



# Rock Island Army Health Clinic Volume II

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# Part A: Relevant Section 703 Report Detail

Facility	Clinic Specialty	Encounters	Evaluated Visits	RVU	Estimated Network Ability to Absorb Workload
AHC REYNOLDS-SILL	GENERAL SURGERY CLINIC	3,120	2,035	7,874	Green
AHC REYNOLDS-SILL	OTOLOGY CLINIC	2	0	0	Green
AHC ROCK ISLAND ARSENAL	PRIMARY CARE CLINIC	15,824	7,682	17,979	Green
AHC YUMA PROVING GROUND	PRIMARY CARE CLINIC	2,257	1,283	3,355	Red
AHC-GREELY	PRIMARY CARE CLINIC	427	358	600	Yellow
BMC COLTS NECK EARLE	PRIMARY CARE CLINIC	5,267	3,618	9,081	Green
BMC COLTS NECK EARLE	GASTROENTEROLOGY CLINIC	1	1	0	Green
BMC LAKEHURST	PRIMARY CARE CLINIC	5,177	3,335	7,687	Green

Facility	Military Service	Product Line	Direct Care Full Cost	Direct Care SRVU (GPCI)	Direct Care Full Cost / SRVU	Direct Care SRVU Cost Ratio
	A	OPTOM	\$728,558	\$12,412	\$59	1.6
	A	ORTHO	\$2,682,309	\$28,322	\$95	2.6
	A	OTHER	\$518,915	\$2,143	\$242	6.8
AHC REYNOLDS-SILL	A	DERM	\$584,353	\$9,928	\$59	1.6
	A	ENT	\$173,479	\$2,537	\$68	1.9
	A	IMSUB	\$1,770,710	\$31,724	\$56	1.6
	A	MH	\$6,441,165	\$56,798	\$113	3.2
	A	OBGYN	\$3,004,554	\$27,032	\$111	3.1
	A	OPTOM	\$3,967,569	\$100,628	\$39	1.1
	A	ORTHO	\$9,388,141	\$156,169	\$60	1.7
	A	OTHER	\$666,260	\$6,765	\$98	2.8
AHC ROCK ISLAND ARSENAL	A	SURG	\$3,813,708	\$33,240	\$115	3.2
	A	OPTOM	\$50,091	\$587	\$85	2.4
	A	OTHER	\$268,281	\$2,493	\$108	3.0
AHC YUMA PROVING GROUND	A	OTHER	\$167,084	\$967	\$173	4.8
SOUTHCOM CLINIC-GORDON	A	MH	\$335,935	\$3,380	\$99	2.8
BMC COLTS NECK EARLE	N	OTHER	\$304,571	\$2,070	\$147	4.1
BMC LAKEHURST	N	OTHER	\$230,688	\$1,220	\$189	5.3

# Part A: Relevant Section 703 Report Detail

Markets	Inpatient		Ambulatory		Provider Workload Adjustment	
	Reported wRVU	Adjusted w/RVU	Reported wRVU	Adjusted w/RVU	Inpatient only	Combined Amb & Inpt
0084 – AF-C-49 <sup>th</sup> MED GRP-HOLLOMAN	661	763	65,456	65,456	16%	0.2%
0085 – AF-C-27 <sup>th</sup> SPCLOPS MDGRP-CANNON	425	515	78,112	78,112	21%	0.1%
0090 – AF-C-4 <sup>th</sup> MED GRP-SJ	437	519	61,787	61,787	19%	0.1%
0093 – AF-C-319 <sup>th</sup> MED GRP-GRAND FORKS	97	112	26,174	26,174	16%	0.1%
0094 – AF-C-5 <sup>th</sup> MED GRP-MINOT	158	185	73,783	73,783	17%	0.0%
0096 – AF-C-72 <sup>nd</sup> MED GRP-TINKER	443	514	108,643	108,643	16%	0.1%
0097 – AF-C-97 <sup>th</sup> MED GRP-ALTUS	132	155	35,009	35,009	17%	0.1%
0100 – NHC NEW ENGLAND	301	337	69,680	69,680	12%	0.1%
0106 – AF-C-28 <sup>th</sup> MED GRP-ELLSWORTH	176	210	64,911	64,911	20%	0.1%
0112 – AF-C-7 <sup>th</sup> MED GRP-DYESS	409	466	80,355	80,355	14%	0.1%
0113 – AF-C-82 <sup>nd</sup> MED GRP-SHEPPARD	173	197	75,620	75,620	14%	0.0%
0114 – AF-C-47 <sup>th</sup> MED GRP-LAUGHLIN	2,191	3,166	27,781	27,781	45%	3.3%
0119 – AF-C-75 <sup>th</sup> MED GRP-HILL	637	854	105,428	105,428	34%	0.2%
0128 – AF-C-92 <sup>nd</sup> MED GRP-FAIRCHILD	429	503	58,067	58,067	17%	0.1%
0129 – AF-C-90 <sup>th</sup> MED GRP-FE WARREN	52	56	54,553	54,553	8%	0.0%
0206 – Yuma	976	1,131	47,219	47,219	16%	0.3%
0247 – AHC MONTEREY	577	653	72,496	72,496	13%	0.1%
0248 – AF-C-61 <sup>st</sup> MED GRP-LOS ANGELES	1,116	1,295	51,033	51,033	16%	0.3%
0250 – AF-CB-60 <sup>th</sup> MED FLT-MCCLELLAN	1,747	2,007	23,743	23,743	15%	1.0%
0272 – AHC TUTTLE-HUNTER ARMY AIRFLD			153	153		0.0%
0290 – AHC ROCK ISLAND ARSENAL	140	163	11,352	11,352	16%	0.2%
0308 – AHC KIRK-ABERDEEN PRVNG GD	1,039	1,214	39,904	39,904	17%	0.4%
0310 – AF-C-66 <sup>th</sup> MED GRP-HANSCOM	295	341	31,494	31,494	16%	0.1%
0326 – McGuire-Dix	704	875	113,920	113,920	24%	0.1%

# Part B: DHA TRICARE Health Plan Overview



## Information Briefing Network Capabilities AHC Rock Island Arsenal

23 April 2019



*“Medically Ready Force...Ready Medical Force”*

# Problem Statement



Request by NDAA 703 Workgroup to provide an assessment of the capability of the purchased care network to absorb clinic workload and enrollment currently being provided at **AHC Rock Island Arsenal, IL.**

*“Medically Ready Force...Ready Medical Force”*

# Methodology Overview



- Using M2/DHA Portfolios workload data, THP quantifies MTF capabilities /capacity/enrollment projected to shift to Purchased Sector Care (PSC) Market
  - Specialty care is defined as a 60-minute drive from physical address to specialist location. Assuming most beneficiaries live on post that are enrolled to the MTF, the network assessments will use 40 miles (urban) and 55 miles (rural) to approximate drive-time.
  - Primary care is defined as a 30-minute drive from physical address to address of PCM location. Assuming most beneficiaries live on post that are enrolled to the MTF, the network assessments will use 15 miles (urban) and 30 miles (rural) to approximate drive-time. PCPs generally have relatively full panels. Assuming the MCSC could contract 50% of the community non-network PCMs within the respective mile radius, an additional empanelment per provider is calculated.
- Utilizing workload data provided by THP, MCSC identifies/quantifies current PSC capabilities/capacity to absorb MTF workload
- THP summarizes ability of PSC to meet the new demand for services projected to shift from the MTF to PSC

## Specialty Legend:

- **Green:** No anticipated problems meeting workload with ATC standards.
- **Yellow:** Current or Potential for increased appointment wait time and/or drive time.
- **Red:** Anticipate exceeding appointment wait time and/or drive time standards.

## Primary Care Legend:

- **Green:** Up to 2.5% more enrollees (<49) easily
- **Yellow:** 2.5% - 5% (50-99) with moderate difficulty
- **Red:** > 5% (100+) with great difficulty

***“Medically Ready Force...Ready Medical Force”***

# PSC Assessment

## AHC Rock Island Arsenal

### *Civilian Network Capabilities*



#### MCSC ASSESSMENT OF CIVILIAN NETWORK CAPABILITIES

- **Primary Care:** Current capabilities: ( **green** ). Capabilities with absorbed workload: ( **green** )

#### **Considerations:**

- Within a 15-mile radius of AHC Rock Island Arsenal, 22 TRICARE Primary Care Managers (PCMs) are currently accepting new patients. Assuming the MCSC could contract 50% of the 88 non-network PCMs within the 15-mile radius, each PCM would have to empanel 26 beneficiaries.
- There are eight network facilities within drive time of AHC Rock Island Arsenal that offer like services currently provided by the MTF with more than adequate access to care.
- There are four urgent care centers within 25 miles of the AHC Rock Island Arsenal.
- When shifting workload to the network, a phased approach should be developed.
- Case managed enrollees should have a warm hand-off to the MCSC.

