

Inspiration, Balance, and Courage

Military Healthcare 2010 and Beyond

28 January 2010

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Deputy Director, TRICARE Management Activity



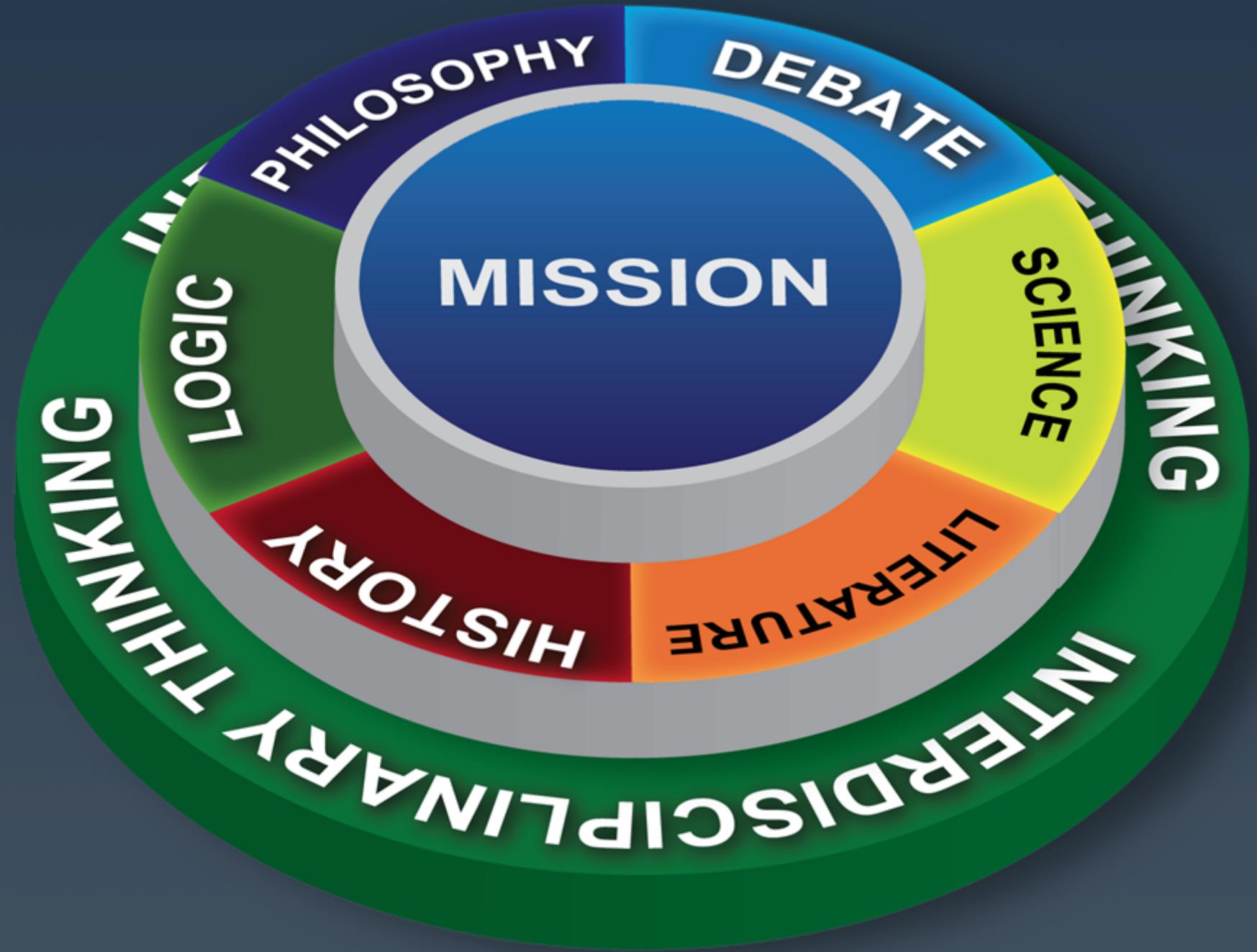
***“Enthusiasm is excitement
with inspiration,
motivation and a pinch of
creativity.”***

–Robert “Bo” Bennett



Quadruple Aim





- 
- Some is not a number.
 - Soon is not a time.

