

# FACT SHEET

# VSSM

## VETERINARY SERVICES SYSTEMS MANAGEMENT



**The VSSM software application provides automated support in veterinary health records, financials, inventory, and scheduling management for government-owned animals (GOA) and privately owned animals (POA) of active military and retired service members.**

VSSM serves as the point-of-sale, financial, and inventory management system for the Global Veterinary Medical Practice, which oversees the veterinary supplemental non-appropriated fund mission for the Department of Defense. It supports more than 140 DOD Veterinary Treatment Facilities worldwide. VSSM features a centralized hub for capturing veterinary data and provides bi-directional interface with the Working Dog Management System. This shared information includes animal health history, patient acuity status, kennel management, results reporting, patient scheduling, client billing, inventory tracking, and task management.

### **Background:**

VSSM supports the Defense Health Agency's Veterinary Services Division in its mission to provide veterinary services and health care information for GOAs and POAs of the U.S. Armed Forces. Inherent in this mission is the preventative care and treatment of GOAs, helping to protect the military community from zoonotic diseases.

### **Key Features**

- ▶ Secure access via Common Access Card
- ▶ Interfaces with diagnostic laboratory to retrieve laboratory results
- ▶ Uses role and permission based access

### **Key Benefits**

- ▶ Identifies trends, issues, and lessons learned at national and agency levels
- ▶ Generates cost efficiencies via software licenses and data centers
- ▶ Standardizes reporting across the enterprise



VSSM is managed by the  
Solution Delivery Division  
Health Services Support Program  
Management Office.