

ABACUS Custom Tools Reports

28 May 2019 0800 – 0900 EST 30 May 2019 1400 – 1500 EST

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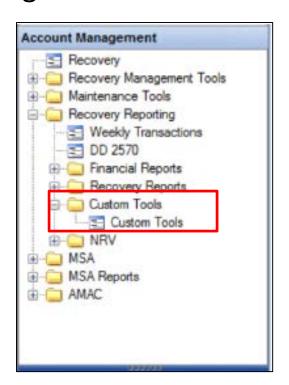
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- What is ABACUS Custom Tools?
- Available ABACUS Custom Tools reports
- Running a report in ABACUS Custom Tools
- Tips and Tricks
- Specific ABACUS Custom Tools reports
- ABACUS Resources

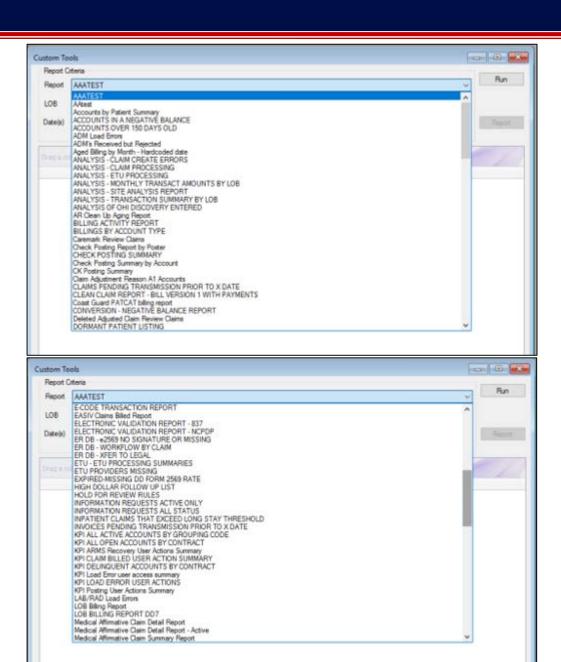


- ABACUS Custom Tools is a collection of reports found within each MTF database.
- Custom Tools reports are run using a selected Line of Business (LOB) and specified date range.

