

## US Medicine Features Civilian Provider Portal Pilot

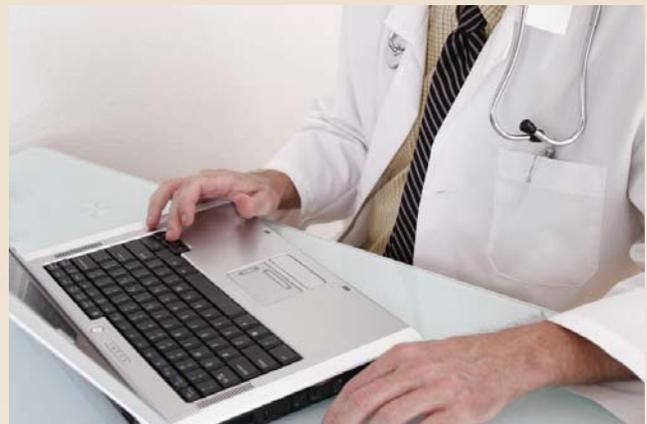
*The March 2009 issue of US Medicine features an article about the Civilian Provider Portal Pilot and its value in helping civilian providers recognize and treat PTSD/TBI. The article is available at this link: <http://www.usmedicine.com/article.cfm?articleID=1882&issueID=121>.*

In 2008, Congress directed Department of Defense and Veterans Health Affairs (DoD/VHA) leaders to identify new ways to reach civilian providers who deliver therapeutic and diagnostic care to active duty and veterans suffering from post-traumatic stress disorder and/or traumatic brain injury (PTSD/TBI).

As two of the most prevalent injuries suffered during Operations Iraqi Freedom and Enduring Freedom, PTSD/TBI were highlighted in The President's Commission on Care for America's Returning Wounded Warriors and in an April 2008 RAND study. To expedite Congress's directive, DoD/VHA leaders turned to its Health Executive Council's In-Service Education and Training Workgroup to determine how to quickly launch online training to educate civilian mental health providers about how to identify PTSD/TBI. Since 2004, this joint venture collaboration between DoD, VHA, and the Uniformed Services University of the Health Sciences has implemented several successful education initiatives for its healthcare providers, ancillary/support staff, and beneficiaries.

DoD/VHA leveraged MHS Learn, the DoD's enterprise e-learning portal for medically related training, to begin a six-month pilot training solution on PTSD/TBI for civilian mental health providers worldwide. Using MHS Learn's existing technologies, the DoD/VHA teams delivered its Civilian Provider Portal, from concept to implementation, in less than 90 days. The CONOPS projected 200 mental health providers would access the training during the six-month pilot. Since the Portal went "live" more than 700 civilian providers have taken the training and nearly 300 providers are signing up each month to be trained on how to recognize PTSD/TBI in their patients who are either active duty military or veterans.

The training link is at [www.health.mil/civilianprovidereducation](http://www.health.mil/civilianprovidereducation) and new users are required to provide a valid e-mail address and password before beginning the free training. Participants get continuing medical education credits when they successfully complete the online courses. For additional information about MHS Learn, please e-mail CDR Barbara CailteuxZevallos at [barbara.cailteuxzevallos@tma.osd.mil](mailto:barbara.cailteuxzevallos@tma.osd.mil).



# Office of the Chief Information Officer

## To Release MHS User Satisfaction Survey

*The Military Health System (MHS) Office of the Chief Information Officer (OCIO) is committed to providing the right information to the right customers at the right time. In support of this mission, the MHS OCIO will distribute an e-mail survey to assess user satisfaction with 20 of the products built and maintained by DHSS.*

This spring, an MHS Information System User Satisfaction survey will be e-mailed to a sample of more than 160,000 users worldwide. Users who are invited to participate in the survey will be asked to rate their satisfaction with the information systems they use in the following areas:

- Overall ease of use
- Access to information
- System response time
- Level of training
- System availability

