

MHS CIO Announces Program Office Mergers

Falls Church, VA—On June 2, 2008, the Military Health System (MHS) Chief Information Officer, Charles M. Campbell, formally announced two significant program office mergers that represent the organization's evolution and commitment to delivering world-class information technology (IT) solutions. The Clinical Information Technology Program Office (CITPO) and the Theater Medical Information Program-Joint (TMIP-J) program office have combined to create the Defense Health Information Management System (DHIMS) organization. Defense Medical Logistics Standard Support (DMLSS), Executive Information Decision Support (EIDS), and the Resources Information Technology Program Office (RITPO) have merged into the Defense Health Services Systems (DHSS) organization.

"The purpose of this reorganization is to improve functionality, efficiency and efficacy of AHLTA, the military's electronic health record and the many other health support services systems maintained by DHIMS and DHSS which help to provide a seamless continuum of care for our service members and 9.2 million beneficiaries worldwide," said Campbell.

DHIMS led by Program Manager Col. Claude Hines Jr. and Deputy Program Manager Col. Bruce Brehm, supports the AHLTA family of products and will continue working toward a longitudinal electronic health record that bridges the information gaps between theater, garrison, and beyond. DHSS, led by Program Manager Dr. Dan Magee and Principal Deputy Program Manager Mike Veasey, supports more than 30 products used throughout the MHS involving three major functions: clinical support, medical logistics, and resources.

Many reasons drove this reorganization decision—improved time to market, process standardization, better governance and alignment with the Deputy Assistant Secretaries of Defense (DASD). The DHIMS and DHSS teams are working hard to make this transition as seamless as possible. "Our commitment is to make this new organization work as the CIO envisions and to continue to provide top-notch IT solutions for the MHS by maintaining our focus on the needs of our customers across the spectrum of health care services we support," said Magee.



Program Manager Dr. Dan Magee discusses the reorganization during the first DHSS All-Hands meeting on July 16, 2008.

What Is DHSS?

The DHSS is a new program office in the MHS that incorporates products and functionality from the former DMLSS, EIDS, and the RITPO. This merger will capitalize on best practices resulting in reduced time to market, economies of scale, and improved product quality. DHSS is building or maintaining more than 30 products used throughout the MHS in three major areas: clinical support, medical logistics, and resources.

DHSS Clinical Support Division

DHSS clinical support provides information technology solutions that help optimize clinical processes throughout the MHS. DHSS clinical support is a foundational capability for delivering accessible, quality, and cost-effective health care to all MHS beneficiaries. The clinical support suite of solutions includes clinical data analysis, medical scheduling and appointing, provider privileging and credentialing, patient safety and electronic health care reporting, nutrition management solutions, and special needs management systems. The Clinical Support Division is aligned with the portfolio of the DASD (Clinical & Program Policy).

DHSS Medical Logistics Division

A premier service supported by this DHSS division is the DMLSS automated information system, which delivers a tri-service suite of modules that standardizes medical logistics across the MHS in all military treatment facilities and combatant commands. DMLSS improves the effectiveness and efficiency of MHS health care delivery by reducing the time providers and health care professionals spend on logistics. DMLSS delivers stock control; prime vendor operations; research and price comparison; property accounting; biomedical maintenance; and management of capital equipment, inventory, and facilities. These products are tailored to support medical logistics operations and to accommodate unique areas such as requirements for quality assurance and the Joint Commission on the Accreditation of Healthcare Organizations.