PROTECTING
5 Million
lives FROM HARM
IHL.org

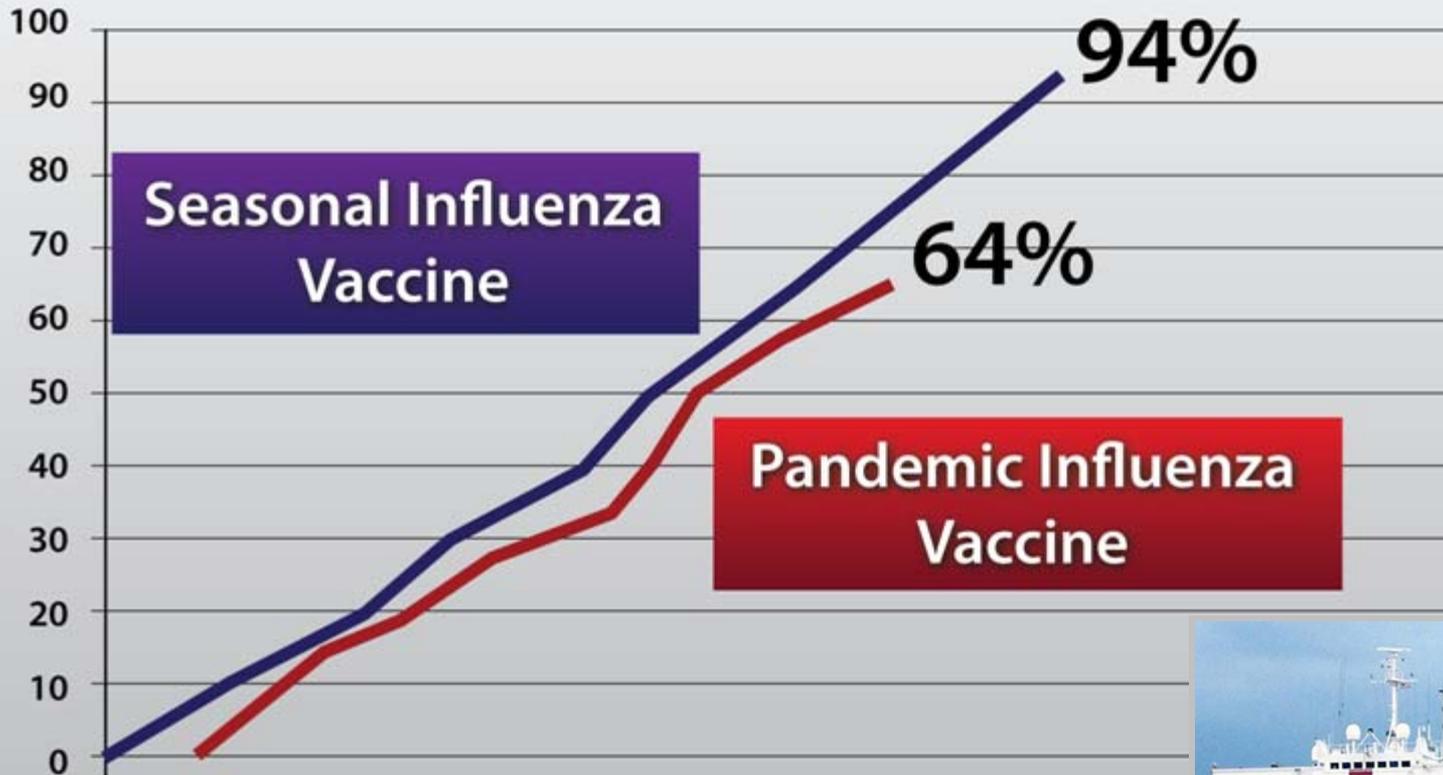


Who We Are

Building to Readiness

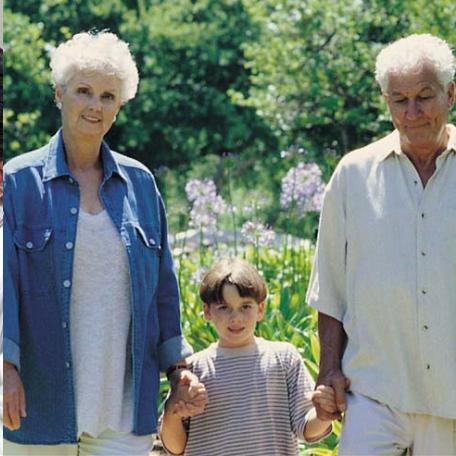