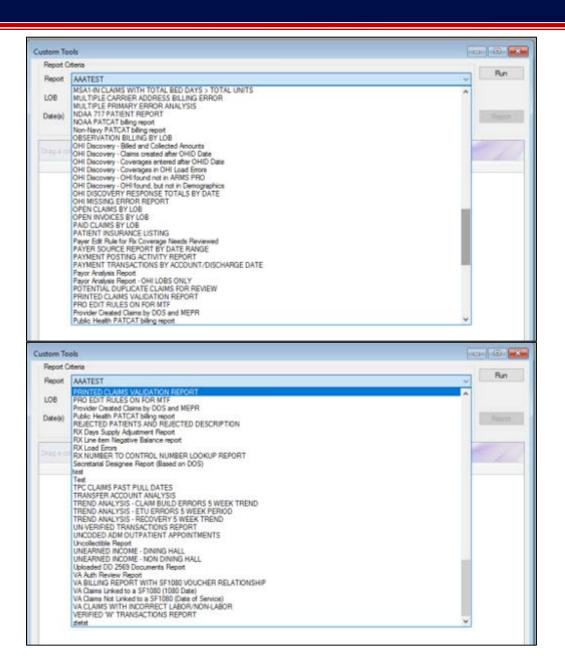








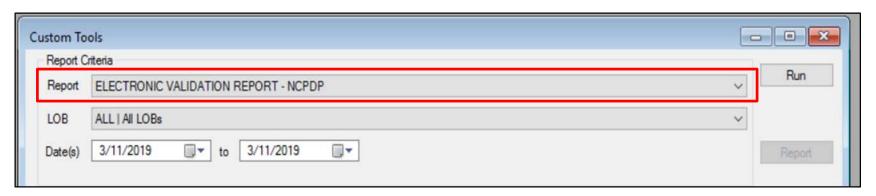




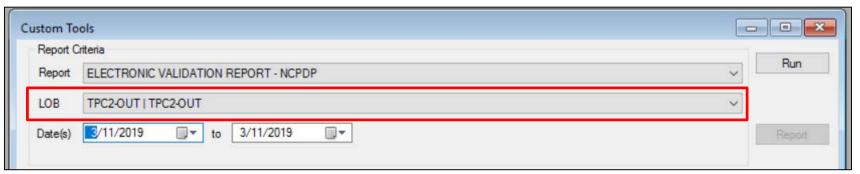




Step #1: Select desired report from "Report" drop down



Step #2: Select desired LOB from "LOB" drop down



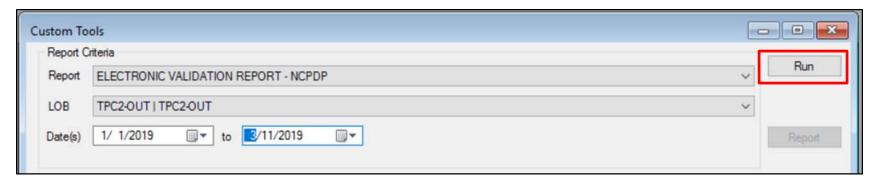




Step #3: Select desired date range



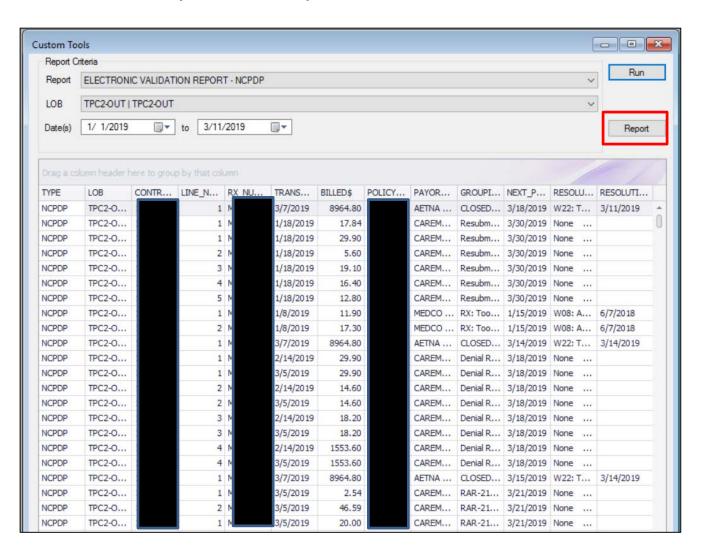
Step #4: Select "Run"







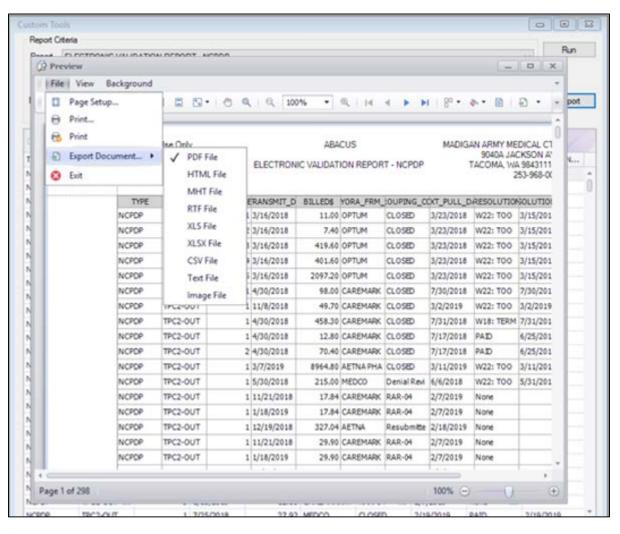
Step #5: Select report to export





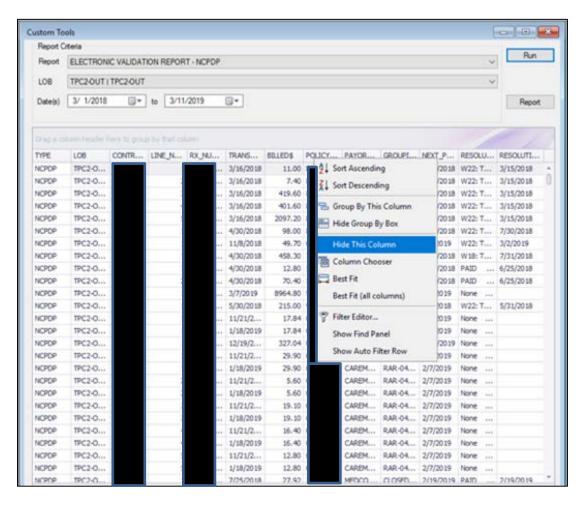


 Step #6: Select desired file option for exporting (e.g., pdf, excel, text)



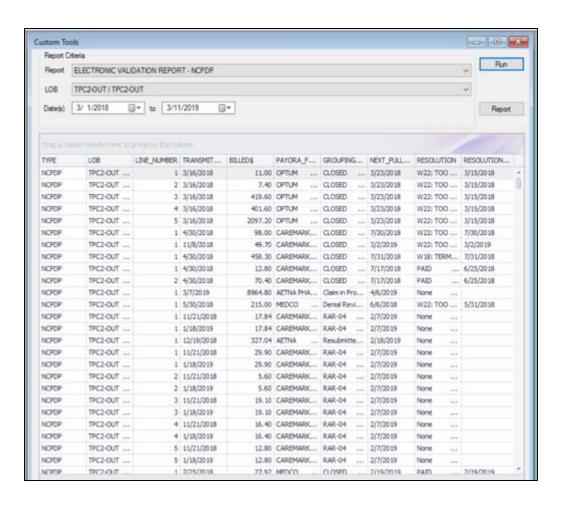


 Columns containing PHI/PII can be removed prior to exporting the report by right clicking on the column and selecting "Hide This Column"



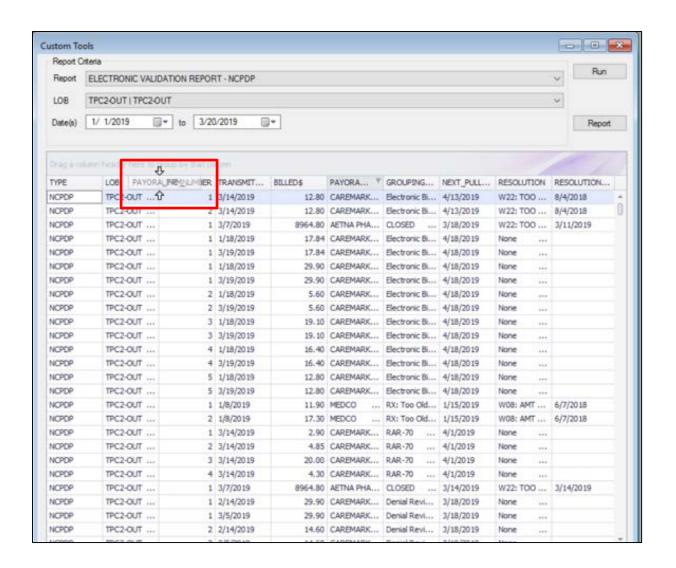


 Columns previously selected (Control #, Rx #, Policy #) are now removed from the report



