

Average days to be seen for an acute medical condition (Goal < 1 day)*																		
Military Treatment Facility	April 2016	May 2016	June 2016	July 2016	August 2016	September 2016	October 2016	November 2016	December 2016	January 2017	February 2017	March 2017						
Army Community Hospital BASSETT-WAINWRIGHT	0.99	1.03	0.87	0.93	0.87	1.29	1.23	0.84	1.18	1.01	0.96	0.75	0.75	0.75	0.75	0.75	0.75	0.75
Army Community Hospital BAYNE-JONES-POLK	0.55	0.92	0.50	0.88	0.82	0.92	0.78	0.81	0.71	0.83	0.82	0.82	0.82	0.82	0.82	0.82	0.82	0.82
Army Community Hospital BLANCHFIELD-CAMPBELL	1.32	1.12	1.40	1.94	1.26	1.59	1.67	1.47	1.15	1.15	1.09	0.93	0.80	0.80	0.80	0.80	0.80	0.80
Army Community Hospital CHAUNCEY-SEUL	1.91	2.07	2.16	1.39	0.98	0.97	0.90	1.05	0.89	0.91	0.74	0.53	0.53	0.53	0.53	0.53	0.53	0.53
Army Community Hospital EVANS-CARSON	1.06	1.08	1.04	1.44	0.82	0.83	0.85	1.01	0.96	0.91	0.73	0.75	0.75	0.75	0.75	0.75	0.75	0.75
Army Community Hospital IRISH-KNOTT	1.17	1.30	1.33	1.42	1.07	0.87	1.14	1.16	1.09	0.90	1.12	1.50	1.50	1.50	1.50	1.50	1.50	1.50
Army Community Hospital IRWIN-RILEY	1.52	1.10	1.82	1.38	2.45	4.38	1.73	0.90	0.87	0.84	0.85	0.66	0.66	0.66	0.66	0.66	0.66	0.66
Army Community Hospital KELLER-WEST POINT	0.89	0.85	0.88	0.84	0.61	0.59	0.66	0.63	0.28	0.83	0.81	0.67	0.67	0.67	0.67	0.67	0.67	0.67
Army Community Hospital LEONARD-WOOD	0.82	0.73	0.75	0.83	0.54	0.81	0.92	0.61	0.71	0.63	0.59	0.42	0.42	0.42	0.42	0.42	0.42	0.42
Army Community Hospital LIMA	0.85	0.88	0.85	1.54	0.85	0.85	0.96	1.13	1.23	1.07	1.05	0.85	0.85	0.85	0.85	0.85	0.85	0.85
Army Community Hospital LINDENWOOD	0.56	0.59	0.60	1.07	0.77	1.15	1.19	1.15	1.26	1.03	1.10	0.93	0.93	0.93	0.93	0.93	0.93	0.93
Army Community Hospital MCNICHOLS-JACKSON	0.98	0.95	1.11	1.30	1.09	1.28	1.26	1.32	1.34	1.32	1.08	0.63	0.63	0.63	0.63	0.63	0.63	0.63
Army Community Hospital REYNOLDS-SILL	1.36	3.11	1.52	1.19	1.33	1.15	1.37	1.32	1.21	1.37	0.97	0.67	0.67	0.67	0.67	0.67	0.67	0.67
Army Community Hospital WEED-IRWIN	0.63	0.72	0.53	0.84	0.80	1.01	0.78	1.06	0.97	0.91	0.83	0.82	0.82	0.82	0.82	0.82	0.82	0.82
Army Community Hospital WILSON-STEWART	0.80	1.11	2.89	3.08	2.41	1.18	0.87	0.81	0.97	0.79	0.84	0.56	0.56	0.56	0.56	0.56	0.56	0.56
Army Health Clinic BEAUMONT-TEXAS-CAMP ZAMA	0.90	0.90	0.94	0.78	0.78	1.15	0.76	0.91	0.50	0.54	0.77	0.77	0.77	0.77	0.77	0.77	0.77	0.77
Army Health Clinic GUTHRIE-DRUM	3.64	3.57	1.37	1.84	1.12	1.09	1.49	1.21	1.08	0.99	0.84	0.84	0.84	0.84	0.84	0.84	0.84	0.84
Army Health Clinic KENNER-LEE	1.20	1.72	1.75	1.63	1.17	1.11	1.11	1.32	1.22	1.09	1.17	1.05	1.05	1.05	1.05	1.05	1.05	1.05