Active Duty 2009



Demonstrating Responsiveness

Patient Experience: Timely, Safe, and Patient Centered



41%

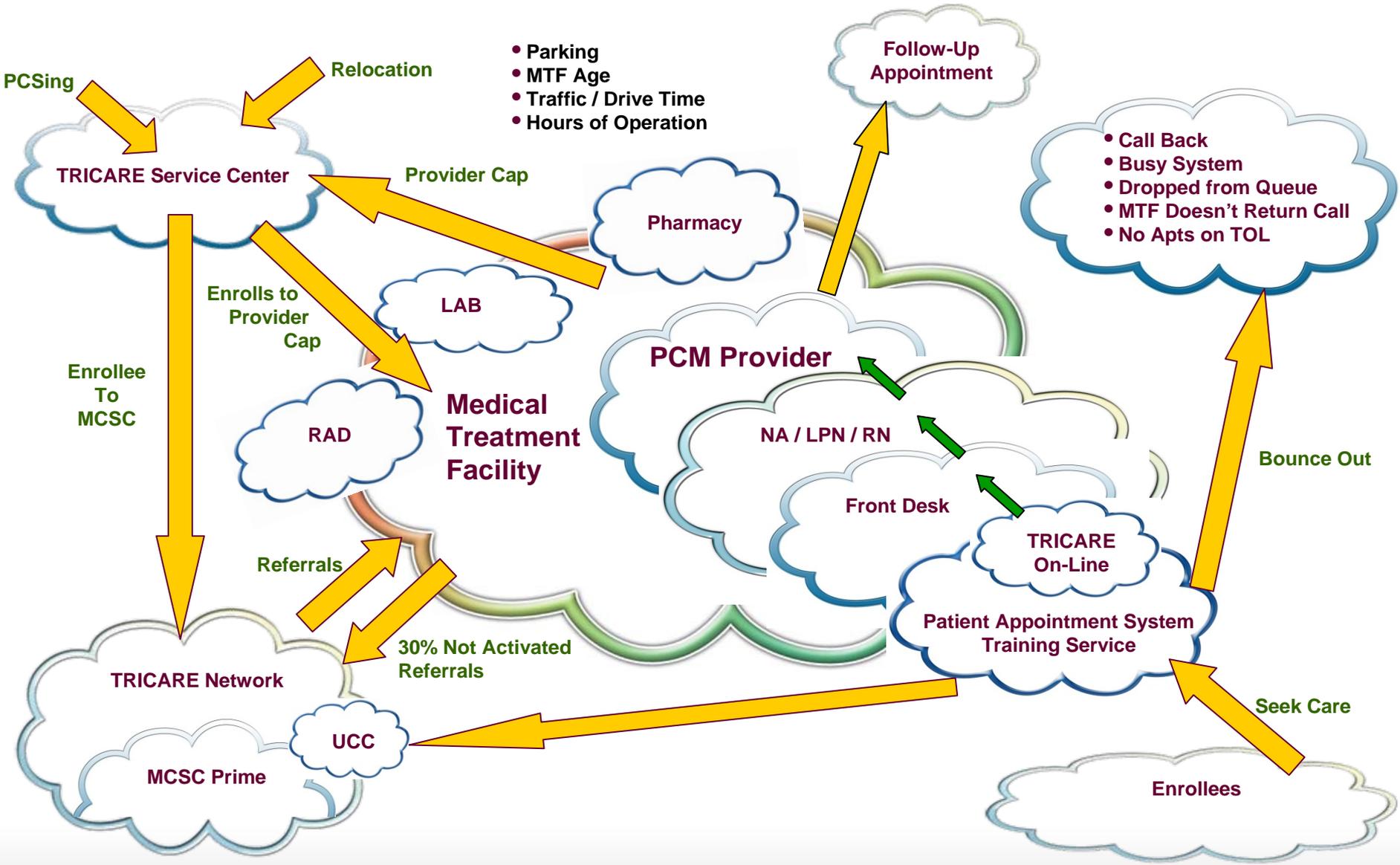
67%

