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## MHS Learn Hosts Valuable Employment Training Workshop

*The eBenefits training portal, a fairly recent addition to the MHS Learn family, continues to be a central location for Veterans, service members and their families to access and manage their health care information online.*

A portion of the training portal hosts workshops and seminars, such as the Transition Assistance Program (TAP). The TAP, hosted by MHS Learn on the eBenefits portal, was created to meet the needs of separating service members during their period of transition into civilian life by offering job-search assistance and related

services. It consists of comprehensive workshops available online as well as selected military installations nationwide. MHS Learn provides the ability for learners to access TAP training anywhere, at any time and also to save or 'bookmark' their progress in the course.

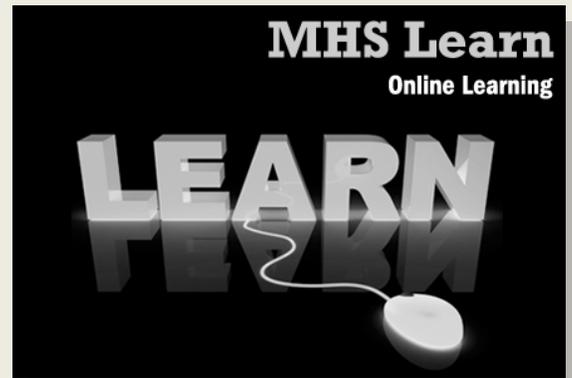
Professionally-trained workshop facilitators from the State Employment Services, military family support services, Department of Labor or Veterans' Employment and Training Service are present at all workshops in-person.

TAP workshop participants, online and in-person, learn about: job searches, career decision-making, current occupational and labor market conditions; as well as, resume and cover letter preparation; and interviewing techniques. Participants are also provided with an evaluation of their employability relative to the job market and receive information on the most current veterans' benefits.

MHS Learn is proud to host such a program like TAP that helps Veterans, service members and their families make the initial transition from military service to the civilian workplace with less difficulty.

To learn more about TAP, go to:

[http://www.turbotap.org/portal/transition/resources/Stakeholder\\_General\\_Public](http://www.turbotap.org/portal/transition/resources/Stakeholder_General_Public).



# Ability to View Prescription Numbers in TRICARE Online is Back!

*Users can now view prescription (Rx) numbers in the TRICARE Online (TOL) Blue Button's Medications profile. The ability to view the Rx number was temporarily disabled last year due to technical issues but is back by popular demand. This capability is extremely helpful to users as they no longer have to search for their Rx bottles or call their pharmacy to request the information.*



To view Rx number(s) and/or other medication data, users should follow the simple steps below:

- (1) Log in to TOL at [www.tricareonline.com](http://www.tricareonline.com)
- (2) Click on the Blue Button icon or hyperlink
- (3) Review data located in the "Medications" profile; the Rx number(s) will appear in "Rx number" column

In addition to the ability to view Rx number(s), TOL has also implemented a quick link from the Medications profile to the Rx Refill page which allows users to quickly and easily request Rx refills. To request Rx refills via the Blue Button's Medications profile, users should continue following the steps below:

- (4) Click the "Refill" checkbox located to the left of the "Rx number" of all medications available for refill at the user's Military Treatment Facility (MTF)
- (5) Click "Refill checked prescriptions" hyperlink located at bottom center of Medications profile
- (6) Review auto populated Rx numbers to ensure all requested refills have auto populated correctly
- (7) Choose a desired MTF pharmacy location from the "Select a Pharmacy" drop down menu
- (8) Click "Submit" button

That's it! It's that easy! Users can proceed to their MTF pharmacy to pick up their requested prescriptions.

# TPOCS is Now HIPAA 5010 and NCPDP D.0 Compliant

*Third Party Outpatient Collection System (TPOCS) upgrades, HIPAA 5010 and NCPDP D.0, are now complete. These upgrades were done because the Centers for Medicare & Medicaid directed that all billing systems, including TPOCS, update to the new version of data transmission for electronic billing.*

This upgrade was required in order for TPOCS to be compliant with the new transaction standard. Because of this upgrade, all commercial payers are now required to submit electronic claims in this new format.



All Army and Navy Military Treatment Facilities (MTF) that use the TPOCS application were upgraded to this new software as of July 31, 2012. Depending on the number of TPOCS users per MTF, they were trained onsite or remotely.

TPOCS collects money from insurance claims for the Department of Defense's Military Health System. It creates more than 3.5 million clinical, laboratory, radiology, pharmacy and medical affirmative claims per year. Revenue collected is sent directly from the insurance company to MTFs and is used to enhance healthcare.