Army Health Clinic LYSTER-RUCKER	0.53	0.57	0.45	0.75	0.51	0.73	0.64	0.84	1.09	0.79	0.65	0.44	0.44	0.44	0.44	0.44	0.44	0.44
Army Health Clinic MCNAUL-GRADY	0.67	0.91	1.02	1.53	0.89	0.94	1.11	1.18	1.70	0.59	0.89	0.87	0.87	0.87	0.87	0.87	0.87	0.87
Army Medical Activity BIRMINGHAM-LEEDWORTH	1.65	0.90	0.51	0.68	0.50	0.59	0.57	0.62	0.59	0.55	0.54	0.53	0.53	0.53	0.53	0.53	0.53	0.53
Army Medical Activity BAVARIA-VISECK	1.67	1.58	1.19	1.30	1.22	1.12	1.07	0.90	0.92	0.94	0.94	2.75	1.60	1.60	1.60	1.60	1.60	1.60
Army Medical Center Brooke Army Medical Center-FSH	1.12	1.26	1.09	1.26	0.97	1.20	1.57	1.27	0.95	0.90	0.78	0.58	0.58	0.58	0.58	0.58	0.58	0.58
Army Medical Center DARNALL-HOOD	1.17	1.42	1.29	1.43	1.12	2.40	1.64	1.46	1.12	0.91	0.79	0.68	0.68	0.68	0.68	0.68	0.68	0.68
Army Medical Center EISENHOWER-GORDON	1.05	0.97	1.06	0.88	0.87	0.95	1.21	0.90	0.94	0.95	0.94	0.72	0.72	0.72	0.72	0.72	0.72	0.72
Army Medical Center MADIGAN-LEWIS	1.70	2.19	2.17	1.93	2.04	2.09	1.94	1.61	1.72	1.17	1.04	0.75	0.75	0.75	0.75	0.75	0.75	0.75
Army Medical Center MCGOWAN-ROBERTS	1.20	1.24	1.24	1.24	1.24	1.24	1.24	1.24	1.24	1.24	1.24	1.24	1.24	1.24	1.24	1.24	1.24	1.24
Army Medical Center WILLIAM BEAUMONT-BLISS	1.04	1.53	0.99	1.20	1.34	1.30	1.55	0.77	0.71	0.73	0.68	0.64	0.64	0.64	0.64	0.64	0.64	0.64
Army Medical Center WONACK-BRAGG	1.34	1.41	1.12	1.30	1.11	1.47	1.33	1.39	1.37	1.07	1.18	0.76	0.76	0.76	0.76	0.76	0.76	0.76
KIMBROUGH AMBULATORY CARE CENTER-MEADE	1.22	1.39	1.59	2.16	2.00	1.48	1.20	1.11	1.91	3.41	0.95	0.74	0.74	0.74	0.74	0.74	0.74	0.74
LANDSTUHL Regional Medical Center	1.68	1.82	1.74	1.37	1.03	1.15	1.03	0.95	0.98	0.79	0.80	0.60	0.60	0.60	0.60	0.60	0.60	0.60
Air Force																		
Military Treatment Facility	April 2016	May 2016	June 2016	July 2016	August 2016	September 2016	October 2016	November 2016	December 2016	January 2017	February 2017	March 2017						
10th MED GRP-ACADEMY	1.54	1.06	2.91	2.69	1.73	1.44	1.12	1.25	1.33	1.25	1.39	1.02	1.02	1.02	1.02	1.02	1.02	1.02
14th MED GRP-COLUMBUS	0.63	0.75	0.53	1.02	0.91	0.84	0.73	0.84	1.01	0.69	0.63	0.52	0.52	0.52	0.52	0.52	0.52	0.52
15th MED GRP-JB HICKAM-PEARL HARBOR	1.11	1.39	1.08	1.21	0.89	1.01	0.95	1.05	1.28	1.21	1.14	0.87	0.87	0.87	0.87	0.87	0.87	0.87
17th MED GRP-GOODFELLOW	1.24	1.90	2.79	0.79	1.24	1.24	1.20	1.20	1.02	1.20	1.00	0.83	0.83	0.83	0.83	0.83	0.83	0.83
18th MED GRP-HAWAII	0.65	1.11	2.44	2.55	3.88	1.12	0.82	0.82	1.15	0.95	0.97	0.97	0.97	0.97	0.97	0.97	0.97	0.97
19th MED GRP-LITTLE ROCK	0.65	1.00	0.98	0.93	0.87	0.81	0.63	0.68	0.69	0.69	1.0							