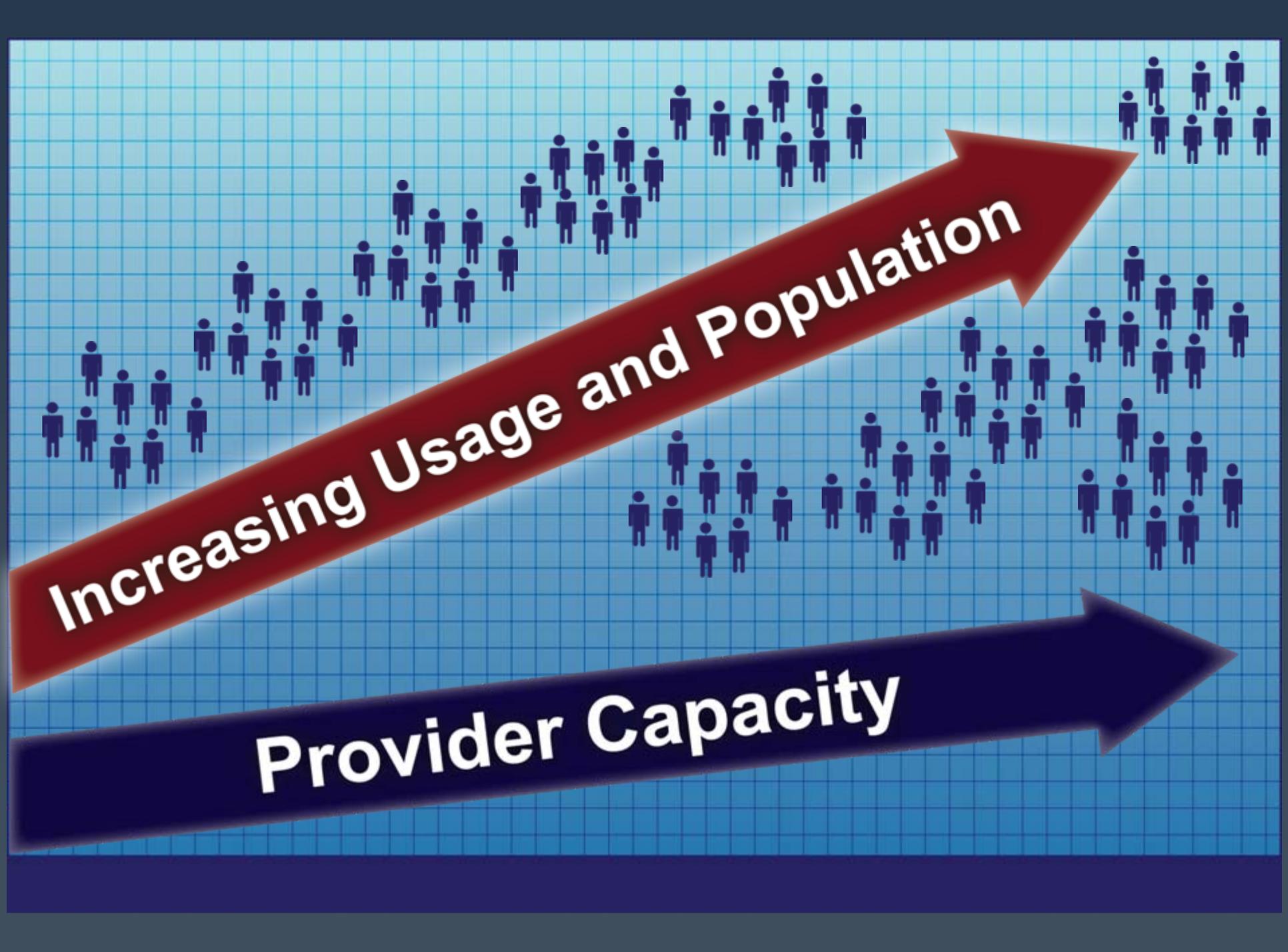
76%

90%

CONTINUITY OF CARE ATION

Access is Complex

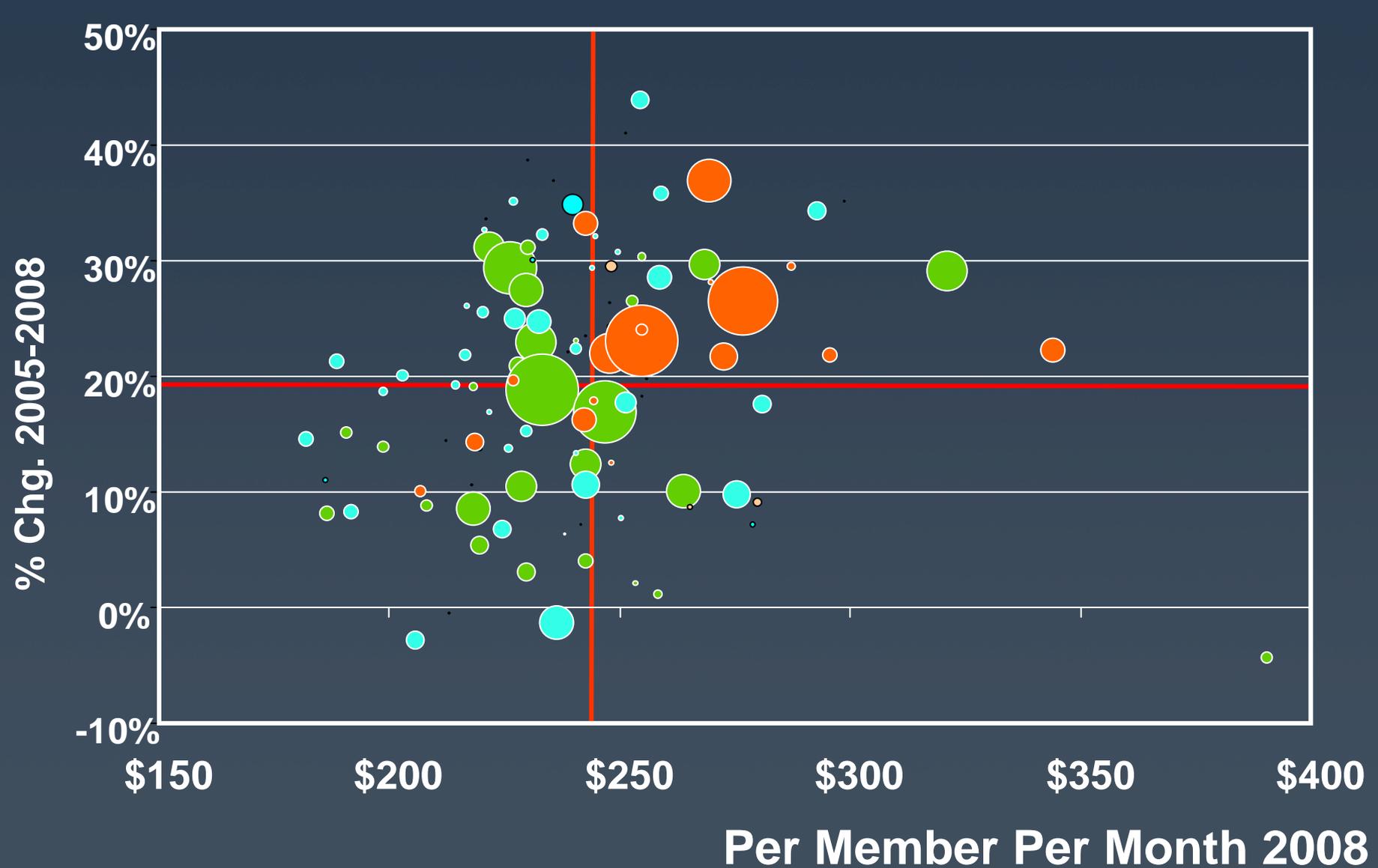




Increasing Usage and Population

Provider Capacity

MTF Cost Comparison: PMPM Non-AD Prime Enrollee





OCMO

Office of the Chief Medical Officer



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- [OCMO Org Chart](#)