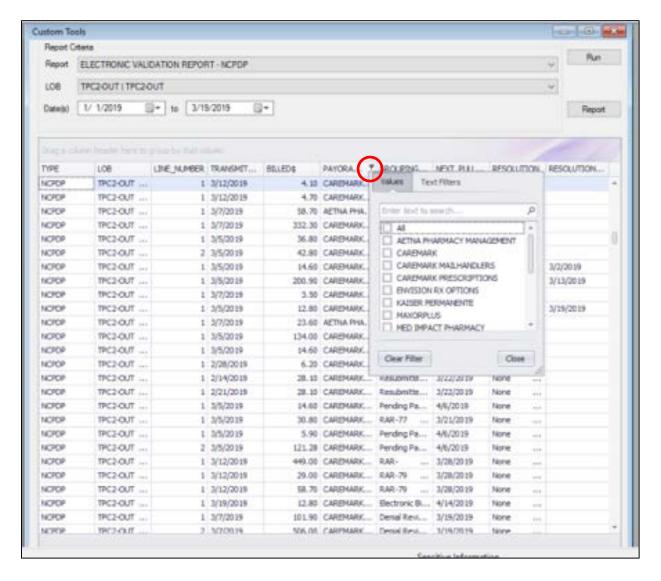


Columns can be rearranged by selecting and dragging



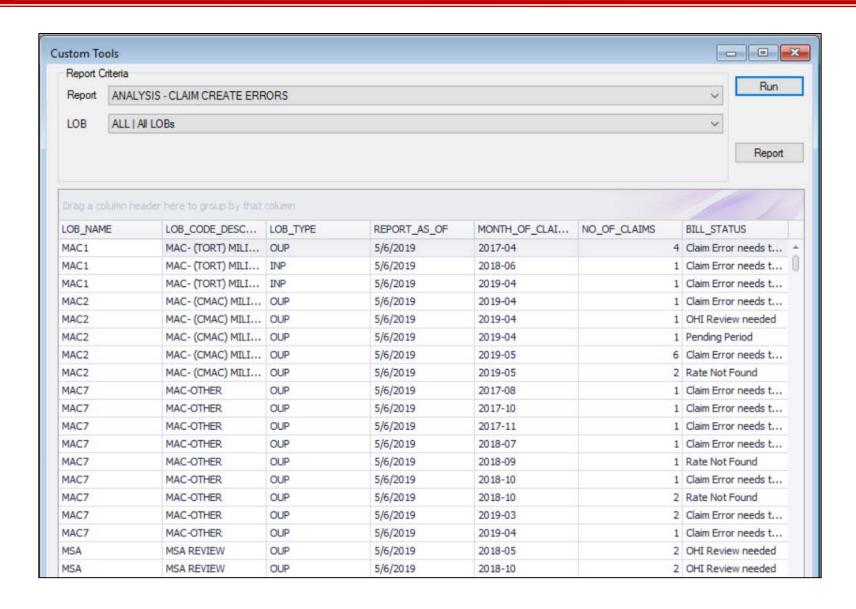


Select filter icon to filter column values





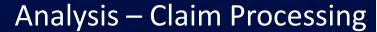
Analysis – Claim Create Errors



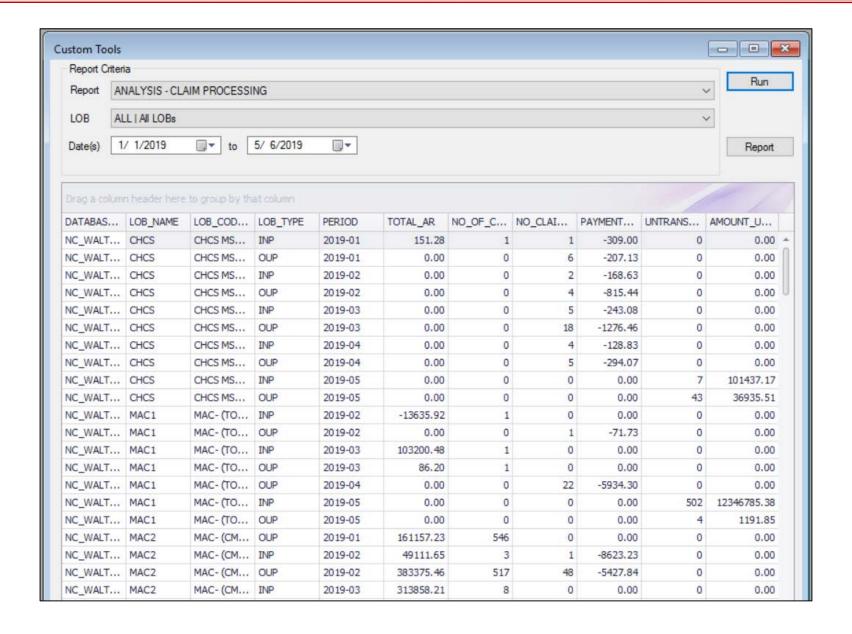


- Displays accounts that have an interface error
- Line of Business (LOB), LOB Type, Bill Status

- Identifies accounts which require error resolution prior to billing
- Errors include Rate Not Found, Claim Held Review, Claim Error