Military Treatment Facility		Average days to see for a routine or follow up appointment (Goal < 7 days)*											
		April 2016	May 2016	June 2016	July 2016	August 2016	September 2016	October 2016	November 2016	December 2016	January 2017	February 2017	March 2017
Army Community Hospital BASSETT-WAINWRIGHT	5.82	11.43	5.03	5.42	5.17	6.26	5.61	2.91	3.76	3.64	3.47	3.02	
Army Community Hospital BAYNE-JONES-POLK	9.22	7.76	4.42	6.39	13.96	6.48	3.18	3.80	2.05	2.66	3.44	2.99	
Army Community Hospital BLANCHFIELD-CAMPBELL	4.01	3.91	4.43	4.54	4.41	4.58	4.81	3.58	3.25	2.92	2.37	1.79	
Army Community Hospital BRADLEY-GOOD-SEUL	3.75	3.33	3.02	3.62	3.79	3.12	3.09	2.73	3.94	3.36	2.93	2.54	
Army Community Hospital CAMP-CARSON	4.03	4.36	4.22	4.72	4.63	3.96	3.60	5.10	4.24	2.82	2.72		
Army Community Hospital IRELAND-KNOX	2.69	3.62	4.00	5.47	4.53	6.25	7.05	3.53	2.31	2.41	2.58	3.14	
Army Community Hospital IRWIN-RILEY	8.18	8.03	8.92	8.25	9.58	10.64	6.95	5.93	5.34	3.63	4.90	3.78	
Army Community Hospital KELLER-WEST POINT	2.34	2.31	2.84	3.76	2.42	2.48	2.35	2.69	4.58	2.07	2.70	3.37	
Army Community Hospital LEONARD WOOD	5.25	8.93	9.91	7.35	6.23	3.27	4.58	2.63	2.29	4.18	2.19	1.88	
Army Community Hospital MARTIN-BECKERING	3.34	3.98	5.64	5.81	3.89	3.97	3.78	5.03	4.82	3.66	3.93	3.72	
Army Community Hospital MARTIN-JACKSON	4.03	4.36	4.87	5.45	5.67	4.84	3.47	3.60	4.32	4.04	4.04	4.18	
Army Community Hospital R.W. BLISS-HUANGCUA	3.23	4.70	5.50	4.34	4.22	3.24	2.56	4.42	6.02	5.25	5.03	3.98	
Army Community Hospital REYNOLDS-SILL	3.77	6.52	7.29	7.42	7.99	5.87	4.72	3.96	5.79	5.21	6.04	4.96	
Army Community Hospital REED-IRWIL	2.61	2.46	2.73	3.10	5.14	3.91	3.01	6.67	3.60	3.33	4.50		
Army Community Hospital WINN-STEWART	5.20	6.71	7.11	9.71	8.51	6.62	4.32	6.92	4.88	4.94	4.57		
Army Community Hospital FOX-ROSTON-AIR FORCE BASE CAMP ZAMA	1.90	2.00	1.60	1.96	1.69	3.03	1.98	2.49	2.45	2.29	3.11	3.14	
Army Health Clinic ARMY MEDICAL CENTER-JAMS	5.21	5.77	8.56	8.53	6.30	6.15	5.17	5.38	6.03	2.53	3.13	4.92	
Army Health Clinic GUTHRIE-DRUM	9.11	10.07	6.30	5.84	8.59	7.40	3.63	4.23	4.08	2.47	3.24	3.29	
Army Health Clinic KENNEDY-LEE	4.18	5.58	2.98	5.31	6.52	5.34	6.58	4.72	4.24	5.20	5.06		
Army Health Clinic LYSTER-RUCKER	4.92	5.92	4.54	5.37	6.31	4.73	4.10	5.21	5.74	4.79	5.87	4.64	
Army Health Clinic MCDONALD-EUSTIS	3.62	4.27	4.60	5.59	5.53	5.14	4.85	4.35	4.02	2.80	3.45	3.53	
Army Medical Activity BARKSDALE-NORTH	2.05	3.91	3.93	4.41	5.53	5.13	3.41	4.16	5.09	6.31	3.30	3.97	
Army Medical Activity BAVARIA-VILLECK	4.42	6.26	5.58	6.09	9.13	8.30	9.09	7.57	6.96	9.73	10.19		
Army Medical Center BROOKE ARMY MEDICAL CENTER-FSH	4.42	5.83	6.54	7.21	7.34	6.20	5.46	5.55	4.69	4.64	4.09	4.09	
Army Medical Center DARNALL-HOOD	6.58	7.67	8.60	7.44	7.02	6.90	7.26	6.13	4.50	3.95	4.47	4.47	
Army Medical Center EISENHOWER-GORDON	5.13	6.06	7.04	4.80	4.55	3.00	2.87	2.69	2.20	2.10	2.10	2.06	
Army Medical Center MADIGAN-LEWIS	4.20	5.22	5.22	6.35	7.32	6.12	5.85	5.55	6.86	6.02	6.17	5.36	
Army Medical Center MCNAUL	4.50	5.00	4.70	4.75	5.03	4.53	5.41	10.22	8.80	5.10	5.30	3.79	
Army Medical Center WILLIAM REAUMONT-BLISS	3.46	4.56	4.20	4.09	3.76	5.92	6.39	5.87	6.07	5.06	4.59	5.14	
Army Medical Center WONMAC-BRAGG	8.71	11.39	11.83	11.81	10.67	9.33	7.86	6.50	5.60	5.20	4.88	4.56	
KIMBROUGH AMBULATORY CARE CENTER-MEADE	7.19	6.57	7.63	7.59	7.93	9.31	8.08	7.11	6.32	6.63	7.24	7.21	
LANDSTUHL Regional Medical Center	5.22	4.91	5.57	4.39	5.19	4.18	4.20	4.04	5.01	3.06	3.66	2.93	

