NOTE: There may be more than one RCC at any given location

Transition Assistance Program



- Partnership among the Departments of Defense, Veterans Affairs, Homeland Security, and Labor
- TAP connects transitioning Service members to services and resources, including:
 - Pre-separation counseling
 - Employment assistance workshops
 - Benefits briefings
 - Individualized career change coaching
 - Support for Service members with a disability
- Available for Service members leaving active duty
 - 1 year prior to separation
 - 2 years prior to retirement

A screenshot of the TurboTAP.org website. The header includes the logo "TURBOTAP.ORG" with the tagline "YOUR CONNECTION TO MONEY, BENEFITS, JOBS." and "OFFICIAL DEPARTMENT OF DEFENSE WEBSITE". Below the header is a navigation bar with "Launch Site Tour" and "Already registered? Login". The main content area features a large image of a soldier in a white cap and a woman in a white lab coat, with the text "We're here to support you even after you've separated." and a sub-headline "Start here. Build your own Transition Plan." Below this is a registration form with fields for Service (dropdown), Current Duty Status (dropdown), Pay Grade (dropdown), Separation/Retired Date (Year, Month dropdowns), Date of Initial Entry to Military Service (DIEMS) (Year, Month, Day dropdowns), First Name, Last Name, Email, Create Your Password, and Confirm Password. A "Proceed to Step 2" button is at the bottom of the form. To the left of the form are sections for "PRINTABLE TRANSITION GUIDES" with links for "Active Duty" and "Guard/Reserve", and "MORE RESOURCES" with links for "Employment Hub" and "Compensation and Benefits".

TurboTAP.org offers information on benefits and services to Service members separating from the military, including education, employment preparation, and healthcare benefits.

National Resource Directory



National Resource Directory
An Online Partnership for Wounded, Ill and Injured Service Members, Veterans, Their Families and Those Who Support Them

Wounded Warrior Resource Center: 1-800-342-9647

Text Size: A A A Graphics: High Low None Contact Us

SEARCH Advanced Search

About Us Benefits & Compensation Education, Training & Employment Family & Caregiver Support Health Housing & Transportation Services & Resources

Welcome to the National Resource Directory
The National Resource Directory (NRD) is an online tool for wounded, ill and injured Service Members, Veterans, their families, and those who support them. The NRD provides access to more than 11,000 services and resources at the national, state and local levels that support recovery, rehabilitation and community reintegration.

Maintained by the Departments of Defense, Labor and Veterans Affairs, the NRD links to federal and state government agencies; Veterans service and benefit organizations; non-profit and community-based organizations; academic institutions and professional associations who provide assistance to wounded warriors and their families.

To learn more about the National Resource Directory, please [click here](#).

Benefits & Compensation
Available benefits, eligibility requirements, application forms, help filing claims and appeals processes. [Learn More >>](#)

Education, Training & Employment
College and university programs, financial aid, scholarships, apprentice and internship programs, job training and placement. [Learn More >>](#)

Family & Caregiver Support
Family support programs, child care services, child and youth programs, counseling and support groups. [Learn More >>](#)

Health
Medical care, psychological and behavioral conditions, treatment and support groups. [Learn More >>](#)

Housing & Transportation
Auto and housing grants and loans, homebuying, rentals, renovation and assistive adaptations. [Learn More >>](#)

Services & Resources
Financial and legal support, recreational programs, assistive technology and research. [Learn More >>](#)

In the Spotlight
DoD Begins Retroactive Stop Loss Payments
All branches of the service have begun taking applications and awarding \$500 per month payments to Service Members and Veterans stop lost after 9/11. [Go to DoD News Release](#)

State & Local Resources
Search for resources near you by selecting your state. [Search State & Local Resources](#)

FAQs [View All](#)
» [What is the National Resource Directory?](#)
» [What is the Wounded Warrior Resource Center?](#)
» [What is the Federal Recovery Coordination Program?](#)

Checklists [View All](#)
» [List of Key Contacts](#)

The National Resource Directory does not endorse the views and/or facts presented, or any commercial products that may be available on external links. The presence of a link to other Internet sites should not be construed as an endorsement of the views or privacy policies contained therein.

VA Suicide Hotline: 1-800-273-TALK (8255) [Participation Policy](#) [Suggest A Resource](#) [Accessibility Statement](#) [Privacy & Security](#) [Site Map](#)

Search

Type key words into the search tool or go to the Advanced Search to search by subject area (e.g., Health) or User (e.g., Veteran). Click on the map of the United States to search by state.

Browse

Six Major Categories:

- Benefits & Compensation
- Education, Training & Employment
- Family & Caregiver Support
- Health
- Housing & Transportation
- Services & Resources

Suggest A Resource

If you know of a great Web site that should be added to the NRD, you can suggest it by reading the Participation Policy and submitting a Suggest A Resource Form.

NationalResourceDirectory.gov

Newsletter: *The Square Deal*



- **Bi-weekly newsletter**
 - Distributed to stakeholders throughout OSD, Service leadership, VA and Capitol Hill
 - TAP, DES, RCP and Wounded Warrior events
 - Wounded Warrior Profiles
 - Service Corner
 - Archived at [http://turbotap.org/portal/transition/resources/The Square Deal](http://turbotap.org/portal/transition/resources/The_Square_Deal)

The screenshot shows the cover of the 'The Square Deal' newsletter, Volume 1, Edition 3, dated December 15, 2009. The header includes the Office of Warrior Care & Transition Policy logo and the motto 'SERVE > SUPPORT > EMPOWER'. The main title is 'The Square Deal'. A quote from Theodore Roosevelt is featured: 'A man who is good enough to shed his blood for his country is good enough to be given a square deal afterwards.' Below the quote is a row of five small images: a soldier in a red helmet, a soldier in camouflage, a soldier in silhouette, a soldier in a wheelchair, and a soldier in a military uniform. The main content area is divided into two columns. The left column is titled 'From Noel Koch' and contains a letter from Noel Koch to Captain D.J. Skelton, praising his leadership and dedication. A small photo of Captain Skelton is included. The right column is titled 'Wounded Warrior Profiles' and features 'Captain Skelton honored by Business Executives for National Security'. It includes a photo of Captain Skelton at a podium and a caption describing his award. The text describes his injuries in Fallujah in 2004, his recovery process, and his mission to improve conditions for Wounded Warriors. It also mentions his work with Paradox Sports and his perspective as a Wounded Warrior.