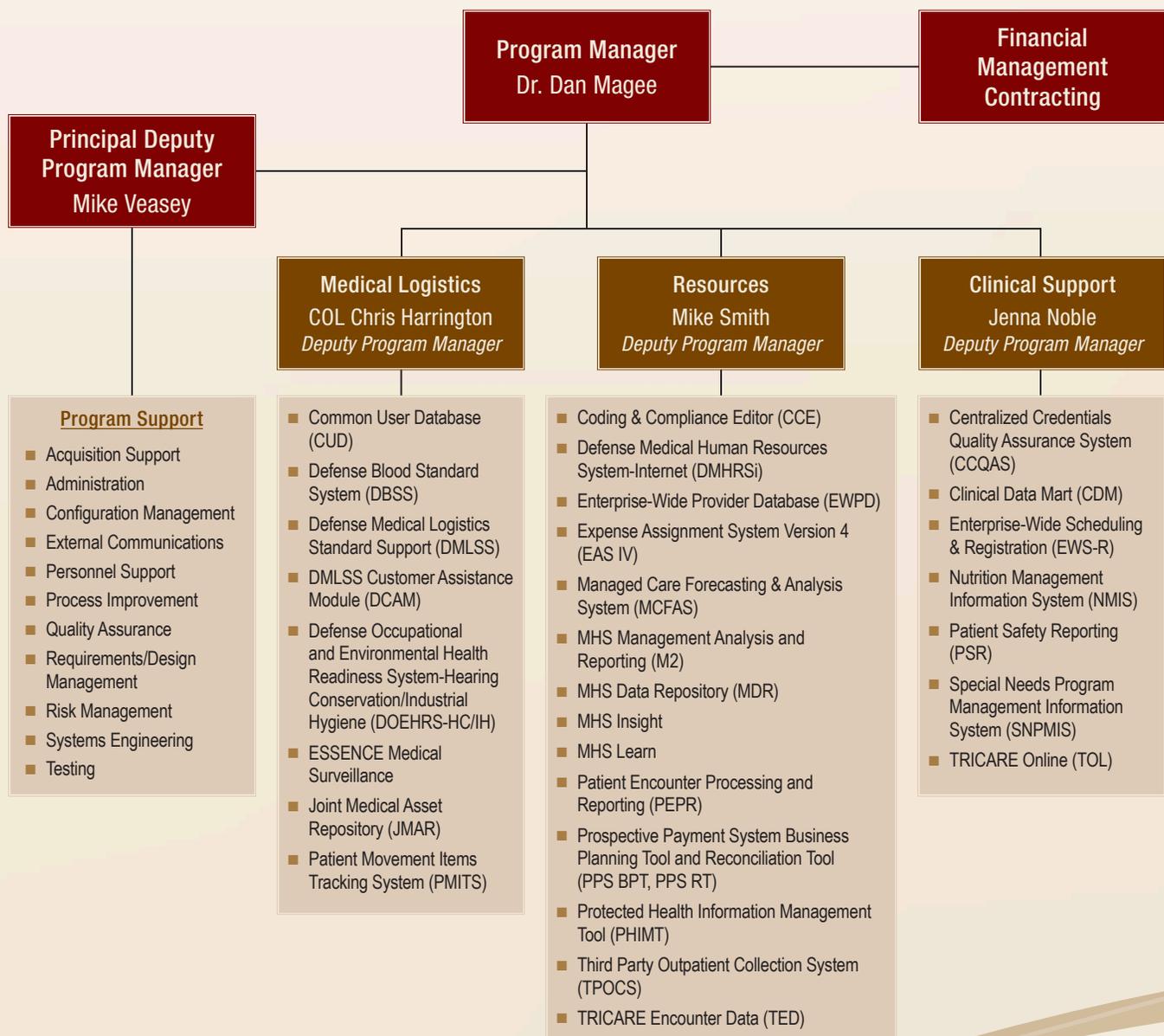
Additional DHSS medical logistics systems and applications provide access to integrated joint service medical assets, along with the reporting of serviceable medical supplies and equipment available for in-kind exchange when patient movement items must accompany a patient to his or her final destination. Through the Defense Occupational and Environmental Health Readiness System, the MHS can capture industrial hygiene and hearing conservation data. The ESSENCE program is a medical surveillance application that screens the MHS for rapid and unusual increases in the occurrence of certain syndromes. The Medical Logistics Division is aligned with the portfolio of the DASD (Force Health Protection & Readiness).

DHSS Resources Division

DHSS resources provides world-class enterprise information technology systems that support the business of military medicine. The products managed by DHSS resources support critical business processes such as personnel readiness, personnel management, learning management, and medical coding and collections. The resources division also provides solutions that determine the total cost of providing health care to 9.2 million beneficiaries. Together, these systems create a powerful suite of resource management tools that optimize the delivery of health care to service men and women and their families.

DHSS resources also supports the centralized data store for the MHS. The system collects, processes, and manages nearly 100 terabytes of enterprise data through a powerful suite of decision-support tools. With active interfaces around the world, DHSS resources manages the receipt, processing, and storage of billions of health care records that characterize MHS operations and performance. The Resources Division is aligned with the portfolio of the DASD (Health Budget & Financial Policy).

Defense Health Services Systems (DHSS)





George (Dan) Magee, Ph.D.

Program Manager
Defense Health Services Systems

Job Description:

Dr. Magee serves as the program manager (PM) for the Defense Health Services Systems (DHSS) Office. DHSS is aligned under the Office of the Chief Information Officer, Military Health System (MHS), Department of Defense (DoD). DHSS supports more than 30 software products used throughout the MHS supporting three major functions: clinical support, medical logistics and resources.