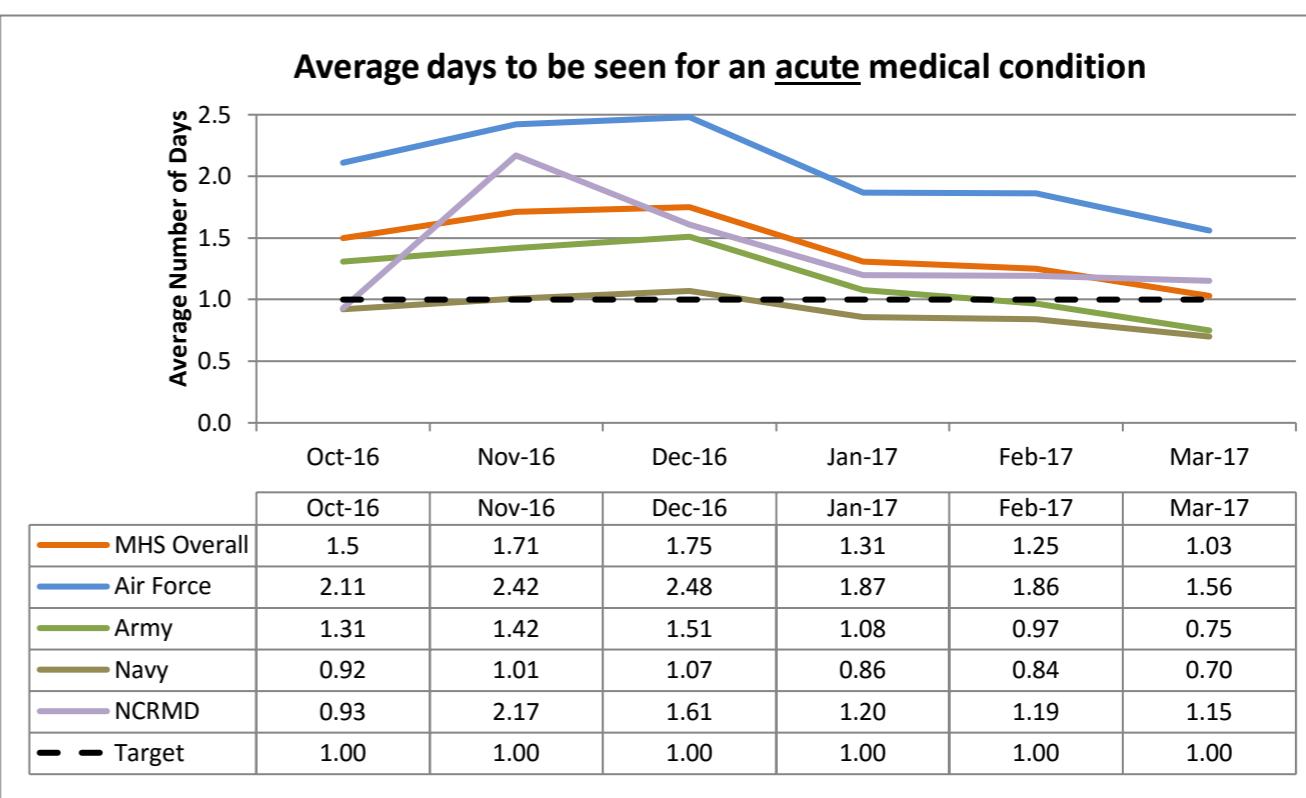
Military Treatment Facility													
10th MED GRP-ACADEMY	4.78	6.18	8.66	10.15	8.97	6.77	4.64	5.71	5.66	4.39	5.02	3.87	
14th MED GRP-COLUMBIAN	2.77	4.28	3.36	4.61	6.72	7.75	5.15	3.43	4.09	2.51	2.17	3.39	
15th MED GRP-HICKAM-PEARL HARBOR	6.28	6.99	7.49	8.67	10.26	6.47	5.48	4.26	6.95	6.78	5.54	5.31	
17th MED GRP-GOODFELLOW	2.96	3.20	4.13	4.13	4.74	2.97	5.02	5.65	3.36	3.16	3.16	3.07	
18th MED GRP-DEPTONA	4.61	2.84	3.33	4.95	5.27	3.40	3.51	3.37	3.97	3.32	4.58	5.43	
19th MED GRP-LITTLE ROCK	4.70	12.10	6.30	5.94	3.99	3.29	4.04	3.86	3.59	3.71	3.07		
1st SPC OPS MED-HURLBURT	6.39	6.44	2.76	5.73	4.28	6.08	4.63	5.08	5.93	7.48	8.46	7.27	
20th MED GRP-SHAW	9.39	11.37	7.69	4.15	6.16	5.90	3.60	2.73	3.08	4.95	7.29		
21st MED GRP-PETERSON	7.07	10.65	10.97	16.69	22.46	22.09	17.97	17.67	18.05	12.74	13.21	11.27	
