***POST-TEST INSTRUCTIONS:***View the recorded webinar located at: http://health.mil/Military-Health-Topics/Business-Support/Uniform-Business-Office/The-UBO-Learning-Center/Archived-Webinars and complete the 10 questions below.

Submit your answers via e-mail to [UBO.LearningCenter@federaladvisory.com](mailto:UBO.LearningCenter@federaladvisory.com) with “Answers, Post-Test— **“2017 "The Revenue Cycle-It Really Is About the Patient!"”** in the subject line (a read receipt for your records is recommended).

Results may take up to five business days. If you have any questions, please submit them via e-mail to UBO.LearningCenter@federaladvisory.com. **NOTE:** You must have at least 70% of the questions answered correctly, in order to receive a Certificate of Approval with Index Number (via e-mail). Individuals receiving a score of 69% or lower will be notified via e-mail and may resubmit the Post-Test, after reviewing the webinar, for processing.

1. Under the Third Party Collections Program, insurers are billed for care provided to \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

1. All collections recovered by the UBO Cost Recovery Programs are retained by:
2. The Uniform Business Office (UBO)
3. The Military Treatment Facility (MTF)
4. Operations and Management (O&M)
5. Defense Health Agency (DHA)
6. TRUE or FALSE: According to 32 CFR §220.2 “Statutory obligation of third party payer to pay”, Payment by a third party payer to the beneficiary does not satisfy 10 U.S.C. 1095. \_\_\_\_\_\_\_\_\_\_\_\_\_\_
7. A reactive revenue cycle program:
8. is observant of a situation
9. acts in response to a situation rather than creating or controlling it
10. immediately takes control of a situation
11. completely ignores a situation
12. What are some of the key concepts to consider as revenue cycle approaches:
13. Interdependent vs. Stand Alone
14. Role vs. Task
15. Patient Focus vs. Process Focus
16. b and c only
17. All of the above
18. What are some “after effects” that could directly upset a patient?
19. Incorrect health record
20. Incorrect coding of medical record
21. Wrongful incurrence of costs
22. a, b, and c
23. None of the above
24. What is one way a revenue cycle program can be proactive?
25. Ignore key signs of an issue in the revenue cycle
26. Slow collection activities
27. Look for and recognize patterns
28. All of the above
29. FILL IN THE BLANK. Interdependencies in the revenue cycle activities make collaboration and communication \_\_\_\_\_\_\_\_\_.
30. TRUE or FALSE: The success of a UBO program is not entirely dependent on the revenue cycle. \_\_\_\_\_\_
31. Name three types of constraints that have the potential to hold back the revenue cycle: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_,\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_and \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.