Professional Background:

Dr. Magee has more than 30 years of experience in supply chain management, healthcare management, acquisition management and information systems development. Prior to his position leading DHSS, Dr. Magee served as the acting PM for the Defense Medical Logistics Standard Support (DMLSS) program. DMLSS is the DoD system for managing all aspects of medical logistics for DoD hospitals. Prior to rejoining federal

service, Dr. Magee spent two and a half years with SAIC managing its support to the DoD TRICARE Online initiatives. Before joining SAIC, Dr. Magee served for 28 years in the U.S. Army and retired as a colonel in the Medical Service Corps. In his final assignment, he served as the program manager for the DMLSS program.

Education:

Dr. Magee began his education at Wake Forest University, N.C., receiving a bachelor of arts in biology in 1975. He also holds a master of science in management from Frostburg State College, Md. (1980), a master of science in health administration from Baylor University, Texas (1984), and a doctorate in business administration from Pennsylvania State University, Pa. (1997).

Professional Affiliation:

Dr. Magee is a Level III Certified Acquisition Professional in Program Management and a Certified Program Management Professional.



Michael J. Veasey

Principal Deputy Program Manager
Defense Health Services Systems

Job Description:

Mr. Veasey serves as the principal deputy program manager (PDPM) for the Defense Health Services Systems (DHSS) Office. DHSS is aligned under the Office of the Chief Information Officer, Military Health System (MHS), Department of Defense (DoD). DHSS supports more than 30 products used throughout the MHS in three major functions: clinical support, medical logistics, and resources.

Professional Background:

Mr. Veasey is a retired Army colonel whose 30 years of distinguished military service featured a variety of assignments. Prior to his retirement, Mr. Veasey served as the operations officer to the Army Inspector General; Chief, Army Promotions Branch; and G-1, 1st Armored Division, with which he served during Operation Desert Storm. After retiring, Mr. Veasey served as a DoD contractor and helped establish the Office of

the Special Assistant for Gulf War Illnesses (the predecessor of the Office of Force Health Protection & Readiness). He then worked for the Department of Agriculture before coming to the MHS in 2000 as DPM for Operations, Resources Information Technology Program Office. In March 2006, Mr. Veasey assumed the duties of DPM for the Executive Information Decision Support (EIDS) program office and was promoted to acting program manager, EIDS, in January 2008.

Education:

Mr. Veasey graduated with a bachelor of arts in international relations from Georgetown University, Washington, D.C., in 1972 and received his master of arts in public administration from Webster University, Mo., in 1987. He is also a graduate of the U.S. Army's War College and the Command and General Staff College and is Acquisition Level III certified.

Professional Affiliation:

Mr. Veasey is a member of the Project Management Institute.



COL Christopher J. Harrington

Deputy Program Manager – Medical Logistics
Defense Health Services Systems

Job Description:

COL Harrington serves as the deputy program manager (DPM) for the Medical Logistics Division of the Defense Health Services Systems (DHSS) Office. DHSS is aligned under the Office of the Chief Information Officer, Military Health System (MHS), Department of Defense (DoD). DHSS supports more than 30 products used throughout the MHS in three major functions: clinical support, medical logistics, and resources.

Professional Background:

COL Harrington is a native of Rhode Island and was commissioned into the Army in 1982. A career Medical Logistician, COL Harrington's assignments have included Fort Devens, Mass.; JTF-A Honduras; U.S. Army Medical Materiel Center, Europe, Germany; Heidelberg, Germany; Southwest Asia; Camp Carroll, Korea; and Fort Sam Houston, Texas, where he commanded the 147th Medical Logistics Battalion. During Operations Enduring Freedom and Iraqi Freedom, the battalion deployed elements to both Afghanistan and Iraq. He served in the Pentagon as a Division Chief in the Office of the

Chairman, Joint Chiefs of Staff, J4; and most recently at Fort Detrick, Md., as the Director of the Joint Medical Logistics Functional Development Center, Defense Medical Logistics Standard Support (DMLSS), where he was responsible for development and sustainment of the DMLSS family of medical logistics system applications. He currently serves as the Medical Logistics Division Chief, DPM DHSS – Medical Logistics in TRICARE Management Activity, Falls Church, Va.

Education:

COL Harrington was commissioned through the Reserve Officer Training Corps upon graduation from Brown University in 1982. He is a graduate of the Army Command and General Staff College. He holds a master of science degree in Logistics Management from the Air Force Institute of Technology, a master of science in administration from Central Michigan University, and a master of science in National Resource Strategy from the National Defense University.

Professional Affiliation:

COL Harrington is a diplomate in the American College of Healthcare Executives and a Certified Professional Logistician in the Society of Logistics Engineers.



