

www.health.mil/IM

Health.mil/IM is the portal for convenient and quick access to all the activities, processes, products, and programs relevant to anyone working on IT requirements development.

Single-source access for:

- Health IT new ideas and suggestions
- Links to DKO and AKO collaborative sites
- Description of IM programs and projects
- Access to the IM requirements team

Future features will include:

- MHS data standards
- Submission tracking portal
- Immediate confirmation of submissions
- Automatic submissions change-of-status emails
- Executive-level project overviews
- Shareware platform for secure collaborative project development
- Secure communications channels for functional users
- Tracking and monitoring submissions status
- Program and project analytics and metrics
- Computable data analysis
- Online training and materials



Information Management

Voice of the Users
Advocate for the Stakeholders

[**www.Health.mil/IM**](http://www.Health.mil/IM)

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Our most valuable healthcare resource is information about the patients we serve.

Information Management (IM) is the MHS gateway for leveraging the power of Health Information Technology to optimize the Quadruple Aim.

**Department of Defense
Military Health System**

1. The IM Mission is to support the needs of Health Information Technology (IT) users and stakeholders throughout the acquisition lifecycle from strategy to results.
2. The MHS depends on information provided by Health IT to meet its Quadruple Aim goals of readiness, population health, experience of care, and per capita cost.



3. IM works with functional users to identify and analyze their workflows, information needs, and future process changes needed for successful implementation of Health IT.
4. IM also supports the governance process by which these needs are validated, prioritized, and funded.
5. Finally, IM produces the blueprints based on user needs which are used by the technical community to acquire and deliver effective Health IT solutions.



What we would like our customers to say ...

1. MHS Senior Decision Makers

Need: Strategic alignment of health IT resources

“I know we are investing in the Health IT capabilities with the most impact on our strategic priorities.”

2. Health IM/IT Portfolio Board Members

Need: Implement effective governance

“IM was very effective in facilitating our informed decision making process.”

3. Functional Subject Matter Experts

Need: Effective requirements management

“IM did a great job defining our needs.”

4. Acquisition Personnel

Need: Effective IT implementations

“IM provided quality health IT specifications that made us successful in meeting our milestones.”

5. Portfolio Owners

Need: Functional accountability

“We received the health IT solutions our end users asked for.”

6. MHS Investors

Need: Financial accountability

“We were able to link health IT solutions to what we paid for.”

7. End Users of Health IT

Need: Superb user experience

“We really like this information system – it gives us what we need, when we need it.”

Products:

- Requirements development and elicitation for the Electronic Health Record (EHR) and other systems related to delivery of health related administration
- Business and data architecture
- Requirements data for National Health IT Standards and Terminologies, including:
 - o EHR meaningful use criteria and standards
 - o Health Insurance Portability and Accountability Act (HIPAA) electronic standards
- Data management strategies and processes
- Standards for data sharing and trans-agency interoperability
- Requirements for coordination of TRICARE and DEERS programs

Services:

- Manage MHS IM/IT capabilities (including gap analysis and strategy alignment)
- Analyze and prepare information for decision makers via IM/IT governance process
- Develop, deliver, manage IM/IT requirements
- Functional Liaison
- Business process reengineering