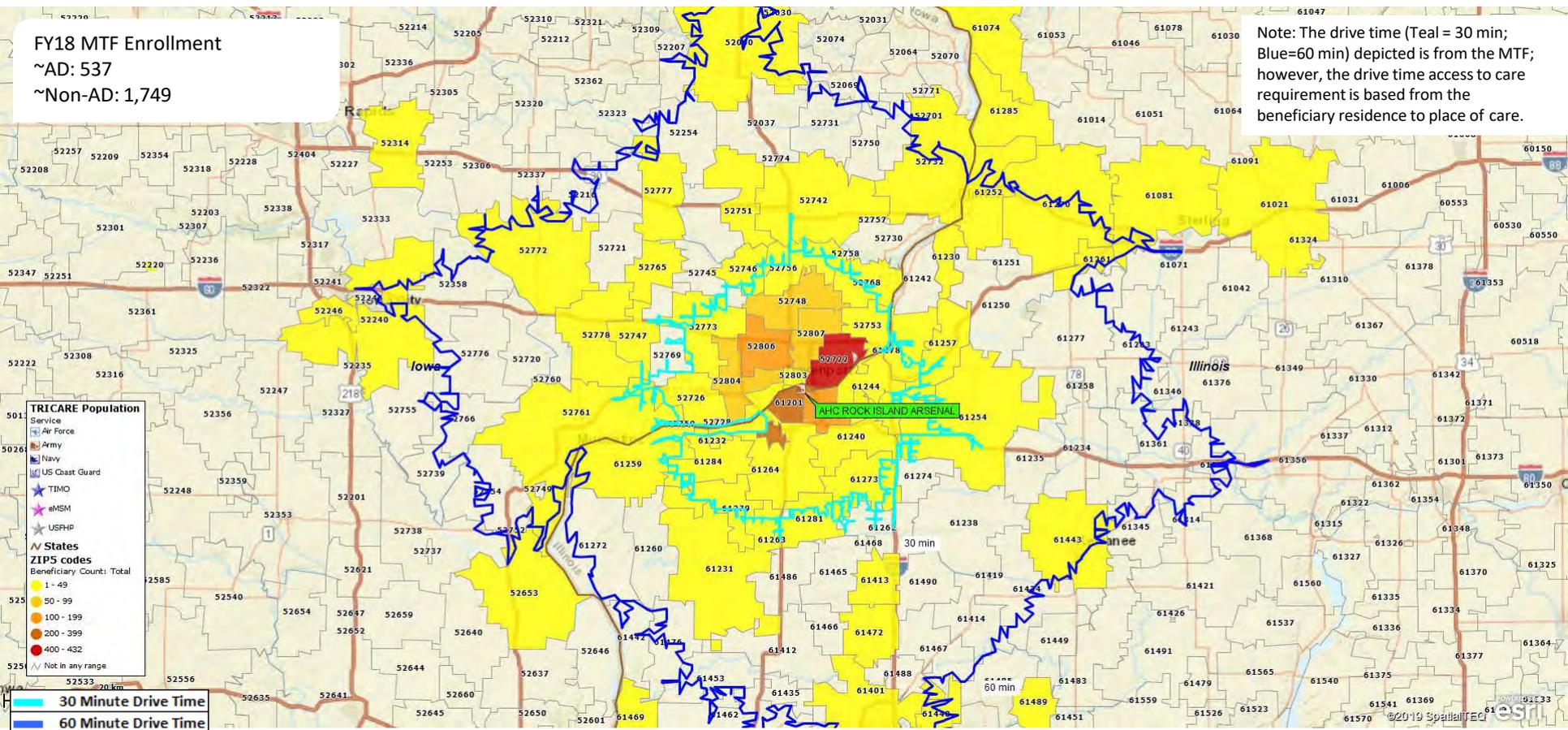
***“Medically Ready Force...Ready Medical Force”***

# AHC Rock Island Arsenal TRICARE MTF Enrollees



FY18 MTF Enrollment  
~AD: 537  
~Non-AD: 1,749

Note: The drive time (Teal = 30 min; Blue=60 min) depicted is from the MTF; however, the drive time access to care requirement is based from the beneficiary residence to place of care.



# Part C: Network Insight Assessment Summary (Independent Government Assessment)

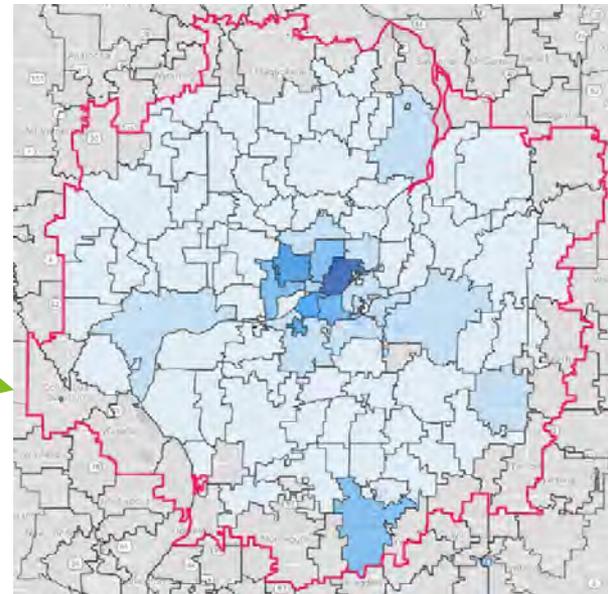
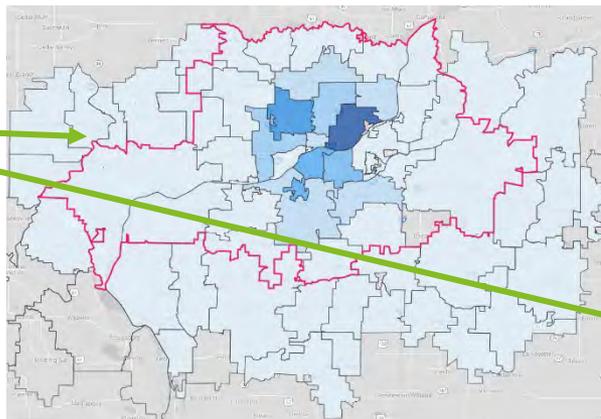
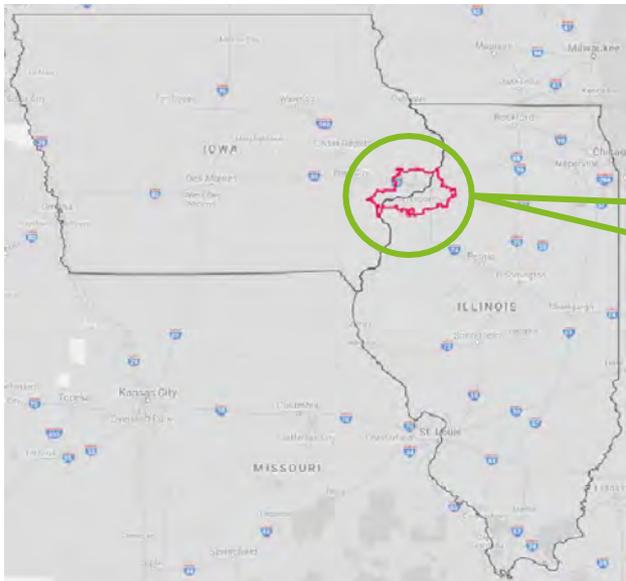


## MHS Section 703 Workgroup Rock Island Arsenal Network Assessment Discussion

17 April 2019

# Network Assessment: Rock Island Arsenal (1 of 2)

**Scenario:** AHC Rock Island Arsenal is an outpatient facility being evaluated for closure



- 100% of MTF Prime, Plus and Reliant beneficiaries are living within the 30-minute drive-time boundary for Primary Care, concentrated around the MTF location
- 100% of MTF Prime, Reliant & Medicare Eligible beneficiaries are living within the 60-minute drive-time boundary for Specialty Care, concentrated around the MTF location

Beneficiary Category	Within 30-min	Within 60-min	Outside 60-min
MTF Prime <sup>1</sup>	2,101	0	0
Plus	9	0	0
Reliant	136	0	0
<b>Total</b>	<b>2,246</b>	<b>0</b>	<b>0</b>

1: Includes 9 Medicare Eligible MTF Prime beneficiaries

Beneficiary Category	Within 30-min	Within 60-min	Outside 60-min
MTF Prime <sup>2</sup>	2,114	69	0
Reliant	138	63	0
Medicare Eligible	1,196	518	0
<b>Total</b>	<b>3,448</b>	<b>650</b>	<b>0</b>

2: Includes 10 Medicare Eligible MTF Prime beneficiaries

**Impacted Beneficiaries:**

**Specialty OP (if applicable):** MTF Prime + Reliant + Medicare Eligible (OP Workload) (MTF Service Area ID)

**PC:** MTF Prime + Plus + Reliant (PRISM Area ID)

Note: To estimate the geographic market within a 30-minute, and 60-minute, drive time of the MTF, we assumed an average driving speed of 30 MPH, and thus a 15-mile radius for the 30-minute standard, and a 40-mile radius for the 60-minute standard, around the zip code of the MTF was determined as the geographic market

# Network Assessment: Rock Island Arsenal (2 of 2)

The potential impact of new MHS Beneficiaries on the total population is well below the 10% threshold for both population groups and thus will not materially impact supply and demand of services in the Rock Island Arsenal market

Age Group	MHS Impacted Population	% of Total MHS Impacted Population	Population Total	% of Population Total	Target Population Introduced
0 to 4	116	5.2%	23,320	6.2%	0.5%
5 to 14	408	18.2%	47,244	12.6%	0.9%
15 to 17	131	5.9%	14,074	3.8%	0.9%
18 to 24	222	9.9%	31,428	8.4%	0.7%
25 to 34	269	12.0%	49,656	13.2%	0.5%
35 to 44	441	19.6%	42,652	11.4%	1.0%
45 to 64	654	29.1%	101,743	27.1%	0.6%
65 and over	5	0.2%	64,657	17.3%	0.0%
<b>Total</b>	<b>2,246</b>	<b>100.0%</b>	<b>374,774</b>	<b>100.0%</b>	<b>0.6%</b>

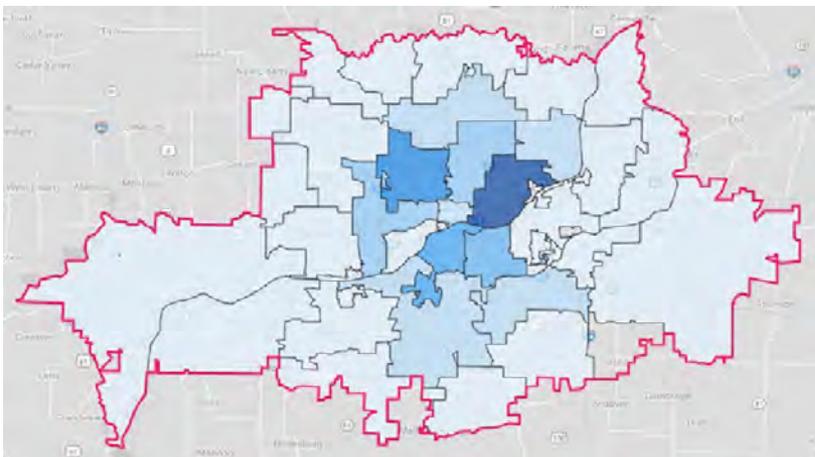
**Primary Care:**  
MTF Prime,  
Reliant, and Plus  
Population