22nd MED GRP-MCCONNELL	10.66	9.71	12.05	9.45	15.23	7.91	9.50	5.23	9.19	6.74	8.85	9.01	
23rd MED GRP-DOUGLASS	4.48	5.83	8.63	8.53	7.76	7.69	7.09	7.51	8.31	9.13	8.73	6.88	
27th MED GRP-MIDWEST CANNON	4.46	14.05	15.76	18.53	15.10	15.69	11.70	17.27	14.37	13.12	9.52		
28th MED GRP-FELSWORTH	2.74	4.32	3.20	4.08	3.77	3.57	4.44	6.63	7.30	6.25	5.92	5.62	
2nd MED GRP-BARKSDALE	9.63	14.87	13.84	8.66	6.80	6.30	8.37	8.44	10.61	10.39	10.75	10.28	
31st MED GRP-GRAND FORKS	3.89	5.73	5.64	5.54	5.80	5.16	2.68	2.62	2.88	2.45	2.83	3.52	
313th MED GRP-DOUGLASS	5.85	3.07	3.20	3.20	3.20	3.29	7.02	7.03	8.36	7.45	7.37	11.11	
325th MED GRP-TYNDALL	5.10	4.35	4.39	5.17	6.20	5.56	6.06	6.87	6.95	4.90	6.30	6.74	
341st MED GRP-MALMstrom	3.59	3.70	5.84	4.34	5.11	3.51	4.23	5.55	3.24	3.91	5.26		