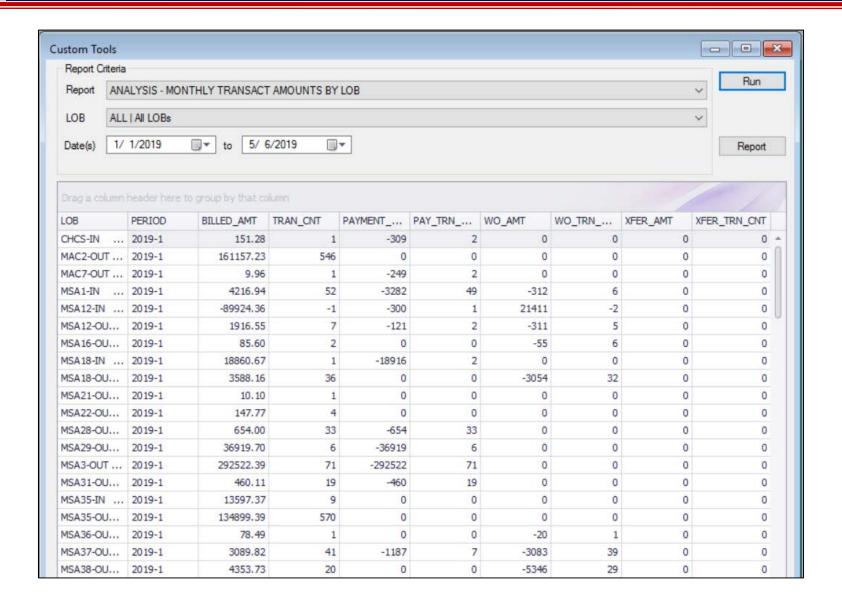


- Displays accounts that have not been transmitted
- LOB, LOB Type, Period, Total AR, # of Claims, # of Claims Paid,
 Payment Amount, Untransmitted Claims, Amounts
 Untransmitted

- Identifies accounts LOB and type that have not been transmitted to the payer
- Allows users to identify groups of accounts potentially at risk of not being reimbursed



Analysis – Monthly Transaction Amounts by LOB





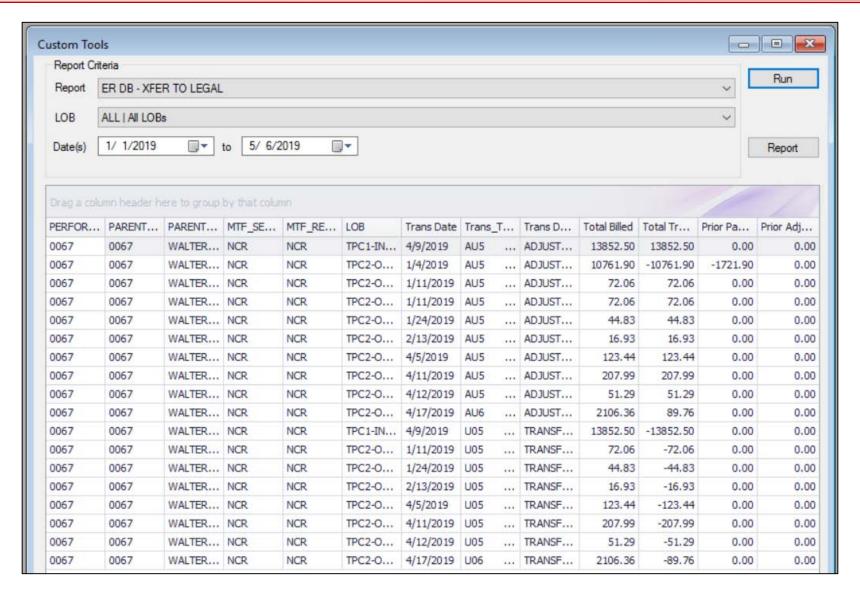
Analysis – Monthly Transaction Amounts by LOB

Content

- Displays total amounts billed, paid, written off, and transferred
- LOB, Billed, payment, write-off, transfer

- Allows users to report total amounts billed, paid, written off, or transferred by LOB
- Can be used for high level reporting



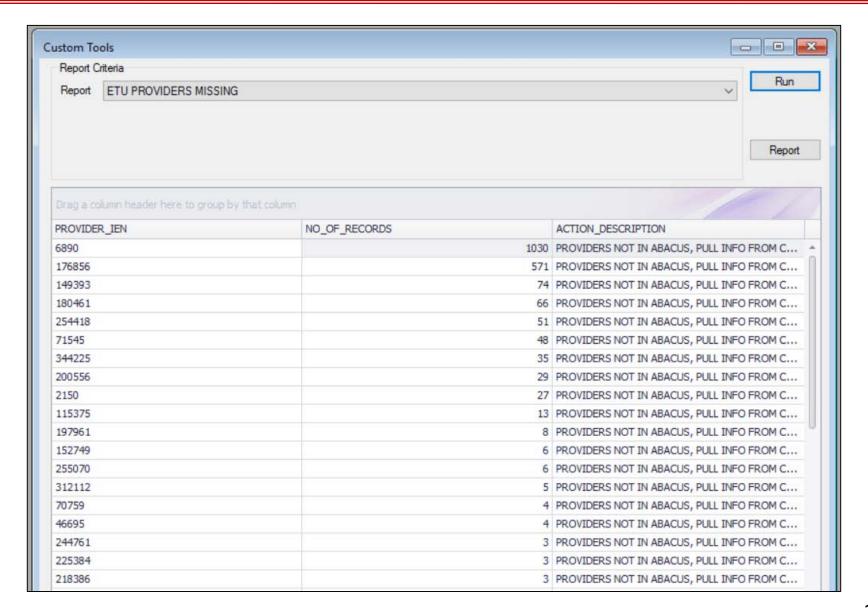




- Shows total amounts transferred to legal or adjusted
- LOB, Transaction Type, Transaction Destination, Total Billed,
 Total Transferred, Prior Payment, Prior Adjustment

- Allows users to report total amounts transferred and adjusted
- Can be used for high level reporting