Age Group	MHS Impacted Population	% of Total MHS Impacted Population	Population Total	% of Population Total	Target Population Introduced
0 to 4	123	3.0%	37,886	6.0%	0.3%
5 to 14	425	10.4%	79,375	12.5%	0.5%
15 to 17	140	3.4%	24,220	3.8%	0.6%
18 to 24	284	6.9%	52,155	8.2%	0.5%
25 to 34	297	7.2%	78,991	12.5%	0.4%
35 to 44	460	11.2%	70,902	11.2%	0.6%
45 to 64	737	18.0%	172,980	27.3%	0.4%
65 and over	1,632	39.8%	117,645	18.6%	1.4%
<b>Total</b>	<b>4,098</b>	<b>100.0%</b>	<b>634,154</b>	<b>100.0%</b>	<b>0.6%</b>

**Specialty OP:**  
MTF Prime,  
Reliant, and  
Medicare Eligible  
Population

# Rock Island Arsenal: Network Adequacy Analysis (1 of 2)

## Primary Care



### Key

- = 15-mile (30-minute) boundary
- = Density of beneficiaries by zip code

- The above geography represents a 15-mile radius, which was used due to this geography being an **urban area**
- The identified drive time **includes 50 zip codes, one complete county (Rock Island) and five partial county (Henry, Louisa, Mercer, Muscatine and Scott)**
- **Of the 2,246 impacted primary care beneficiaries** attributed to Rock Island Arsenal, **100% are represented within the 15-mile radius** boundary

	Number of Practice Sites	Number of Physicians
Family Practice	49	102
General Practice	1	
Internal Medicine	30	30
Pediatrics	12	30
<b>Grand Total</b>	<b>92</b>	<b>162</b>

# Rock Island Arsenal: Network Adequacy Analysis (2 of 2)

The **commercial primary care providers** within the 30-minute drive-time standard **may be capable** of accepting the specific demand from the **2,246** impacted beneficiaries

Select View: Supply

Display Options:  Market  Client

Supply: Low to High

Specialty Rollup	Specialty	Total	Henry	Mercer	Rock Island*	Louisa	Muscatine	Scott
Primary Care	General/Family Practice	222	13	3	46	2	19	139
Primary Care	Internal Medicine	83	6	1	36	0	3	37
Primary Care	Pediatrics	56	1	0	20	0	6	29

## Current Supply (Not Limited to TRICARE)

- The supply of primary care physicians is concentrated in Rock Island county, where the MTF is located, and Scott counties, which is located directly adjacent to the MTF

Select View: Demand

Display Options:  Market  Client

Demand: Low to High

Specialty Rollup	Specialty	Total	Henry	Mercer	Rock Island	Louisa	Muscatine	Scott
Primary Care	General/Family Practice	190	19	6	68	4	16	77
Primary Care	Internal Medicine	135	14	4	49	3	12	53
Primary Care	Pediatrics	67	6	2	23	1	7	28

## Forecasted Demand

- Population growth over the last five years (2014 to 2018) has been stagnant at **0.8%**
- Over the next five years (2019 to 2023) growth is forecasted to increase slightly to **1.9%**

Select View: (Shortage)/Surplus

Display Options:  Market  Client

Show Values As:  Percentages  Numbers

Shortage: High to Low; Surplus: Low to High

Specialty Rollup	Specialty	Total	Henry	Mercer	Rock Island	Louisa	Muscatine	Scott
Primary Care	General/Family Practice	32	(6)	(3)	(22)	(2)	3	62
Primary Care	Internal Medicine	(52)	(8)	(3)	(13)	(3)	(9)	(16)
Primary Care	Pediatrics	(11)	(5)	(2)	(3)	(1)	(1)	1

## Resulting Shortage/Surplus

- Shortages of Internal Medicine and Pediatric physicians are projected across the market area, although a large surplus of General / Family Practice physicians is expected in Scott county
- The large surplus in Scott county may help feel gaps in counties where most beneficiaries reside (Scott & Rock Island)
- The market **may be capable of accepting increased demand from impacted beneficiaries** however, should be monitored to ensure adequacy over time

\*County in which MTF is located

# Rock Island Arsenal: Targeted Practice Profiles (1 of 2)

Based on the number of primary care practices accepting TRICARE or other government-sponsored insurance and offering after hours care, we expect a large number of providers to meet MHS access standards

## Primary Care Practice Profiles

Practice Site Size	Number of Practice Sites	Average Physicians per Site
Small (1-4)	81	2.0
Medium (5-9)	10	5.5
Large (10+)	1	29.0
<b>Grand Total</b>	<b>92</b>	<b>3.2</b>

Practice Name	Monthly Extended Hours
Trinity Hospitalist Program	105.0
Genesis Healthplex Moline Lab	23.0
UnityPoint Clinic Express Care - North Port	13.0
Quad Cities Pediatrics	9.0
Familycare Partners Of The Quad Cities PC	5.0
Sound Physicians	5.0
Quad City Family Physicians PC	5.0
UnityPoint Clinic Internal Medicine At Mulberry	4.0
Genesis Health Group	3.0
<b>Grand Total</b>	<b>172.0</b>

HS Alignment	Number of Practices	Number of Physicians
Other	1	1
(Aligned to Multiple Health Systems)	61	45
Unitypoint health	14	37
Genesis Health System	16	79
<b>Grand Total</b>	<b>92</b>	<b>162</b>

Hospital Alignment	Number of Practice Sites	Number of Physicians
Genesis Medical Center Davenport West	5	49
Genesis Medical Center-East	10	30
(Aligned to Multiple Hospitals)	17	26
Unitypoint Health Trinity Rock Island	7	15
Genesis Medical Center Silvis	5	12
Unitypoint Health Trinity Bettendorf	4	11
Unitypoint Health Trinity Muscatine	3	8
Trinity Medical Center Moline	2	6
Genesis Medical Center De Witt	1	3
Hammond Henry Hospital	1	1
University Of Iowa Hospitals & Clinics	1	1
Practices without a Physician Count	36	
<b>Grand Total</b>	<b>92</b>	<b>162</b>

Practices without a physician count have either opted to not participate in data.medicare.gov or have declined not to answer survey questions

# Rock Island Arsenal: Targeted Practice Profiles (2 of 2)

While ability and willingness to accept TRICARE patients must be confirmed, the vast majority of providers in the Rock Island Arsenal market are accepting government-sponsored insurance, and many are already contracted to provide services to TRICARE beneficiaries

## Primary Care Providers

Likelihood of offering services to TRICARE members	Number of Sites	Number of Physicians
Contracted with TRICARE	54	93
High Likelihood*	3	2
Medium Likelihood	34	66
Low Likelihood	1	1
<b>Grand Total</b>	<b>92</b>	<b>162</b>

Contracted Practice Sample	Specialty
Iowa Physicians Clinic Medical Foundation	Family Practice
Genesis Health System	Family Practice
Trinity Medical Center	Family Practice
Hybrid Medical Group LLC	Family Practice
Stone Ridge Medical Group	Family Practice
Pediatric Group Associates	Pediatrics
UnityPoint Clinics Pediatrics	Pediatrics
Genesis Healthplex Moline Lab	Internal Medicine
Genesis Health Group Of Le Claire	Family Practice
Bluegrass Family Medical Center	Family Practice
Genesis Health Group Silvis Pediatrics	Pediatrics
Genesis Health Group Family Practice	Family Practice
Genesis Health Group North Family Practice	Family Practice
Genesis Health Group Davenport Pediatrics	Pediatrics
Genesis Family Medical Center	Family Practice
Genesis Health Group Muscatine Family Practice	Family Practice
Genesis Health Group Northwest	Family Practice
Genesis Health Group Davenport	Family Practice

**Currently Contracted** - The provider organization has a history of submitting In-Network claims to TRICARE

**High Likelihood\*** - The provider organization has a history of submitting Out-of-Network claims to TRICARE

**Medium Likelihood** - Providers are accepting Medicare and/or Medicaid

**Low Likelihood** - The provider organization has a history of not accepting Government Sponsored Health Plan patients

**\*Note:** The current TPA providing claims processing services for the TRICARE FOR LIFE beneficiary designation do not provide an "In-Network" designation during the claims process. These provider claims are marked as Out-of-Network by default

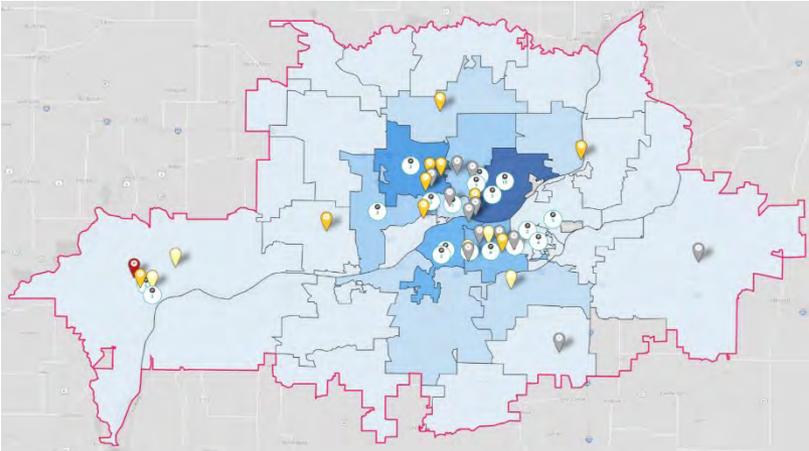
# Appendix A

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## 1. Alternate Slides

# Rock Island Arsenal: Network Adequacy Analysis (1 of 2)

## Primary Care



### Key

- = 15-mile (30-minute) boundary
- = Density of beneficiaries by zip code

- The above geography represents a 15-mile radius, which was used due to this geography being an **urban area**
- The identified drive time **includes 50 zip codes, one complete county (Rock Island) and five partial county (Henry, Louisa, Mercer, Muscatine and Scott)**
- **Of the 2,246 impacted primary care beneficiaries** attributed to Rock Island Arsenal, **100% are represented within the 15-mile radius** boundary