## TRICARE Online Participates at Ft. Belvoir Electronic Health Record Showcase

TRICARE Online (TOL) capabilities were presented during the Defense Health Information Management Systems (DHIMS) Electronic Health Record (EHR) Showcase.

The Department of Defense's patient portal, TOL, was demonstrated at Virginia's Fort Belvoir Community Hospital on July 24. Beneficiaries and staff were provided with live TOL demonstrations and educational materials to assist in the use of TOL capabilities. TOL allows users the ability to securely and conveniently schedule appointments for themselves and their families at their local Military Treatment Facility (MTF), refill prescriptions at their MTF, and review and download their Blue Button personal health data. It also allows them the ability to communicate securely with their provider team, complete and submit their health risk assessments online, obtain information about medical benefits, and research general health information.

The EHR Showcase at Fort Belvoir marked the launch of the second annual initiative for DHIMS. Surveys following the 2011 Showcase illustrate increased user awareness and greater system understanding, with more than 89 percent of participants indicating an enhanced understanding of the latest improvements and capabilities of the EHR.

For additional information regarding or assistance with TOL, contact the Military Health System Service Desk at [mhssc@tma.osd.mil](mailto:mhssc@tma.osd.mil) or by phone at (800) 600-9332 (CONUS).

# ESSENCE Block III Status Update: Training Video Now Available

The DHSS ESSENCE Team is pleased to announce the release of an ESSENCE Block III training video on July 12, 2012.

The training video provides an overview of ESSENCE Block III. New ESSENCE features are summarized and how-to tips are presented to help users understand and maximize use of new capabilities. The training video is constructed of six instructive demonstration sessions, lasting approximately one hour. There is one question and answer session, lasting about 15 minutes.



The ESSENCE Block III training video is available on MHS Learn's website and can be accessed by logging in using either a MHS Learn username/password or a Common Access Card (CAC). Users can simply enter the keyword 'ESSENCE' from their My Learning Page after logging into MHS Learn to locate the ESSENCE Block III training video.

To access the ESSENCE Block III training video, please visit MHS Learn at the URL below:

<https://mhslearn.csd.disa.mil/ilearn/en/learner/mhs/portal/home.jsp>

For directions about how to login to MHS Learn using CAC or MHS Learn username/password, please visit the URL below:

[https://mhslearn.csd.disa.mil/ilearn/en/learner/mhs/portal/docs/cac\\_quick\\_guide.pdf](https://mhslearn.csd.disa.mil/ilearn/en/learner/mhs/portal/docs/cac_quick_guide.pdf)

If users have any problems locating the training or other technical issues related to MHS Learn, they should contact the MHS Service Desk at 800-600-9332 or [mhssc@tma.osd.mil](mailto:mhssc@tma.osd.mil).

## DHSS Trivia

1. What personal health data is currently available for beneficiary access in the TOL Blue Button?
  - A. Basic Demographic Information
  - B. Lab Results
  - C. Medication Profile
  - D. Allergy Profile
  - E. Problem Lists
  - F. Encounter Data
  - G. All of the above
2. Last year, TED processed \_\_\_\_\_ claims.
  - A. 1 Million
  - B. Over 200 million
  - C. 25 million

*Answers on back page*



## User Training Opportunities



### Coding and Compliance Editor (CCE)

Date: August 22, 2012

Times: 8:00AM - 10:00AM (EDT)  
1:00PM - 3:00PM (EDT)

Topic: System Administrator Refresher

Registration: Send your name, session you wish to attend and email address to [CCEtraining@tma.osd.mil](mailto:CCEtraining@tma.osd.mil) by August 17, 2012.

### Defense Occupational Environmental Health Readiness System – Industrial Hygiene (DOEHRS-IH)

Date: August 23, 2012

Time: 8:00AM - 9:30AM (EDT)  
1:00PM - 2:30PM (EDT)  
6:30PM – 8:30PM (EDT)

Topic: DOEHRS-IH Refresher Training

Registration: Send your name, session you wish to attend and email address to [doehrs@ngc.com](mailto:doehrs@ngc.com) by August 19, 2012.

## The DHSS eXpresso August 2012

**Program Executive Officer**  
Dr. Dan Magee

**Deputy Program Executive Officer**  
Mr. Christopher Harrington

The DHSS develops and maintains 30 products and initiatives for the Department of Defense Military Health System. For more information on DHSS, please visit [www.health.mil/dhss](http://www.health.mil/dhss).

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**DHSS Trivia Answers: 1. G 2. B**