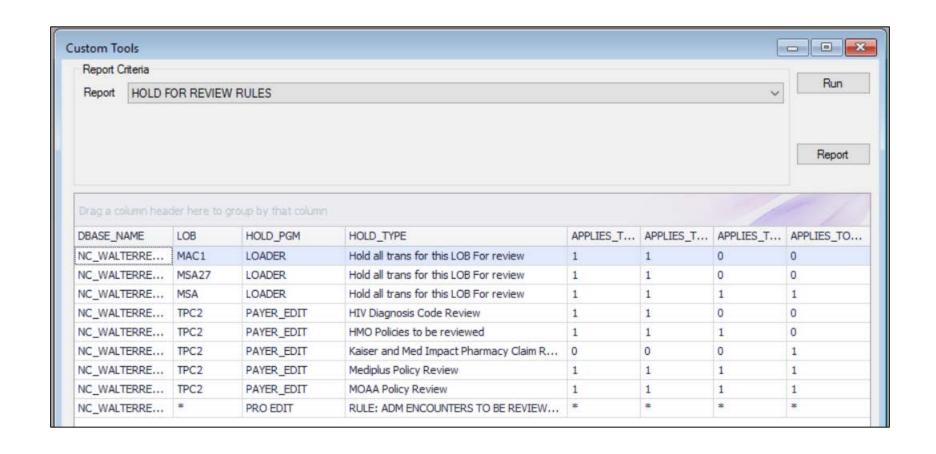




- Listing of provider IEN not found in ABACUS
- Provider IEN, # of Records, Action Description

- Shows providers that are not found in ABACUS and have a high number of records associated
- Allows users to fix associated accounts in ABACUS





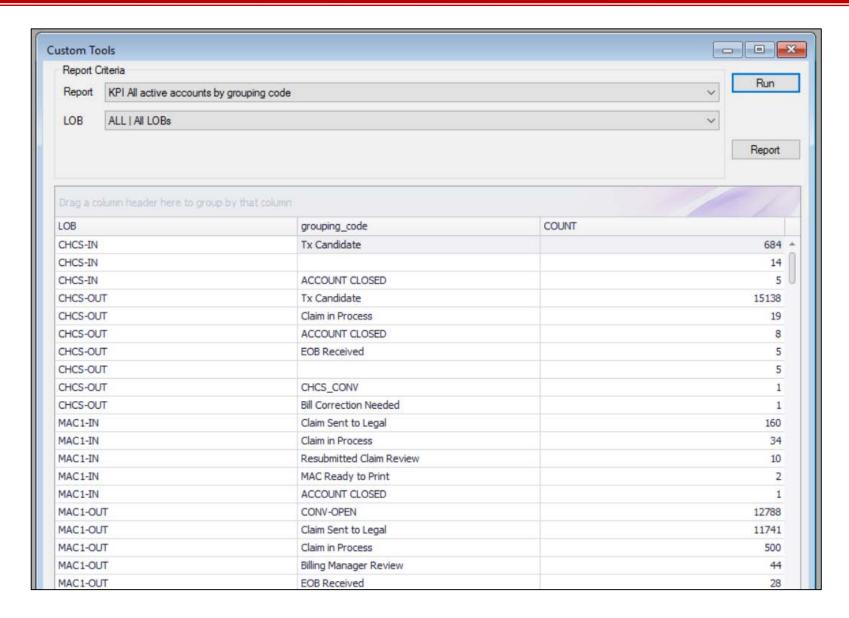


- Displays all rules written into MTF database which hold a record for review prior to billing
- LOB, Hold Program, Hold Type, Applies to ADM, IPC, LAB or PHR

- Allows users to view the different hold rules applied to a specific ABACUS database
- Allows for simple maintenance by having rules listing located in one place



KPI All Active Accounts by Grouping Code



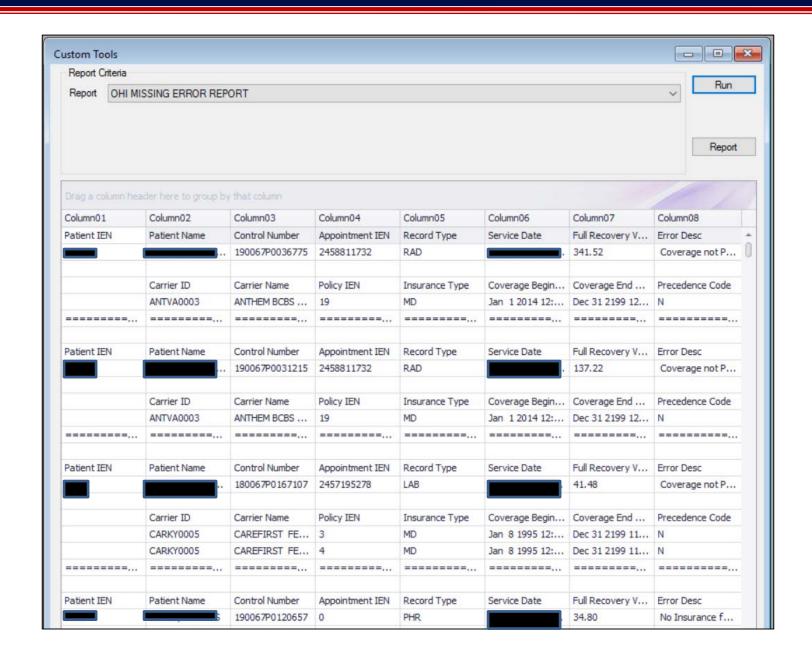


- Displays the number of accounts located in the different ABACUS grouping codes
- LOB, Grouping Code, Count

- Allows users to analyze the number of claims associated with the different grouping codes
- Allows for high level reporting