	Number of Practice Sites	Number of Physicians
Family Practice	49	102
General Practice	1	
Internal Medicine	30	30
Pediatrics	12	30
<b>Grand Total</b>	<b>92</b>	<b>162</b>

# Network Assessment: Rock Island Arsenal

The table below breaks out the potentially impacted TRICARE beneficiaries by county of residence to determine the geography for a network adequacy analysis that conservatively estimates the appropriate drive-time standards for the specific scenario under evaluation

County	Iowa					Illinois						
	Cedar	Clinton	Louisa	Muscatine	Scott	Bureau	Henry	Knox	Mercer	Rock Island	Warren	Whiteside
Primary Care (MTF Prime, Reliant & Medicare Eligible)	0	0	0	0	1,199	0	57	0	15	974	0	0
	0.0%	0.0%	0.0%	0.0%	53.4%	0.0%	2.5%	0.0%	0.7%	43.4%	0.0%	0.0%
Specialty OP (MTF Prime, Reliant, Medicare Eligible)	41	129	4	98	1,762	1	253	207	79	1,445	6	73
	1.0%	3.2%	0.1%	2.4%	43.0%	0.0%	6.2%	5.0%	1.9%	35.3%	0.1%	1.8%

**Primary Geography for Evaluation:**

Primary Care Services:

- Rock Island and Scott Counties

Specialty Care Services:

- Henry, Mercer, Muscatine, Rock Island, and Scott counties

**Secondary Geography for Evaluation:**

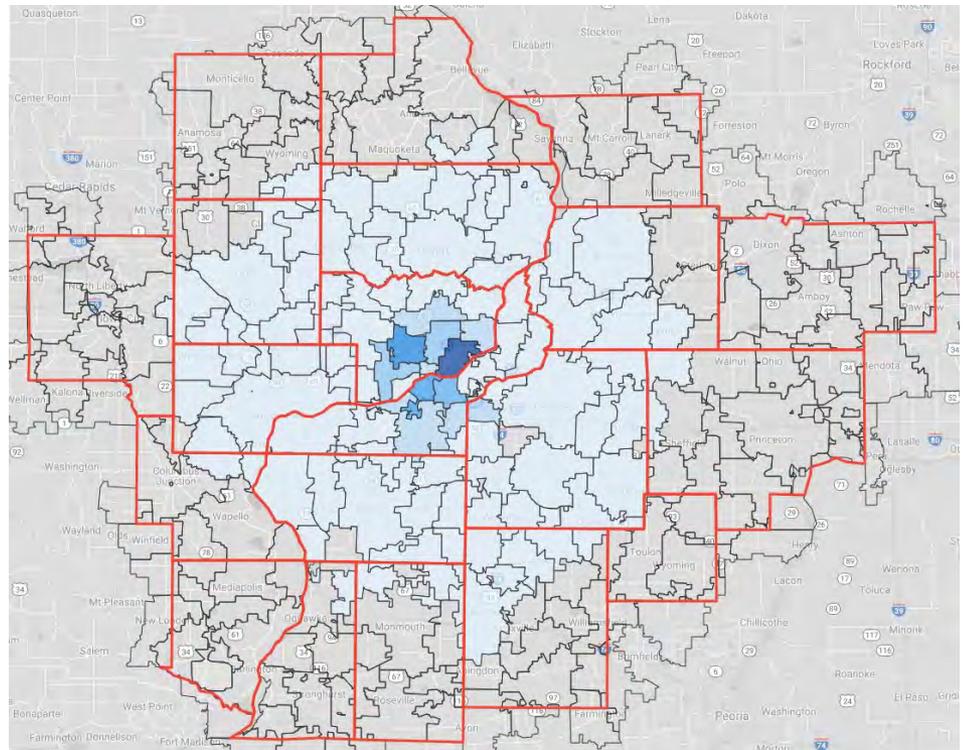
Primary Care Services:

- Henry and Mercer Counties

Specialty Care Services:

- Cedar, Clinton, Knox, and Whiteside counties

Drive-time boundary is the county that encompasses zip codes within drive time radius from MTF



Primary Network Adequacy Evaluation  Secondary Network Adequacy Evaluation

# Part D: P4I Measures (1 of 17)

## MHS Dashboard - AHC ROCK ISLAND ARSENAL

Filter

All CI RMG TRN MY

Export

View as of

Apply Clear

Layout

Go back to: [MHS](#)

Readiness- **Medically** Ready Force

Individual Medical Readiness  
(IMR)

Current Data Date

Freq of Update

**Quarterly**



Deployment Limiting Med/Dent Condition to fit

Click documentation icon for measure details



Percent of Providers Meeting KSAs for General Surgery

Click documentation icon for measure details



Percent of Providers Meeting KSAs for Orthopedic Surgery

Click documentation icon for measure details



# Part D: P4I Measures (2 of 17)

Better Health- **Improve** Well-Being

Health Related  
Quality of Life

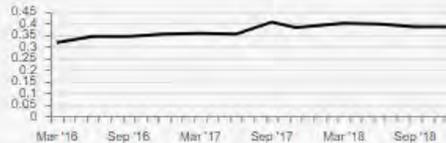
Current Data Date

Freq of Update

**Annually**

Obesity Prevalence in Adults

38.3 %



Current Data Date

**Dec '18**

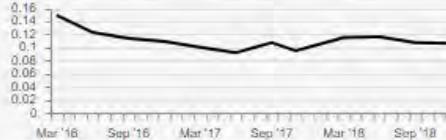
Freq of Update

**Quarterly**

Lower is better

Obesity Prevalence in Children

10.6 %



Current Data Date

**Dec '18**

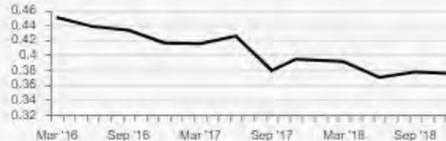
Freq of Update

**Quarterly**

Lower is better

Overweight Prevalence  
in Adults

37.5 %



Current Data Date

**Dec '18**

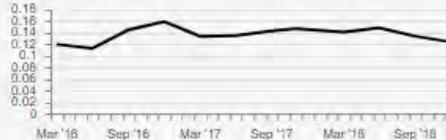
Freq of Update

**Quarterly**

Lower is better

Overweight Prevalence  
in Children

12.3 %



Current Data Date

**Dec '18**

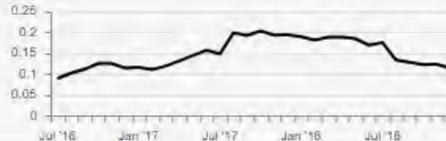
Freq of Update

**Quarterly**

Lower is better

Cessation Counseling  
Amongst Tobacco Users

11.3 %



Current Data Date

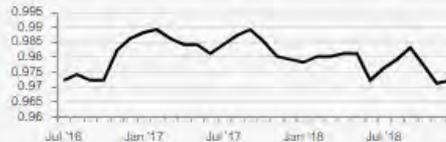
**Dec '18**

Freq of Update

**Monthly**

Tobacco Use Assessment

97.2 %



Current Data Date

**Dec '18**

Freq of Update

**Monthly**

# Part D: P4I Measures (3 of 17)

## Better Care- **Improve** Clinical Outcomes

Risk Adjusted Mortality  
(All Cause)



Current Data Date

Freq of Update

**Quarterly**

Lower is better

Inpatient: Recommend  
Hospital (Satisfaction)



Current Data Date

Freq of Update

**Quarterly**

Outpatient Provider  
Communication

53.80 %



Current Data Date

Freq of Update

**Jun '18**

**Quarterly**

# Part D: P4I Measures (4 of 17)

Better Care- **Improve** Safety

Catheter-Associated

Urinary Tract Infections - SIR



Current Data Date

Freq of Update

**Quarterly**

Lower is better

Central Line-Associated

Bloodstream Infections - SIR



Current Data Date

Freq of Update

**Quarterly**

Lower is better

WSS (Wrong Site Surgery)



Current Data Date

Freq of Update

**Quarterly**

Lower is better

URFO (Unintended

Retained Foreign Objects)



Current Data Date

Freq of Update

**Quarterly**

Lower is better

NSQIP (30 Day) All Case

Morbidity Index [Click to view the report](#)

NSQIP (30 Day) All Case

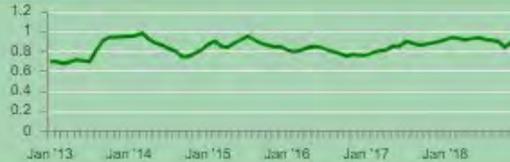
Mortality Index [Click to view the report](#)