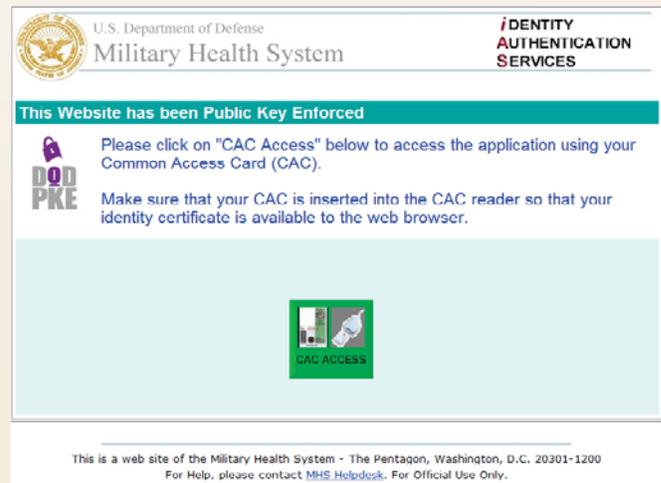
While participation is voluntary, DHSS hopes that all users who receive the e-mail survey request will spend just a few minutes to provide their input. All responses will remain confidential. The survey results will be presented by information system in the MHS OCIO Annual Performance Plan quarterly reports. For any questions about the survey, please contact Ms. Tina Beletsky, Portfolio Management Division, 703.681.8448 x1212, or via e-mail at [tina.beletsky@tma.osd.mil](mailto:tina.beletsky@tma.osd.mil).

MHS Information Systems Included in Survey
CCE—Coding Compliance Editor
CCQAS—Centralized Credentials and Quality Assurance System
CDM—Clinical Data Mart
CUD—Common User Database
DMHRSi—Defense Medical Human Resources System Internet
DMLSS—Defense Medical Logistics Standard Support
DOEHRHS-IH—Defense Occupational and Environment Health Readiness System—Industrial Hygiene
DOEHRHS-HC—Defense Occupational and Environment Health Readiness System—Hearing Conservation
EAS IV—Expense Assignment System
ESSENCE—Electronic Surveillance System for the Early Notification of Community-based Epidemics
JMAR—Joint Medical Asset Repository
M2—Management Analysis and Reporting
MCFAS—Managed Care Forecasting & Analysis System
MHS Insight—Military Health System Insight
NMIS—Nutrition Management Information System
PEPR/PCDIS—Patient Encounter Processing and Reporting/Purchased Care Detail Information System
PHIMT—Protected Health Information Management Tool
PMITS—Patient Movement Items Tracking System
PPS—Prospective Payment System
SNPMIS—Special Needs Program Management Information System

# DHSS Deploys Identity Authentication Services Capability Enhancement

*On Mar. 19, DHSS released the DoD Electronic Data Interchange Person Identifier (EDIPI) capability of its Identity Authentication Services (iAS) in support of the Public Key Infrastructure (PKI)-based user authorization for Military Health System (MHS) Web-based applications. DHSS sustains 16 Web-based applications.*

The use of EDIPI for PKI authentication for MHS Web-based applications will permit the reduction or elimination of application-specific usernames and passwords leading to a “reduced sign-on” experience for users. DHSS is releasing the EDIPI capability in response to the MHS CIO directive of Jan. 12, 2007, directing all Web applications initiate use of PKI authentication as the first step in discontinuing use of passwords for access to applications. This screen shot shows what users will see when they access a PKI EDIPI authenticated Web application.



## DHSS Presentations at HIMSS 2009

*COL Chris Harrington, DHSS Deputy Program Manager for Medical Logistics, and Lt Col Jean Meink, DHSS Director of Clinical Informatics, are featured speakers in the 2009 Health Information Management Systems Society (HIMSS) international conference and exhibition in Chicago, April 5-9, 2009.*