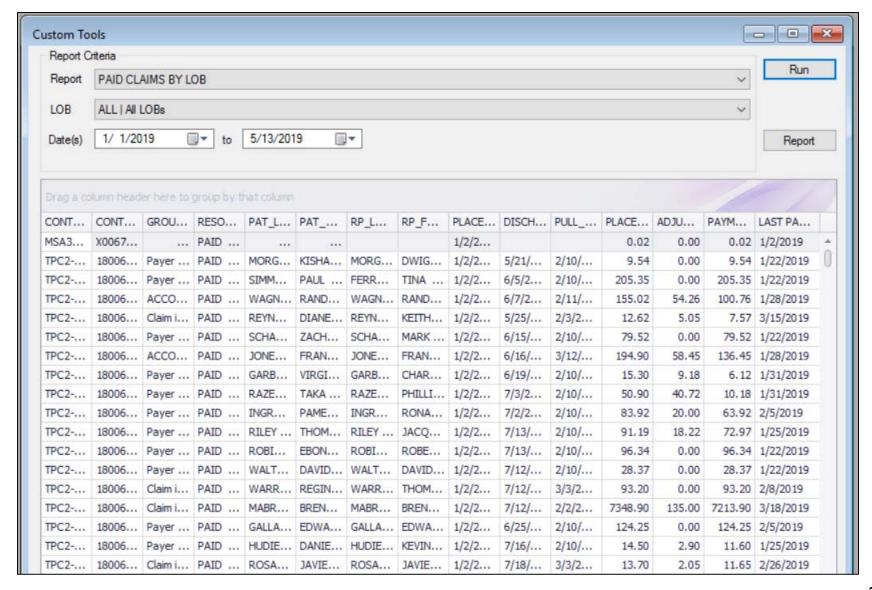




- Displays accounts with an OHI error
- Patient IEN, Patient Name, Control #, Appointment IEN, Record Type, Service Date, Policy information, Error Description

- Allows users to identify and potentially fix accounts with OHI errors
- Errors include no coverage for dates of service, coverage not primary, carrier not active







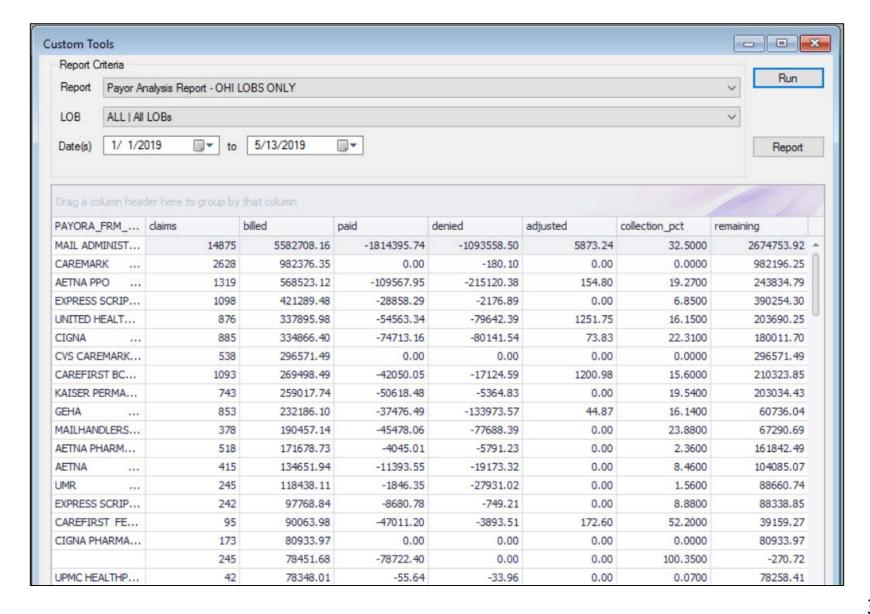
- Displays paid claim with amounts by LOB
- Grouping code, resolution, placed balance, adjustment, payments

Benefit

Allows high level analysis of paid claim trends



Payer Analysis Report – OHI LOBs Only





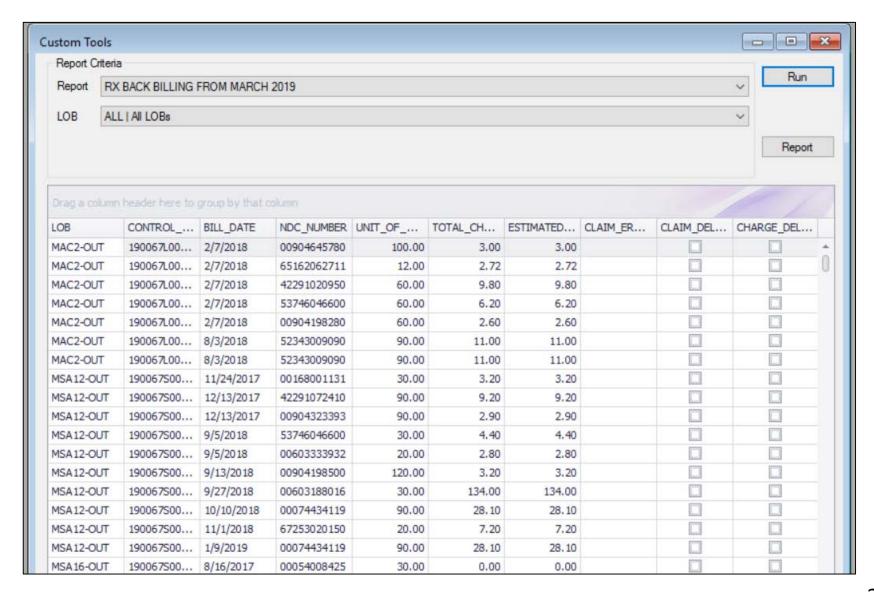
- Shows transaction amounts at the payer level for OHI LOBs
- Payer, Claims, Billed, Paid, Denied, Adjusted, Collection %, Remaining