[Clinical Quality](#)

- [NQMC](#)
- [MHS CQM](#)
- [Alcohol and Substance Abuse Treatment Programs](#)

[Patient Safety](#)

- [Patient Safety Award](#)
- [Patient Safety Program](#)

[PHMM](#)

[\(Population Health and Medical Management\)](#)

- [Population Health Improvement Guide](#)

• [TRICARE](#)
 • [MHS](#)
 • [Medical](#)

Welcome to

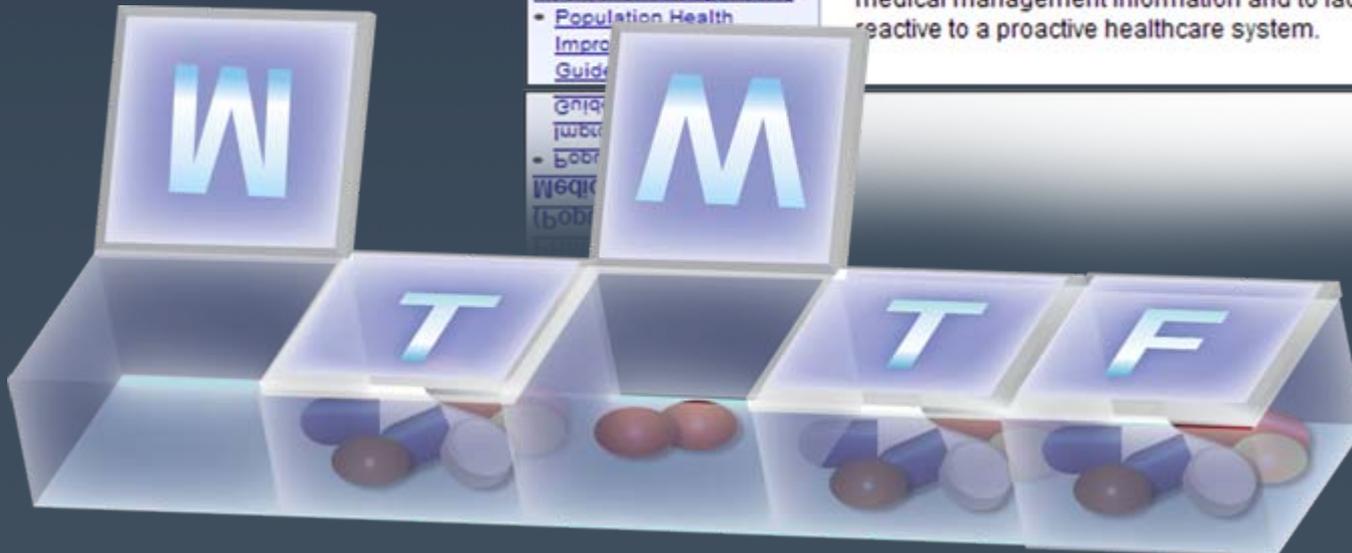
Population Health and Medical Management



