



**POST-TEST for DHA UBO and DQMC Program Webinar:
Health Plan Management-Profile Health Plans-SSI 835/837**
[broadcast 26 and 28 March 2024]

POST-TEST INSTRUCTIONS: View the recorded Webinar located at [UBO Learning Center Archived Webinars](#) and then complete all of the 10 questions below. Submit your answers via e-mail to webmeeting@triafed.com with “Answers, Post Test “**Health Plan Management-Profile Health Plans-SSI 835/837**” in the subject line (a read receipt for your records is recommended). If at least 70% of the questions are answered correctly, you will receive a Certificate of Approval with Index Number via email. If you receive a score of 69% or lower, you will be notified via email and may review the archived Webinar and resubmit the post-test. Results may take up to five business days. If you have any questions, please submit those as well to webmeeting@triafed.com.

1. Multiple Choice: During an MPI Retrieve, who should you notify of potential unmatched patients?
 - a. The patient
 - b. MTC POC
 - c. Coding
 - d. Beneficiaries

2. Multiple Choice: In a new medical insurance health plan summary, what needs to be verified after the health plan list?
 - a. Last name
 - b. Social Security Number
 - c. Address and Payer ID
 - d. Phone number

3. True or False: All DHA UBO request for updates or to add a Net New Insurance Health Plan in RevenueCycle can be sent to: dha.ncr.j-1-8.mbx.ubo-health-plan-requests@health.mil.
 - a. True
 - b. False

4. True or False: The DEERS retrieve is required by regulation.
 - a. True
 - b. False

5. Multiple Choice: In medical insurance management, what does SSI clearinghouse maintain?
 - a. 837-eletronic billing payers
 - b. 835-electronic remittance advice payers
 - c. Medical insurance policies
 - d. Both A and B



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6. True or False: In the Discern Revenue Cycle, there is a low volume of encounters with “Incorrect Coordination of Benefits and “Self Pay Only”.
 - a. True
 - b. False

7. Multiple Choice: When should you use the “new” EMPI Refresh option when refreshing the patient demographics?
 - a. If the health plan is incorrect
 - b. If you receive an error message stating to refresh
 - c. If the registration is entered incorrectly
 - d. If there are duplicates and /or updates are not occurring.

8. Multiple Choice: Who is the Profile and Health plan webinar for?
 - a. UBO Staff
 - b. Registration staff
 - c. Front desk staff
 - d. All the above

9. Multiple Choice: Which work group resolves Incorrect Coordination of Benefits WI and Self-Pay Only WI.
 - a. MEPRS
 - b. PAD
 - c. DQMC
 - d. MCPB

10. Multiple Choice: What information does Bed Rock have?
 - a. Name of Insurance
 - b. Payer ID
 - c. Address and Phone Number
 - d. All the above