Michael L. Smith

Deputy Program Manager – Resources
Defense Health Services Systems

Job Description:

Mr. Smith serves as the deputy program manager (DPM) for the Resources Division of the Defense Health Services Systems (DHSS) Office. DHSS is aligned under the Office of the Chief Information Officer, Military Health System (MHS), Department of Defense (DoD). DHSS supports more than 30 products used throughout the MHS in three major functions: clinical support, medical logistics, and resources.

Professional Background:

Mr. Smith is a retired lieutenant colonel from the U.S. Army Medical Service Corps, with a concentration in field medical administration, nursing, finance, and health administration. Mr. Smith is a former chief, TRICARE Policy, Office of the Surgeon General, U.S. Army, where he developed the Army Medical Department policy for managed care worldwide. He also served

as the principal liaison for Health Affairs, Service Surgeons General, in implementing operational aspects of the TRICARE program and performance management initiatives for the enterprise. In his prior position, Mr. Smith acted as director of business intelligence, Executive Information Decision Support Program Office, where he managed software development initiatives for the MHS's multibillion dollar healthcare system covering 9.2 million beneficiaries worldwide.

Education:

Mr. Smith earned a bachelor of science in nursing from Georgia State University, Atlanta, Ga., and has a master of science in health administration from Baylor University in San Antonio, Texas.

Professional Affiliation:

Mr. Smith is a diplomate in the American College of Healthcare Executives and received his Project Management Professional certification from the Project Management Institute.



Jenna L. Noble

Deputy Program Manager – Clinical Support
Defense Health Services Systems

Job Description:

Ms. Noble serves as the deputy program manager (DPM) for the Clinical Support Division of the Defense Health Services Systems (DHSS) Office. DHSS is aligned under the Office of the Chief Information Officer, Military Health System (MHS), Department of Defense (DoD). DHSS supports more than 30 products used throughout the MHS in three major functions: clinical support, medical logistics, and resources.

Professional Background:

Ms. Noble has 29 years of leadership experience, including seven years in the DoD and 22 years as an officer in the U.S. Army, retiring as a lieutenant colonel.

Ms. Noble possesses a unique combination of leadership skills in program management, policy planning and development, acquisition, information systems, administrative functions, and process improvement. She began her post-retirement career as a commercial contractor process engineer, test manager, and technical adviser and then began her civil service career as a computer systems analyst for the Program Executive

Office, Enterprise Information Systems, U.S. Army. Ms. Noble then assumed the role of deputy/acting joint program manager of the Defense Integrated Military Human Resources System, a Web-based human resources information system projected to be used throughout the military services. Finally, prior to joining DHSS, Ms. Noble was the program control officer/acquisition lead of the Program Executive Office for Satellite Communications, Teleports, and Services at the Defense Information Systems Agency.

Education:

Ms. Noble began her education at Bowling Green State University, Ohio, receiving a bachelor of arts in music education in 1972. She holds a master of arts in human resources and management from Webster University, Mo. (1982). She also has completed numerous courses at the Defense Acquisition University and holds the following Defense Acquisition Workforce Improvement Act (DAWIA) certificates: Level 1, Test and Evaluation; Level III, Program Management; and Level III, Communications – Computer Systems.

Professional Affiliation:

Ms. Noble is a member of the Army Acquisition Corps.

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For More DHSS Information

DHSS is a new organization in the MHS that incorporates products and functionality from the former DMLSS, EIDS, and RITPO program offices. DHSS is building or maintaining more than 30 products used throughout the MHS in three major areas: clinical support, medical logistics, and resources.

FOR ADDITIONAL INFORMATION PLEASE CONTACT

DHSS Clinical Support 703-575-6500

DHSS Medical Logistics 703-575-9771

DHSS Resources 703-575-6518

Managing Editor

Brian Lagas

Editor

Jo Carol Torrez

Contributors

Hazel Cajusay-Scherch, Syreeta Collier, Sarah Marcinko, and Edd Welsh

Program Manager

Dr. Dan Magee

Principal Deputy Program Manager

Mike Veasey

Deputy Program Managers

Clinical Support: Jenna Noble

Medical Logistics: COL Chris Harrington

Resources: Mike Smith

eXpresso is a publication of the Defense Health Services System Office, Office of the Chief Information Officer (OCIO), supporting the Assistant Secretary of Defense for Health Affairs/TRICARE Management Activity (TMA).

eXpresso is distributed electronically, and recipients are encouraged to share it with others. To submit a story idea or correct an e-mail address, please contact Jo Carol Torrez, at 703-575-7461 or jocarol.torrez.ctr@tma.osd.mil.

DHSS Program Office

Sky 2, Suite 1500

5203 Leesburg Pike

Falls Church, VA 22041

Volume 1, Issue 1 – August 2008