Benefit

Identifies payers with high denial amounts and low collection %









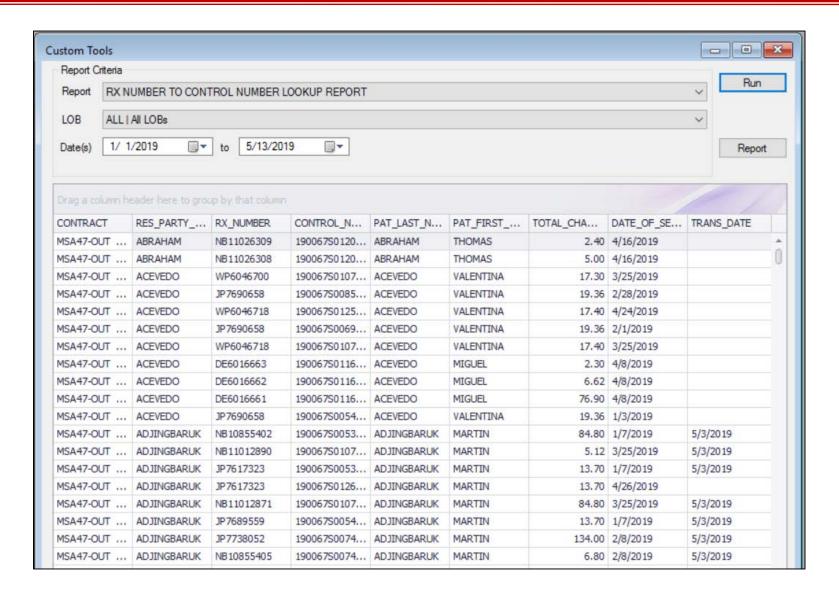
- Identifies Rx accounts that were incorrectly held for billing
- LOB, Control #, NDC, Total Charges, Claim Error Description

Benefit:

Allows users to see Rx claims that have not been billed









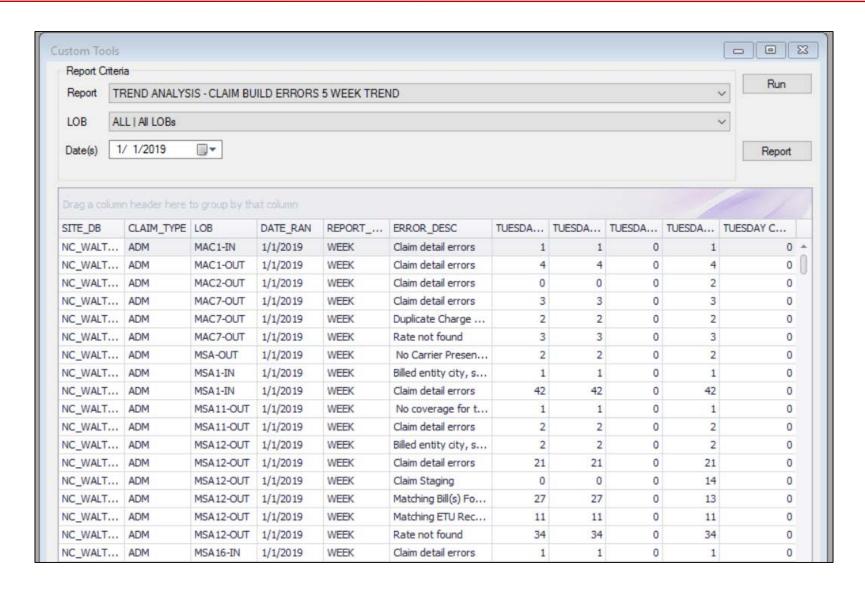
Content

- Listing of accounts matching Rx # and Control #
- LOB, Rx #, Control #, Total Charges, Date of Service

- Allows users to have Rx # and Control # in one place
- Pharmacy EOBs typically don't contain patient name or control #



Trend Analysis – Claim Build Errors 5 Week Trend





Trend Analysis – Claim Build Errors 5 Week Trend

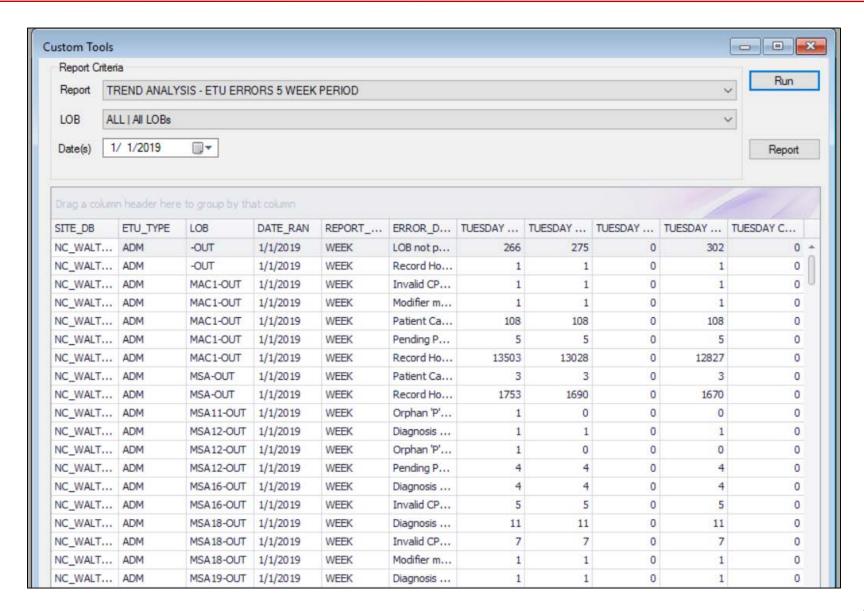
Content

- Displays claim error trends over a 5 week period by LOB
- LOB, Date Range, Error Description