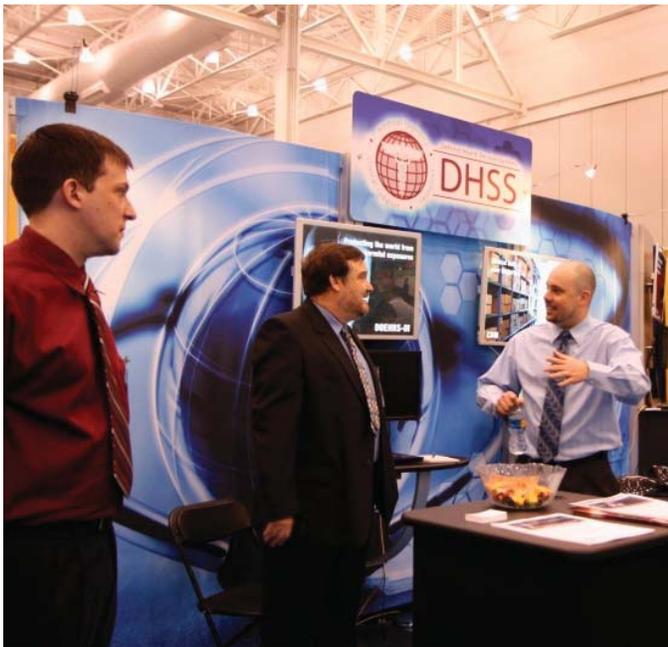
COL Harrington will present “Medical Logistics Supporting the Warfighter: Evolution to a Net-Centric Environment,” at 8:30 a.m. on Sunday, April 5. He will discuss the critical need to transform the Defense Medical Logistics System Service (DMLSS) technical architecture from a client-server to an enterprise system so clinicians and logisticians worldwide can access DMLSS.

Lt Col Meink and COL Kevin Abbott of the Army Surgeon General's Office will present “Clinical Data Mining Quickly Identified Patient Risks Worldwide,” at 9:45 a.m. on Wednesday, April 8. Their briefing will describe how the Clinical Data Mart (CDM) is used to mine AHLTA data to monitor patient populations to detect disease and adverse medication reactions. AHLTA is the MHS's electronic health record for direct care. A highlight of their presentation will be COL Abbott's real-world use of the CDM to automatically identify more than 55,000 patients within the MHS worldwide with undiagnosed chronic kidney disease.

For additional information about HIMSS please log onto <http://www.himssconference.org/>.

## **DHSS Exhibits Products** at Navy and Marine Corps Public Health Conference

DHSS products, DOEHRS-HC, DOEHRS-IH, MHS Insight and CDM were exhibited at The Navy and Marine Corps Public Health Conference on Mar. 23-24, 2009 in Hampton, Va. Nearly 1,400 public health representatives from federal, military, state and the private sector attended. This year's conference theme, "Public Health Integration: Focusing for the Future" was reflected in exhibits and educational sessions on occupational health, preventive medicine, health promotion, risk communication, and operational medicine.



*Steve Barton and Glenn Mitchell, left, discuss DOEHRS with conference attendee Richard Scherch.*

**Managing Editor**  
Brian Lagas

**Editor**  
Jo Carol Torrez

**Designer**  
Hazel Cajusay-Scherch

**Contributors**  
Syreeta Collier, John Edgar, Pam Steptoe,  
Edd Welsh, and Barbara Whitlock

**Program Manager**  
Dr. Dan Magee

**Principal Deputy Program Manager**  
Mike Veasey

**Deputy Program Managers**  
Clinical Support: Jenna Noble  
Medical Logistics: COL Chris Harrington  
Resources: Mike Smith

eXpresso is a publication of the Defense Health Services Systems Office, Office of the Chief Information Officer (OCIO), supporting the Assistant Secretary of Defense for Health Affairs/TRICARE Management Activity (TMA).

eXpresso is distributed electronically, and recipients are encouraged to share it with others. To submit a story idea or correct an e-mail address, please contact Jo Carol Torrez, at 703-575-7461 or [jocarol.torrez.ctr@tma.osd.mil](mailto:jocarol.torrez.ctr@tma.osd.mil).

**DHSS Program Office**  
Sky 2, Suite 1500  
5203 Leesburg Pike  
Falls Church, VA 22041