# Part D: P4I Measures (5 of 17)

Better Care- **Improve** Condition-based Quality Care

Diabetes A1c Testing

94.55 %



Current Data Date

Dec '18

Freq of Update

Monthly

Low Back Pain Imaging Studies

70.21 %



Current Data Date

Dec '18

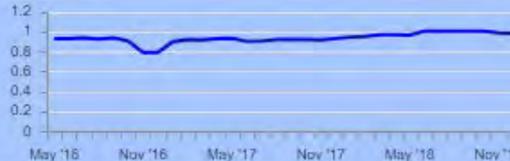
Freq of Update

Monthly

Children with Pharyngitis

Appropriate Testing

97.92 %



Current Data Date

Dec '18

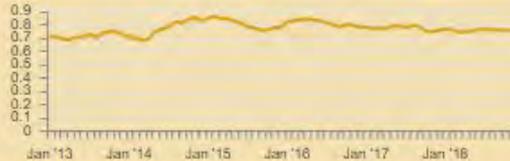
Freq of Update

Monthly

HEDIS Breast Cancer

Screening

75.42 %



Current Data Date

Dec '18

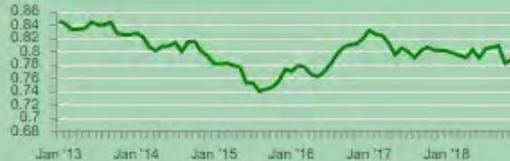
Freq of Update

Monthly

HEDIS Cervical Cancer

Screening

79.50 %



Current Data Date

Dec '18

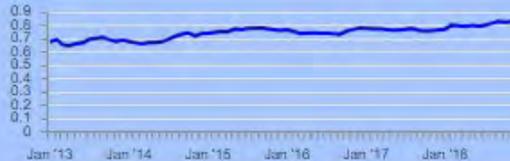
Freq of Update

Monthly

HEDIS Colon Cancer

Screening

83.33 %



Current Data Date

Dec '18

Freq of Update

Monthly

# Part D: P4I Measures (6 of 17)

7-Day Mental Health Follow-Up  
37.50 %



Current Data Date  
**Dec '18**

Freq of Update  
**Monthly**

HEDIS All Cause Readmissions



Current Data Date

Freq of Update  
**Monthly**

Lower is better

Well Child  
87.50 %



Current Data Date  
**Dec '18**

Freq of Update  
**Monthly**

IQI #33 Primary Cesarean Section



Current Data Date

Freq of Update  
**Quarterly**

Lower is better

Postpartum Hemorrhage



Current Data Date

Freq of Update  
**Quarterly**

Lower is better

Unexpected Newborn Complication #716



Current Data Date

Freq of Update  
**Quarterly**

Lower is better

# Part D: P4I Measures (7 of 17)

## Better Care- **Improve** Comprehensive Primary Care

Days to Third Next Available  
24 Hour Appointment  
0.95



Current Data Date

**Mar '19**

Freq of Update

**Monthly**

Lower is better

Days to Third Next Available  
Future Appointment  
2.18



Current Data Date

**Mar '19**

Freq of Update

**Monthly**

Lower is better

Potentially Recapturable  
PC Leakage to the Network  
15.85 %



Current Data Date

**Dec '18**

Freq of Update

**Monthly**

Lower is better

PCM Continuity  
92.27 %



Current Data Date

**Mar '19**

Freq of Update

**Monthly**

# Part D: P4I Measures (8 of 17)

## Better Care- **Optimize & Standardize** Access

Percent of Direct Care Enrollees  
with Secure Messaging

Current Data Date

Freq of Update  
**Monthly**



SM Response Time  
One Business Day

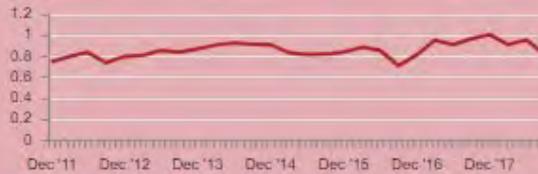
Current Data Date

Freq of Update  
**Monthly**



Satisfaction with  
Getting Care When Needed

81.12 %



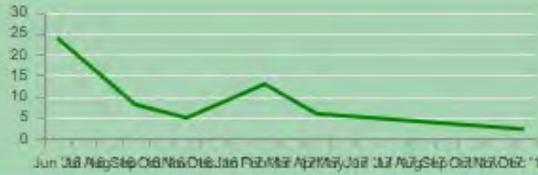
Current Data Date

**Sep '18**

Freq of Update  
**Quarterly**

Specialty Care:  
Referral Order to Book

2.14



Current Data Date

**Dec '17**

Lower is better

Freq of Update  
**Monthly**

Specialty Care:  
Booked to Actual Appt

28.79



Current Data Date

**Dec '17**

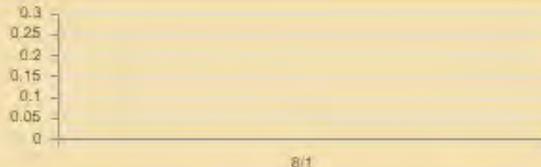
Lower is better

Freq of Update  
**Monthly**

# Part D: P4I Measures (9 of 17)

Ambulatory Specialty Care  
Leakage

23.5 %



Current Data Date

Aug '15

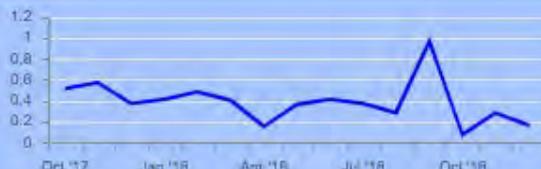
Lower is better

Freq of Update

Monthly

Active Duty Days to Primary  
Care Appointments

0.16



Current Data Date

Dec '18

Lower is better

Freq of Update

Monthly

Active Duty Days to Specialty  
Care Appointments



Current Data Date

Freq of Update

Monthly

Lower is better

MEB Stage Timeliness

Click documentation icon for measure details



# Part D: P4I Measures (10 of 17)

Better Care - **Improve** Regulatory Compliance

American Council for Graduate Medical Education (ACGME) Accreditation Status

Click documentation icon for measure details



Accreditation for DoD Clinical Laboratories

Click documentation icon for measure details



Joint Commission Accreditation

Click documentation icon for measure details



# Part D: P4I Measures (11 of 17)

## Lower Cost - **Improve** Stewardship

Per Member Per Month

Current Data Date

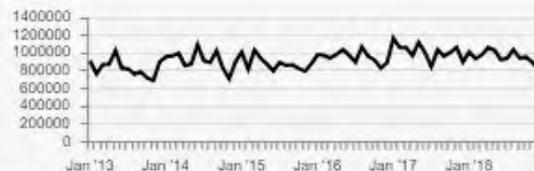
Freq of Update

**Monthly**

Lower is better

Total Purchased Care Cost

N/A



Current Data Date

**Dec '18**

Freq of Update

**Monthly**

Lower is better

Private Sector Care Cost

per Prime Enrollee

Current Data Date

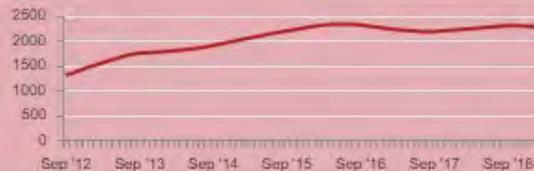
Freq of Update

**Monthly**

Lower is better

Total Empanelment

-0.9 %



Current Data Date

**Feb '19**

Freq of Update

**Monthly**

Pharmacy Percent Retail Spend

30.7 %



Current Data Date

**Jan '19**

Freq of Update

**Monthly**

Lower is better

# Part D: P4I Measures (12 of 17)

Active Duty Specialty Care  
Provider Efficiency



Current Data Date

Freq of Update

**Quarterly**

Overall Occupancy Rate (US)



Current Data Date

Freq of Update

**Monthly**

ICU Occupancy Rate (US)



Current Data Date

Freq of Update

**Monthly**

Enterprise Support Activity (ESA) Net Benefit

Click documentation icon for measure details





# Part D: P4I Measures (14 of 17)

## Better Health- Improve Well-Being

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	AHC ROCK ISLAND ARSENAL
HRQOL	-	9/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
Obesity in Adults Lower is better	12/2018	5/2019	-	-	-	-	Current: 38.3 % Prior: 38.4 % Performance:  3
Obesity in Children Lower is better	12/2018	5/2019	-	-	-	-	Current: 10.6 % Prior: 10.7 % Performance:  2
Overweight in Adults Lower is better	12/2018	5/2019	-	-	-	-	Current: 37.5 % Prior: 37.7 % Performance:  1
Overweight in Children Lower is better	12/2018	5/2019	-	-	-	-	Current: 12.3 % Prior: 13.3 % Performance:  2
Tobacco Counseling	12/2018	4/2019	-	-	-	-	Current: 11.3 % Prior: 12.2 % Performance:  1
Tobacco Use Assessment	12/2018	4/2019	-	-	-	-	Current: 97.2 % Prior: 97.1 % Performance:  1

## Better Care- Improve Clinical Outcomes

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	AHC ROCK ISLAND ARSENAL
Risk Adjusted Mortality Lower is better	-	5/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
Recommend Hospital	-	3/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
Provider Communication	6/2018	3/2019	< 85%	>= 85%	>= 88%	>= 91%	Current: 53.80 % Prior: 93.39 % Performance:  3

## Better Care- Improve Safety

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	AHC ROCK ISLAND ARSENAL
CAUTI - SIR Lower is better	-	4/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
CLABSI - SIR Lower is better	-	4/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
WSS Lower is better	-	4/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
URFO Lower is better	-	4/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -