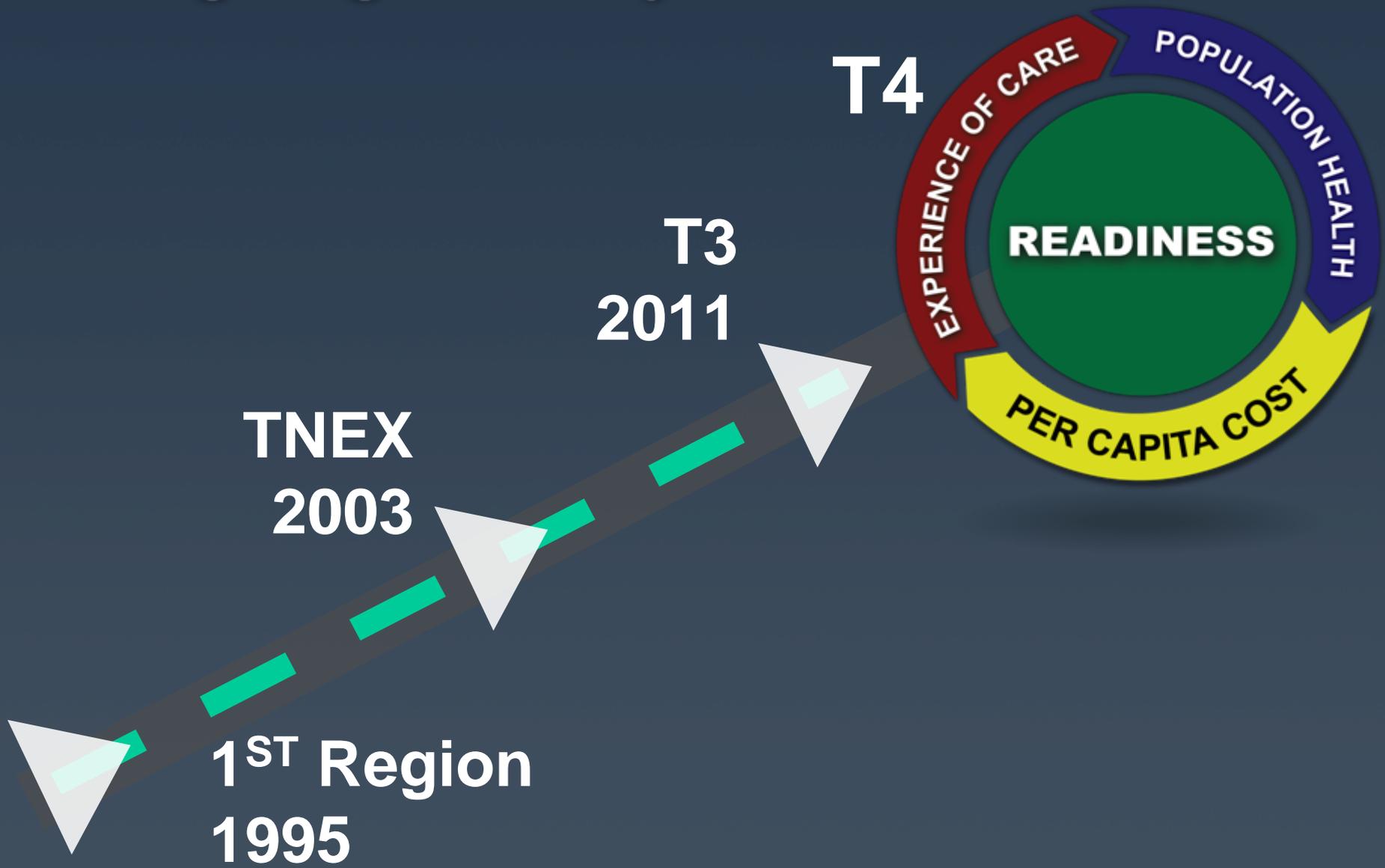
The mission of the Population Health Medical Management division (PHMM) is to share expertise with Military Healthy System (MHS) stakeholders through collaboration, education, consulting, partnering, and, above all, advocating to improve and sustain the health of our beneficiaries.

The PHMM continuously strives to be the definitive source of all population health and medical management information and to facilitate the transformation of the MHS from a reactive to a proactive healthcare system.

Optimize Patient Health



Designing the Way Ahead



Achieving the Quadruple Aim



File Edit View Insert Format Tools

Send

To... | ksmith98@gmail.com

Cc...