Reserve Component Support

RCP

- Recovery Coordination Program DoDI will provide RCCs & Recovery Plans for WWII Reservists and Guard Members in 2010

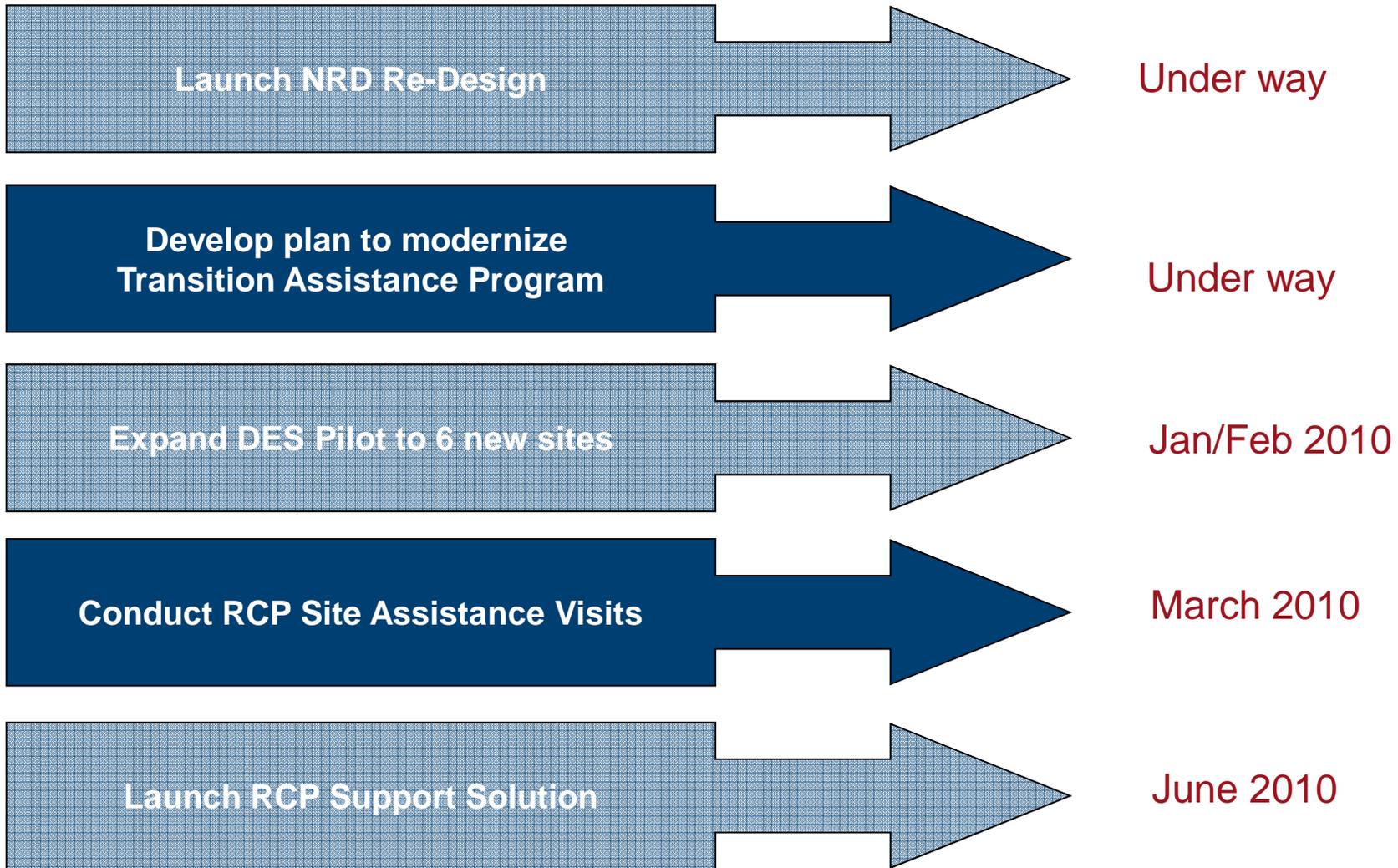
TAP

- Improving TAP policy to address Reserve/Guard issues such as:
 - Authorize TAP for Guard & Reserve Components with 180 days of cumulative service
 - Authorize home station TAP processing
 - Emphasize the need to develop community support resources and technology
 - Involve Yellow Ribbon Program in providing mandatory elements of TAP (employment assistance, VA benefits) with the assistance of DOL
 - Extended transition services to be available 180 days after demobilization
 - Encouraging use of DOL RC TAP modules and emphasizing face to face counseling
 - TAP mandatory after the first mobilization with the option to "opt-out" after further mobilizations

DES Pilot

- Provide additional time up front for Reserve/Guard to compile records and have a thorough claims process

What's Next



Guiding Principle



“The willingness with which our young people are likely to serve in any war, no matter how justified, shall be directly proportional as to how they perceive the veterans of earlier wars were Treated and Appreciated by their nation.”

- George Washington



Questions?

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