# Part D: P4I Measures (15 of 17)

Better Care - **Improve** Condition-based Quality Care

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	AHC ROCK ISLAND ARSENAL								
Diabetes A1c Testing	12/2018	4/2019	< 90.54%	>= 90.54%	>= 93.37%	>= 94.89%	<table border="1"> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>94.55 %</td> <td>87.72 %</td> </tr> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>^</td> <td>2</td> </tr> </table>	Current	Prior	94.55 %	87.72 %	Performance	Trend	^	2
Current	Prior														
94.55 %	87.72 %														
Performance	Trend														
^	2														
Low Back Pain	12/2018	4/2019	< 73.91%	>= 73.91%	>= 78.57%	>= 82.98%	<table border="1"> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>70.21 %</td> <td>68.00 %</td> </tr> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>^</td> <td>5</td> </tr> </table>	Current	Prior	70.21 %	68.00 %	Performance	Trend	^	5
Current	Prior														
70.21 %	68.00 %														
Performance	Trend														
^	5														
Children w/Pharyngitis	12/2018	4/2019	< 86.86%	>= 86.86%	>= 90.61%	>= 94.12%	<table border="1"> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>97.92 %</td> <td>98.11 %</td> </tr> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>v</td> <td>2</td> </tr> </table>	Current	Prior	97.92 %	98.11 %	Performance	Trend	v	2
Current	Prior														
97.92 %	98.11 %														
Performance	Trend														
v	2														
Breast Cancer Screening	12/2018	4/2019	< 73.55%	>= 73.55%	>= 77.49%	>= 81.04%	<table border="1"> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>75.42 %</td> <td>75.00 %</td> </tr> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>^</td> <td>1</td> </tr> </table>	Current	Prior	75.42 %	75.00 %	Performance	Trend	^	1
Current	Prior														
75.42 %	75.00 %														
Performance	Trend														
^	1														
Cervical Cancer Screening	12/2018	4/2019	< 75.91%	>= 75.91%	>= 79.02%	>= 82.48%	<table border="1"> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>79.50 %</td> <td>78.66 %</td> </tr> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>^</td> <td>2</td> </tr> </table>	Current	Prior	79.50 %	78.66 %	Performance	Trend	^	2
Current	Prior														
79.50 %	78.66 %														
Performance	Trend														
^	2														
Colon Cancer Screening	12/2018	4/2019	< 63.34%	>= 63.34%	>= 70.21%	>= 74.7%	<table border="1"> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>83.33 %</td> <td>82.07 %</td> </tr> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>^</td> <td>2</td> </tr> </table>	Current	Prior	83.33 %	82.07 %	Performance	Trend	^	2
Current	Prior														
83.33 %	82.07 %														
Performance	Trend														
^	2														

7-Day Mental Health	12/2018	4/2019	< 51.72%	>= 51.72%	>= 62.9%	>= 69.68%	<table border="1"> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>37.50 %</td> <td>44.44 %</td> </tr> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>v</td> <td>1</td> </tr> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>-</td> <td>-</td> </tr> </table>	Current	Prior	37.50 %	44.44 %	Performance	Trend	v	1	Current	Prior	-	-
Current	Prior																		
37.50 %	44.44 %																		
Performance	Trend																		
v	1																		
Current	Prior																		
-	-																		
All Cause Readmissions Lower is better	-	5/2019	-	-	-	-	<table border="1"> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>-</td> <td>-</td> </tr> </table>	Performance	Trend	-	-								
Performance	Trend																		
-	-																		
Well Child	12/2018	4/2019	< 81.9%	>= 81.9%	>= 86.59%	>= 89.81%	<table border="1"> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>87.50 %</td> <td>92.86 %</td> </tr> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>v</td> <td>1</td> </tr> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>-</td> <td>-</td> </tr> </table>	Current	Prior	87.50 %	92.86 %	Performance	Trend	v	1	Current	Prior	-	-
Current	Prior																		
87.50 %	92.86 %																		
Performance	Trend																		
v	1																		
Current	Prior																		
-	-																		
IQI #33 Primary Cesarean Section Lower is better	-	4/2019	-	-	-	-	<table border="1"> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>-</td> <td>-</td> </tr> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>-</td> <td>-</td> </tr> </table>	Performance	Trend	-	-	Current	Prior	-	-				
Performance	Trend																		
-	-																		
Current	Prior																		
-	-																		
Postpartum Hemorrhage Lower is better	-	4/2019	-	-	-	-	<table border="1"> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>-</td> <td>-</td> </tr> <tr> <td>Current</td> <td>Prior</td> </tr> <tr> <td>-</td> <td>-</td> </tr> </table>	Performance	Trend	-	-	Current	Prior	-	-				
Performance	Trend																		
-	-																		
Current	Prior																		
-	-																		
Unexpected Newborn Complication #716 Lower is better	-	4/2019	-	-	-	-	<table border="1"> <tr> <td>Performance</td> <td>Trend</td> </tr> <tr> <td>-</td> <td>-</td> </tr> </table>	Performance	Trend	-	-								
Performance	Trend																		
-	-																		

# Part D: P4I Measures (16 of 17)

## Better Care- Improve Comprehensive Primary Care

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	AHC ROCK ISLAND ARSENAL								
24 Hour Appts <small>Lower is better</small>	3/2019	5/2019	> 1.50 Days	<= 1.5 Days	<= 1 Days	<= 0.83 Days	<table border="1"> <tr><td>Current</td><td>0.95</td><td>Prior</td><td>0.65</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>2</td></tr> </table>	Current	0.95	Prior	0.65	Performance		Trend	2
Current	0.95	Prior	0.65												
Performance		Trend	2												
Future Appts <small>Lower is better</small>	3/2019	5/2019	> 8 Days	<= 8 Days	<= 7 Days	<= 2.3 Days	<table border="1"> <tr><td>Current</td><td>2.18</td><td>Prior</td><td>2.53</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>1</td></tr> </table>	Current	2.18	Prior	2.53	Performance		Trend	1
Current	2.18	Prior	2.53												
Performance		Trend	1												
PC Leakage (Recap) <small>Lower is better</small>	12/2018	5/2019	>= 12.00%	< 12.00%	<= 8.00%	<= 3.00%	<table border="1"> <tr><td>Current</td><td>15.85 %</td><td>Prior</td><td>12.41 %</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>1</td></tr> </table>	Current	15.85 %	Prior	12.41 %	Performance		Trend	1
Current	15.85 %	Prior	12.41 %												
Performance		Trend	1												
PCM Continuity	3/2019	5/2019	< 55%	>= 55%	>= 65%	>= 75%	<table border="1"> <tr><td>Current</td><td>92.27 %</td><td>Prior</td><td>95.88 %</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>1</td></tr> </table>	Current	92.27 %	Prior	95.88 %	Performance		Trend	1
Current	92.27 %	Prior	95.88 %												
Performance		Trend	1												

## Better Care- Optimize & Standardize Access

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	AHC ROCK ISLAND ARSENAL								
SM Enrollment	-	4/2019	-	-	-	-	<table border="1"> <tr><td>Current</td><td>-</td><td>Prior</td><td>-</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>-</td></tr> </table>	Current	-	Prior	-	Performance		Trend	-
Current	-	Prior	-												
Performance		Trend	-												
SM Response Time 1 Day	-	4/2019	-	-	-	-	<table border="1"> <tr><td>Current</td><td>-</td><td>Prior</td><td>-</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>-</td></tr> </table>	Current	-	Prior	-	Performance		Trend	-
Current	-	Prior	-												
Performance		Trend	-												

Getting Care When Needed	9/2018	3/2019	< 81.20%	>= 81.20%	>= 84.40%	>= 87.20%	<table border="1"> <tr><td>Current</td><td>81.12 %</td><td>Prior</td><td>95.01 %</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>1</td></tr> </table>	Current	81.12 %	Prior	95.01 %	Performance		Trend	1
Current	81.12 %	Prior	95.01 %												
Performance		Trend	1												
Specialty: Referral to Book <small>Lower is better</small>	12/2017	4/2019	> 4 Days	<= 4 Days	<= 3 Days	<= 1 Day	<table border="1"> <tr><td>Current</td><td>2.14</td><td>Prior</td><td>5.79</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>2</td></tr> </table>	Current	2.14	Prior	5.79	Performance		Trend	2
Current	2.14	Prior	5.79												
Performance		Trend	2												
Specialty: Booked to Appt <small>Lower is better</small>	12/2017	4/2019	> 24 Days	<= 24 Days	<= 15 Days	<= 7.5 Days	<table border="1"> <tr><td>Current</td><td>28.79</td><td>Prior</td><td>32.02</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>1</td></tr> </table>	Current	28.79	Prior	32.02	Performance		Trend	1
Current	28.79	Prior	32.02												
Performance		Trend	1												
Amb Specialty Care Leakage <small>Lower is better</small>	8/2015	4/2019	> 23.7%	<= 23.7%	<= 10.7%	<= 2.0%	<table border="1"> <tr><td>Current</td><td>23.5 %</td><td>Prior</td><td>-</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>-</td></tr> </table>	Current	23.5 %	Prior	-	Performance		Trend	-
Current	23.5 %	Prior	-												
Performance		Trend	-												
AD: Days To Primary Care <small>Lower is better</small>	12/2018	3/2019	> 1.5 Days	<= 1.5 Days	<= 1 Days	<= 0.83 Days	<table border="1"> <tr><td>Current</td><td>0.16</td><td>Prior</td><td>0.28</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>1</td></tr> </table>	Current	0.16	Prior	0.28	Performance		Trend	1
Current	0.16	Prior	0.28												
Performance		Trend	1												
AD: Days To Specialty Care <small>Lower is better</small>	-	3/2019	-	-	-	-	<table border="1"> <tr><td>Current</td><td>-</td><td>Prior</td><td>-</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>-</td></tr> </table>	Current	-	Prior	-	Performance		Trend	-
Current	-	Prior	-												
Performance		Trend	-												
MEB Stage Timeliness	-	5/2019	-	-	-	-	<table border="1"> <tr><td>Current</td><td>-</td><td>Prior</td><td>-</td></tr> <tr><td>Performance</td><td></td><td>Trend</td><td>-</td></tr> </table>	Current	-	Prior	-	Performance		Trend	-
Current	-	Prior	-												
Performance		Trend	-												

# Part D: P4I Measures (17 of 17)

## Better Care - Improve Regulatory Compliance

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	AHC ROCK ISLAND ARSENAL	Current	Prior
ACGME Accreditation Status	-	9/2019	-	-	-	-	-	-	-
Accreditation for DoD Clinical Laboratories	-	3/2019	-	-	-	-	-	-	-
Joint Commission Accreditation	-	3/2019	-	-	-	-	-	-	-

## Lower Cost - Improve Stewardship

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	AHC ROCK ISLAND ARSENAL	Current	Prior
PMPM Lower is better	-	5/2019	-	-	-	-	-	-	-
Total Purchased Care Cost Lower is better	12/2018	4/2019	> FY Target	-	<= FY Target	<= Next FY Target	\$820.88k	\$887.65k	2
Private Sector Care Cost Lower is better	-	5/2019	-	-	-	-	-	-	-