Subject: | Re: Medication

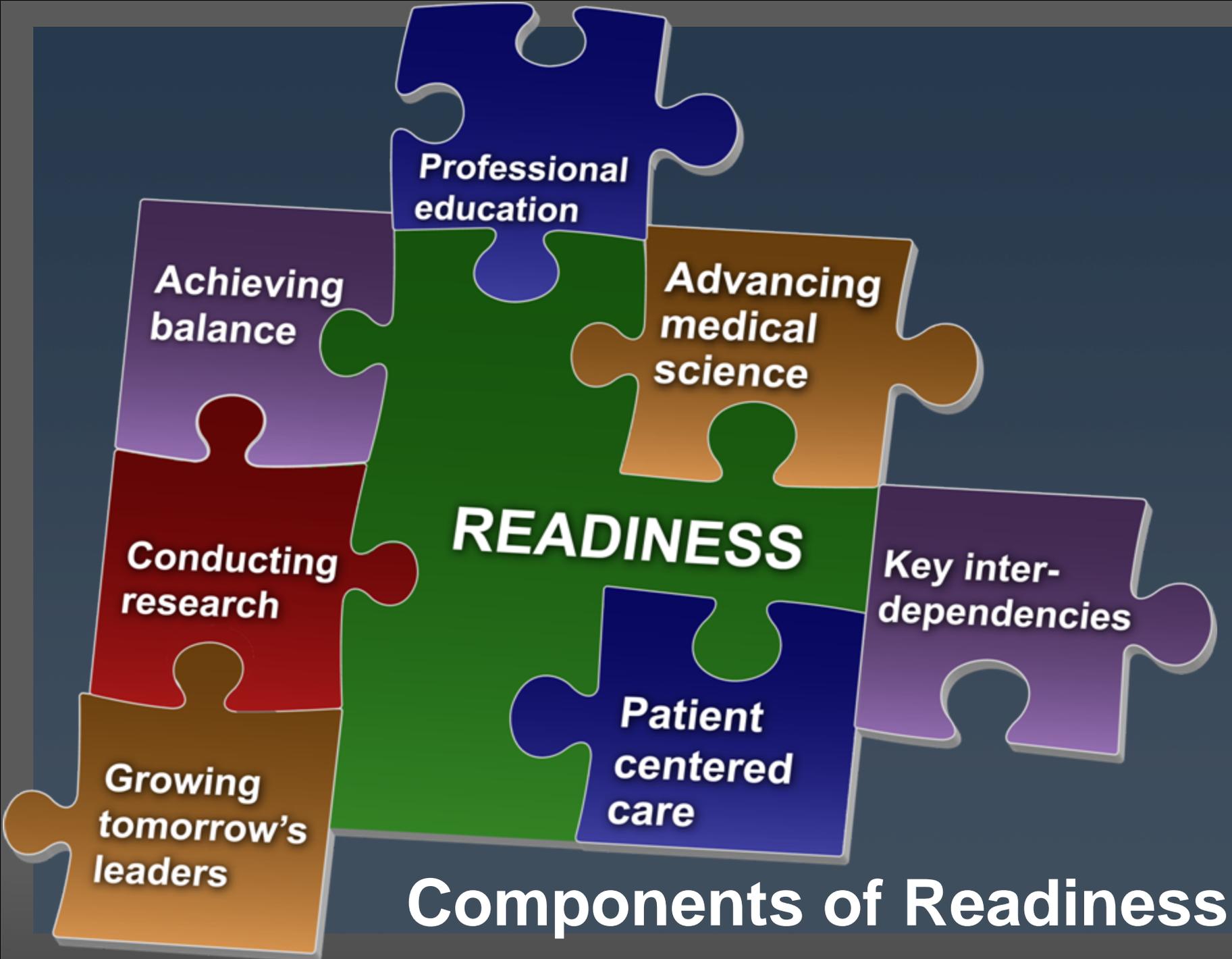
Good Morning Mrs. Smith,

Your lab studies did not reveal any liver abnormalities.

Please continue your medication and schedule a follow up in 3 months.

Regards, Dr. Jones





Components of Readiness



***“Alone we can do so little;
Together we can do so much.”***

—Helen Keller