Average days to be seen for an <u>acute</u> medical condition (Goal < 1 day)*						
	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
MHS Overall	1.5	1.71	1.75	1.31	1.25	1.03
Air Force	2.11	2.42	2.48	1.87	1.86	1.56
Army	1.31	1.42	1.51	1.08	0.97	0.75
Navy	0.92	1.01	1.07	0.86	0.84	0.70
NCRMD	0.93	2.17	1.61	1.20	1.19	1.15
Target	1.00	1.00	1.00	1.00	1.00	1.00

*Includes pediatric and internal medicine sub-specialty clinics in primary care; aligns with the MHS Dashboard

Average days to be seen for an <u>acute</u> medical condition (Goal < 1 day)*						
	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
MHS Overall	1.45	1.66	1.72	1.29	1.25	1.03
Air Force	1.99	2.3	2.39	1.81	1.85	1.56
Army	1.31	1.42	1.51	1.08	0.97	0.75
Navy	0.92	1.01	1.07	0.86	0.84	0.70
NCRMD	0.9	2.28	1.64	1.11	1.18	1.15
Target	1.00	1.00	1.00	1.00	1.00	1.00

*Excludes pediatric and internal medicine sub-specialty clinics in primary care; reflected differently on the MHS Dashboard



Average days to be seen for a <u>routine</u> or follow up appointment (Goal < 7 days)*						
	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
MHS Overall	6.61	6.59	6.77	5.84	6.08	5.78
Air Force	7.44	7.40	7.86	7.06	7.70	7.29
Army	6.34	6.20	6.58	5.21	5.17	4.99
Navy	5.01	5.04	4.66	4.39	4.61	4.14
NCRMD	8.73	9.44	8.58	7.55	6.98	7.55
Target	7.00	7.00	7.00	7.00	7.00	7.00

*Includes pediatric and internal medicine sub-specialty clinics in primary care; aligns with the MHS Dashboard

Average days to be seen for a <u>routine</u> or follow up appointment (Goal < 7 days)*						
	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17
MHS Overall	6.21	6.16	6.26	5.56	5.87	5.57
Air Force	7.58	7.56	8.06	7.28	7.96	7.61
Army	5.62	5.42	5.44	4.51	4.58	4.33
Navy	4.92	5.04	4.66	4.39	4.61	4.14
NCRMD	6.50	6.98	7.18	7.02	6.81	7.68
Target	7.00	7.00	7.00	7.00	7.00	7.00

*Excludes pediatric and internal medicine sub-specialty clinics in primary care; reflected differently on the MHS Dashboard