Total Empanelment	2/2019	4/2019	<	-	< but >=	>=	Current <sup>A</sup> -0.9 %	Prior <sup>A</sup> -0.6 %	Performance Trend 5
Pharmacy Percent Retail Lower is better	1/2019	5/2019	> 30%	-	<= 30%	<=25%	Current <sup>A</sup> 30.7 %	Prior <sup>A</sup> 30.7 %	Performance Trend 3
AD: Spec Prov Efficiency	-	4/2019	-	-	-	-	-	-	Performance Trend
Overall Occ Rate (US)	-	4/2019	-	-	-	-	-	-	Performance Trend
ICU Occ Rate (US)	-	4/2019	-	-	-	-	-	-	Performance Trend
ESA Benefit	-	6/2019	-	-	-	-	-	-	Performance Trend

---

# **Part E: Base Mission Brief**

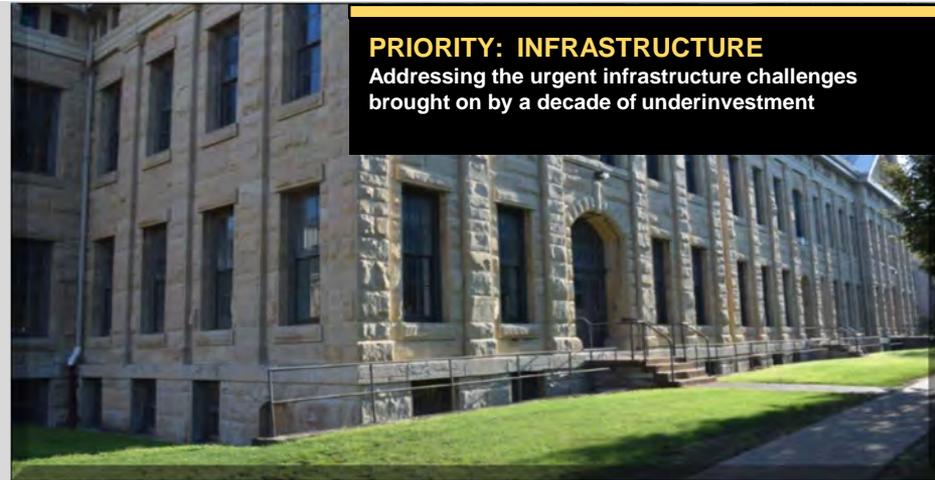


# US ARMY GARRISON ROCK ISLAND ARSENAL

Installation Management Command integrates and delivers base support to enable readiness for a globally-responsive Army

## PRIORITY: INFRASTRUCTURE

Addressing the urgent infrastructure challenges brought on by a decade of underinvestment



## PRIORITY: PROTECTION

Focus on Installation Protection Exercises and Full Scale Exercises



## PRIORITY: SOLDIER /CIVILIAN EMPLOYEE PROGRAMS

Programs and services designated to improve the readiness and resilience of individual Soldiers and Civilians



## PRIORITY: FAMILY PROGRAMS

Programs and services to improve the readiness and resilience of Army Families, in order to allow Soldiers to focus on their military occupation



## We are the Army's Home

Serving the Rugged Professional

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# USAG RIA Vision and Mission

## Garrison Vision

**An innovative, professional workforce  
providing sustainable facilities  
and efficient, effective services and support  
for our Nation's Warfighters**

## IMCOM and Garrison Mission

**IMCOM integrates and delivers base  
support to enable readiness for a  
globally-responsive Army**



# IMCOM Commanding General Priorities

READINESSES

## IMCOM TOP 5

1. Infrastructure
2. Protection
3. Support to Training
4. Soldier/Civilian Employee Programs
5. Family Programs



# A Global Command and Control Installation



Local economic impact over **\$1.2B** per year

Impacts over **14K** community jobs

Civilians	<b>4,891</b>
Contractors	<b>459</b>
Active Military	<b>532</b>
Reserve Military	<b>516</b>

- The only full service Army installation in Iowa, Illinois and Minnesota
- Supports more than 54K Active, Reserve and Retired Military, Civilian Employees and Family Members within a 150 mile radius
- Home to over 60 DoD Organizations and Private Companies with a global impact

RIA workforce residence  
**IA 48%**  
**IL 52%**

**Veterans** comprise **42%** of the workforce

Education Levels	
Associate's+	<b>46%</b>
Bachelor's+	<b>54%</b>
Master's	<b>19%</b>

Average Salary **\$75,989**  
 Average Length of Service **17 years**

*Since 1865, RIA has been a National Treasure & a cornerstone in the Quad City Community*



# Special Aspects

**National Historic Landmark (1988)**



**Historic Quarters One (1871)**



**Swing Span Bridge (1896)**



**Army's 2nd Oldest Museum (1905)**



**Clock Tower (1867)**



**Hydroelectric plant (1901)**



**Active National Cemetery (1863)**



**Arsenal Island Golf Course (1897)**



**Fort Armstrong (1816)**



*Since 1862, RIA has been a National Treasure & a cornerstone in the Quad City Community*



# Rock Island Arsenal History

**1814** Furthest West battles of the War of 1812

**1816** Fort Armstrong Established

**1832** Admin/Log center for Blackhawk War

**1836-45** Supply Depot for frontier

**1856** First Bridge over Mississippi

**1862** RIA Established

**1863 to 1865** Confederate POW Camp

**1866 to 1893** Stone Shops Built. Largest public works project of the 19<sup>th</sup> Century

**1870 to Present** Manufacturing for Army in the field

**1898-1901** Spanish/American War -- Shipments to Cuba and Philippines

**1917-19** WWI Rifles, ammo, artillery for AEF

**1920-38** Army's tank development center

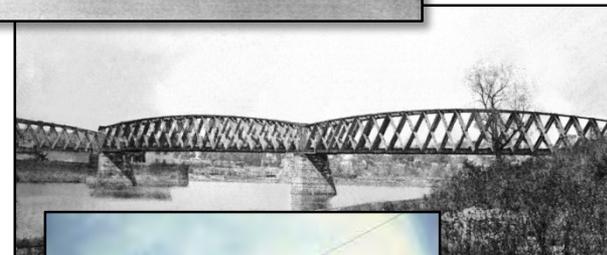
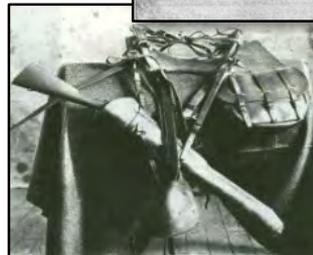
**1938-45** WWII Artillery, machine guns, RI Ordnance Depot

**Cold War** Support to Soldiers; REARM; growing office complex

**2001 to Present** OIF/OEF - M119 / Armor Kits / M7 Forward Repair Sets; global management of logistics

**7 July 2012** 150<sup>th</sup> Anniversary Celebration

**Present** Continuing to support Army Readiness



# Rock Island Arsenal Major Commands

## FIRST U.S. ARMY

**Mission:** First Army trains, mobilizes, and deploys reserve component Soldiers and units to support the needs of overseas Combatant Commanders

Total HQs Personnel = 320  
(Military: 214 Civilian: 106)



LTG Thomas James Jr.

## U.S. ARMY SUSTAINMENT COMMAND

**Mission:** Integrate and synchronize the delivery of unique AMC capabilities and enablers at the operational and tactical points of need in order to enable Army readiness strength, and speed.

Total HQs Personnel = 1,050  
(208 Military 756 Civilians 86 Contractors)



MG Duane Gamble

## U.S. ARMY JOINT MUNITIONS COMMAND

**Mission:** JMC provides the Army and Joint Forces with ready, reliable, lethal munitions at the right place and time to sustain global operations

Total HQs Personnel = 752  
(10 Military 630 Civilians 112 Contractors)



BG Michelle M.T. Letcher



## ROCK ISLAND ARSENAL – JOINT MANUFACTURING & TECHNOLOGY CENTER

**Mission:** Develop, manufacture and deliver readiness solutions through conventional and advanced manufacturing processes for the U.S. Army and Department of Defense systems globally

Total Personnel = 1106  
(4 Military, 920 Permanent Civilians, 95 Term Civilians and 87 Contractors)



COL Kenneth Letcher

## U.S. ARMY CORPS OF ENGINEERS ROCK ISLAND DISTRICT

**Mission:** COE - RI District delivers vital engineering and water resource solutions in collaboration with our partners to secure our nation, reduce disaster risk and enhance quality of life, providing value to the region and Nation

Total HQs Personnel = 396  
(4 Military 392 Civilians)



COL Steven Sattinger



## U.S. ARMY GARRISON ROCK ISLAND ARSENAL

**Mission:** USAG-RIA integrates and delivers base support to enable readiness for a globally-responsive Army

Total Personnel = 584  
(2 Military, 292 Civilians, 96 Non-Appropriated Funds, 194 Contractor)



COL Stephen Marr



## U.S. ARMY CONTRACTING COMMAND – ROCK ISLAND

**Mission:** ACC-RI provides responsive, optimal contracting solutions supporting our Nation's Warfighters - anytime, anywhere

Total Personnel = 541  
(1 Military, 530 Civilian, 10 Contractors)