- Allows users to identify error trends by LOB
- Identified trends can be analyzed for corrective action
- Errors include rate not found, no carrier present, Dental review required, matching bill found



Trend Analysis – ETU Errors 5 Week Period



UBO Defense Health Agency Uniform Business Office

Trend Analysis – ETU Errors 5 Week Period

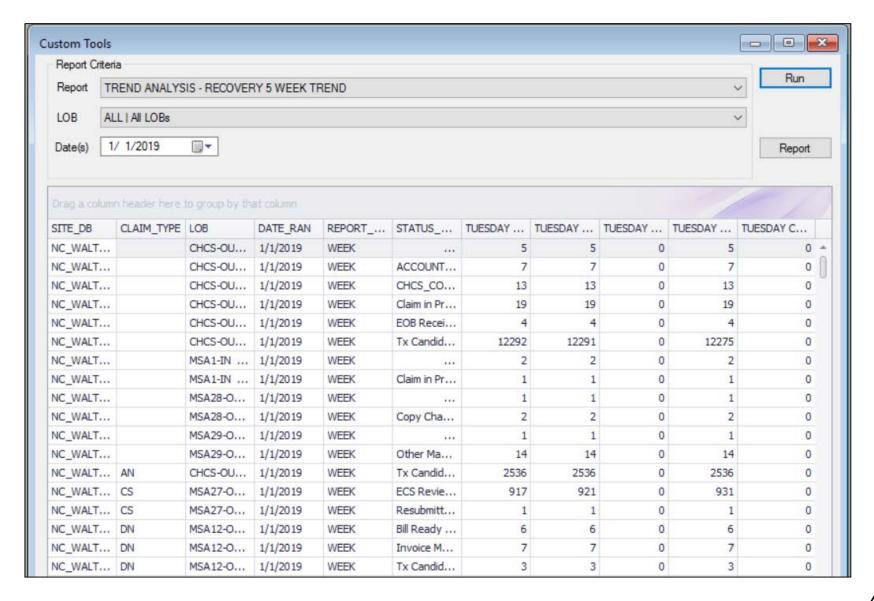
Content

- Displays ETU error trends over a 5 week period by LOB
- LOB, Date Range, Error Description

- Allows users to identify ETU error trends by LOB
- Identified trends can be analyzed for corrective action
- Errors include Record Hold for Review, PATCAT review, Invalid CPT, Missing Modifier, Orphan record



Trend Analysis – Recovery 5 Week Trend



Trend Analysis – Recovery 5 Week Trend



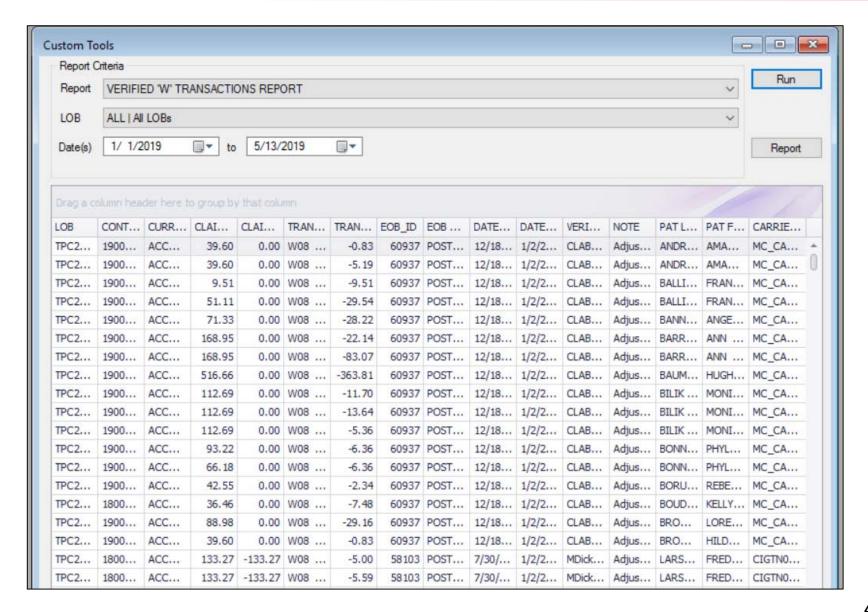
Content

- Displays recovery trends over a 5 week period by LOB
- LOB, Date Range, Status Description

- Allows users to identify recovery trends by LOB
- Recovery status can be analyzed for corrective action
- Status include claim in process, Tx candidate, invoice mailed, bill ready to print, claim sent to legal



Verified W Transactions Report





Content

- Displays accounts requiring review where a write-off code has been applied
- LOB, Current Grouping, Transaction Type, Verifier, Note, Payer

Benefit:

Provides listing for users to approve write-off codes





- ABACUS Operations Manual
- ABACUS FAQ
- Troubleshooting Guide
- Instructional Guides (e.g., OHI Discovery, Electronic Payers)





- ABACUS Overview
- Cost Recovery Program Modules (e.g., MSA, MAC, TPC)
- e2569
- Enterprise Reporting

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- DHA UBO Learning Center Archived Webinars
 - "ABACUS Custom Tools" (March 2019)
 - "ABACUS EDI Rx Claims Overview" (October 2018)
 - "Business Rule Maintenance and Reporting" (November 2017)
 - "Electronic Billing" (October 2017)
 - "Interface Error Management" (September 2017)

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Questions?

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