Mr. Jay Carr



# A Global Command and Control Installation



Army Sustainment Command



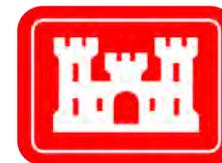
Joint Munitions Command



Army Contracting Command – Rock Island

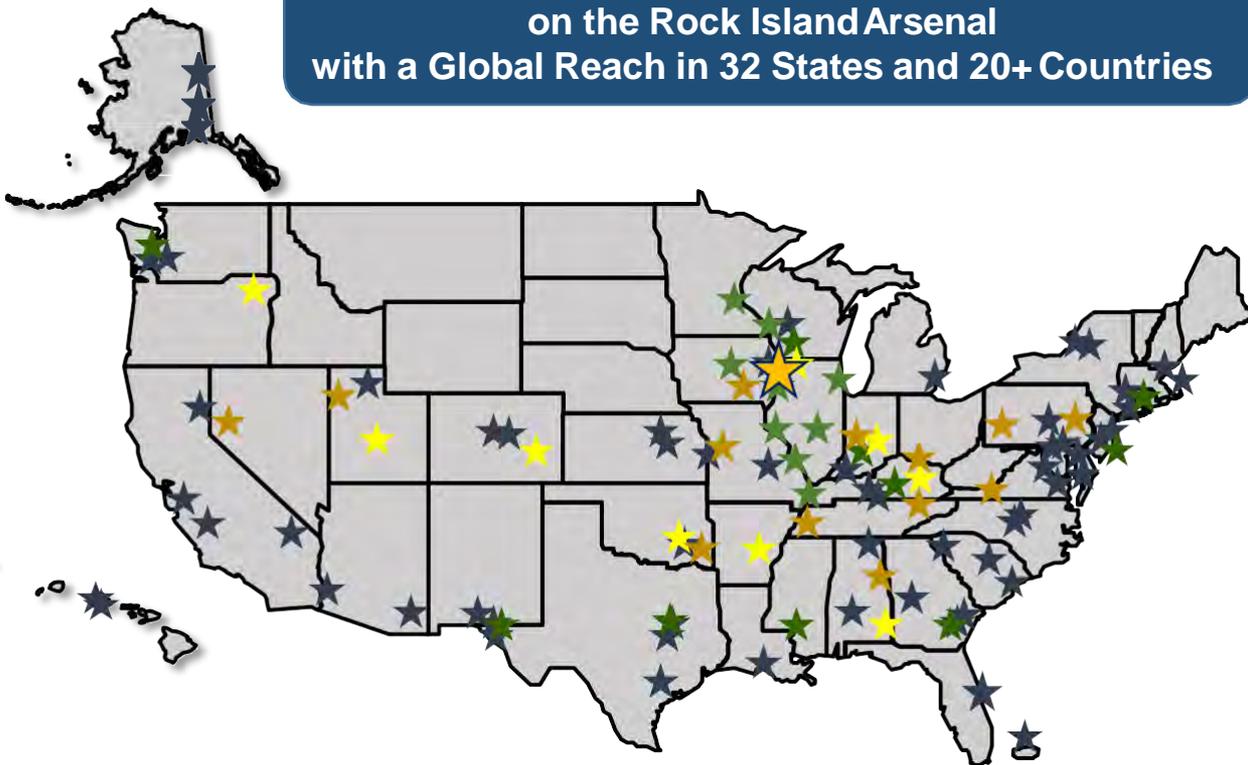


First Army



Corps of Engineers

**Five Major Commands  
on the Rock Island Arsenal  
with a Global Reach in 32 States and 20+ Countries**



- |                    |                         |                   |                                 |                |
|--------------------|-------------------------|-------------------|---------------------------------|----------------|
|                    |                         |                   |                                 |                |
| <i>Afghanistan</i> | <i>Belgium</i>          | <i>Bulgaria</i>   | <i>Central African Republic</i> | <i>Gambia</i>  |
|                    |                         |                   |                                 |                |
| <i>Germany</i>     | <i>Ghana</i>            | <i>Honduras</i>   | <i>Israel</i>                   | <i>Italy</i>   |
|                    |                         |                   |                                 |                |
| <i>Iraq</i>        | <i>Japan</i>            | <i>Kosovo</i>     | <i>Korea</i>                    | <i>Kuwait</i>  |
|                    |                         |                   |                                 |                |
| <i>Liberia</i>     | <i>Marshall Islands</i> | <i>Mauritania</i> | <i>Niger</i>                    | <i>Poland</i>  |
|                    |                         |                   |                                 |                |
| <i>Puerto Rico</i> | <i>Qatar</i>            | <i>Romania</i>    | <i>Senegal</i>                  | <i>Somalia</i> |
|                    |                         |                   |                                 |                |
| <i>South Sudan</i> | <i>Turkey</i>           | <i>Uganda</i>     |                                 |                |



# Installation Organizations

## DoD/Army

### “Big Ten”

Army Sustainment Command  
First Army Headquarters  
Army Joint Munitions Command  
Joint Manufacturing & Technology Center  
Army Contracting Command-Rock Island  
Army Corps of Engineers- Rock Island District  
Army Civilian Human Resources Agency  
Combat Capabilities Development Command  
- Armaments Center  
- Chemical Biological Center  
USAG Rock Island Arsenal

Army Audit Agency  
Army Civilian Data Center  
Army Corps of Engineers Louisville District  
Army Health Clinic  
Army Reserve Element – ASC ARE  
Army TMDE Support Center  
Civil Support Readiness Group-East  
Defense Acquisition University  
Defense Commissary Agency  
Defense Logistics Agency Document Services  
Defense Logistics Agency Liaison Office  
Defense Logistics Agency Disposition Services  
Logistics Readiness Center-Rock Island Arsenal  
Network Enterprise Center-Rock Island Arsenal  
Network Operations Center  
Program Executive Office Enterprise Information Systems  
Public Health Command  
Reserve Component Support Team  
RI Resident Office (902d MI Group)  
Small Business Administration Liaison

## Joint Services

Air Force Liaison Office  
Army & Air Force Exchange Service  
Marine Corps Liaison Office  
(Ammo and Supply)  
Marine Corps Reserve  
Marine Safety Detachment  
Navy Liaison Office  
Naval Surface Warfare Center  
Naval Operational Support Center  
United States Coast Guard  
Illinois Army National Guard

## Veterans Administration

Rock Island National Cemetery

## JMTC Partnership Agreements

Quad City Manufacturing Laboratory

## Non-Governmental Organizations

Day & Zimmermann Inc.  
DynCorp  
Flint Cliffs Manufacturing  
Hancock Management, LLC  
John Kraft Building Specialists  
KBR  
Northrup Grumman  
RIA Development Group  
Spirit Partners  
Vectrus Systems Corporation  
Vista International  
URS Federal (AECOM)  
Rock Island Arsenal Federal Credit Union  
Thrift Shop/Welcome Club  
AMI Vending  
United Services Organization

as of 3 Apr 19



# Quad City Congressional Delegation

# IOWA

# ILLINOIS



**Sen. Chuck Grassley**  
(R-IA)  
Finance & Budget, Judiciary,  
Agriculture  
(Term Ends 2023)



**Sen. Joni Ernst**  
(R-IA)  
Senate Armed Services  
Committee, Agriculture,  
Environment, Small Business  
(Term Ends 2021)



**Sen. Dick Durbin**  
(D-IL)  
Appropriations, Judiciary,  
Rules and Administration  
(Term Ends 2021)



**Sen. Tammy Duckworth**  
(D-IL)  
Commerce, Energy,  
Environment, Small Business  
(Term Ends 2023)



**Rep. Dave Loebsack**  
(D-IA) 2<sup>nd</sup> District  
Energy and Commerce  
(Term Ends 2021)



**Rep. Abby Finkenauer**  
(D-IA) 1<sup>st</sup> District  
Economic Growth  
(Term Ends 2021)



**Rep. Cheri Bustos**  
(D-IL) 17th District  
Agriculture  
Transportation and  
Infrastructure  
(Term Ends 2021)





U.S. ARMY

# Quad City Mayors



**Reggie Freeman**  
East Moline, IL

- Elected Mayor in 2017
- Former Police Chief of East Moline (ret. 2004)
- Former regional manager for IL Sec. of State Driver Services
- New mayor that brings a law enforcement and State of Illinois background to position



**Mike Thoms**  
Rock Island, IL

- Elected Mayor in 2017
- Former Renaissance Rock Island President
- Former Executive of Thoms-Prostler Co (TPC food services)
- Co-owner of Fyre Lake Golf Course
- No previous public service positions
- New mayor that brings a business background



**Stephanie Acri**  
Moline, IL

- Elected Mayor in 2017
- BS in Mechanical Engineering
- Served as Alderman at Large for Moline from 2011-2017
- Serves on Junior Achievement Board
- New Mayor who has advanced experience in manufacturing
- Owner of Evans Premium Manufacturing



**Bob Gallagher**  
Bettendorf, IA

- Elected Mayor in 2011
- BA in Communications and Psychology, University of Iowa; JD Marquette Law School
- Serves on the Eastern Iowa Community College Board and RIADG
- Partner in law firm



**Frank Klipsh**  
Davenport, IA

- Elected Mayor in 2015
- BS in Health and Physical Education, SW Missouri St.; Masters in Education, University of Arizona
- Serves on Palmer College of Chiropractic
- Bring new business mindset to group of mayors
- Former CEO of Scott County YMCAs

# Rock Island Arsenal Campaign Plan

Community Partnerships  
Rock Island Arsenal Tenants

## Integrated RIA-QCA Community

Contribute to the Quad Cities Community

QC School District Engagement and Opportunities

Promote RIA Within the Quad Cities

## 21st Century Workforce

Expand Volunteer, Intern and NPWE Opportunities

Maximize Installation Health, Wellness, & Resiliency

Partner with Academia on Education & Training

## Quality of Life

Integrate Military Children into Quad Cities Schools

Innovative FMWR Programs that support the Arsenal Team

Provide Quality Child & Youth Services

## Transformation

Cost Reduction Campaign – Preserve Future Buying Power

Tri-Garrison and Bi-State Collaboration

Develop Quarters 1 into an Asset Shared With the Community

## Infrastructure & Sustainability

Prioritize Infrastructure Sustainment

Provide Space to DOD & Federal Entities

Utility System Security, Efficiency, and Resilience

### Outcomes

... Continue to build sustained community relations capitalizing on already strong relationships to maximize involvement

... Educated, trained, healthy, and productive workers and leaders

... A desirable, family-oriented community to live, play, and work with standard and equitable services and support to Service Members, Families, Retirees, Veterans, and DOD Civilians

... A collaborative Federal, Public, Private environment contributing to the economic prosperity of the Quad Cities

... Infrastructure that supports tenant missions, secure utilities, and an energy self-sufficient installation

### End-State RIA 2040

...A collaborative Federal, Public, Private environment

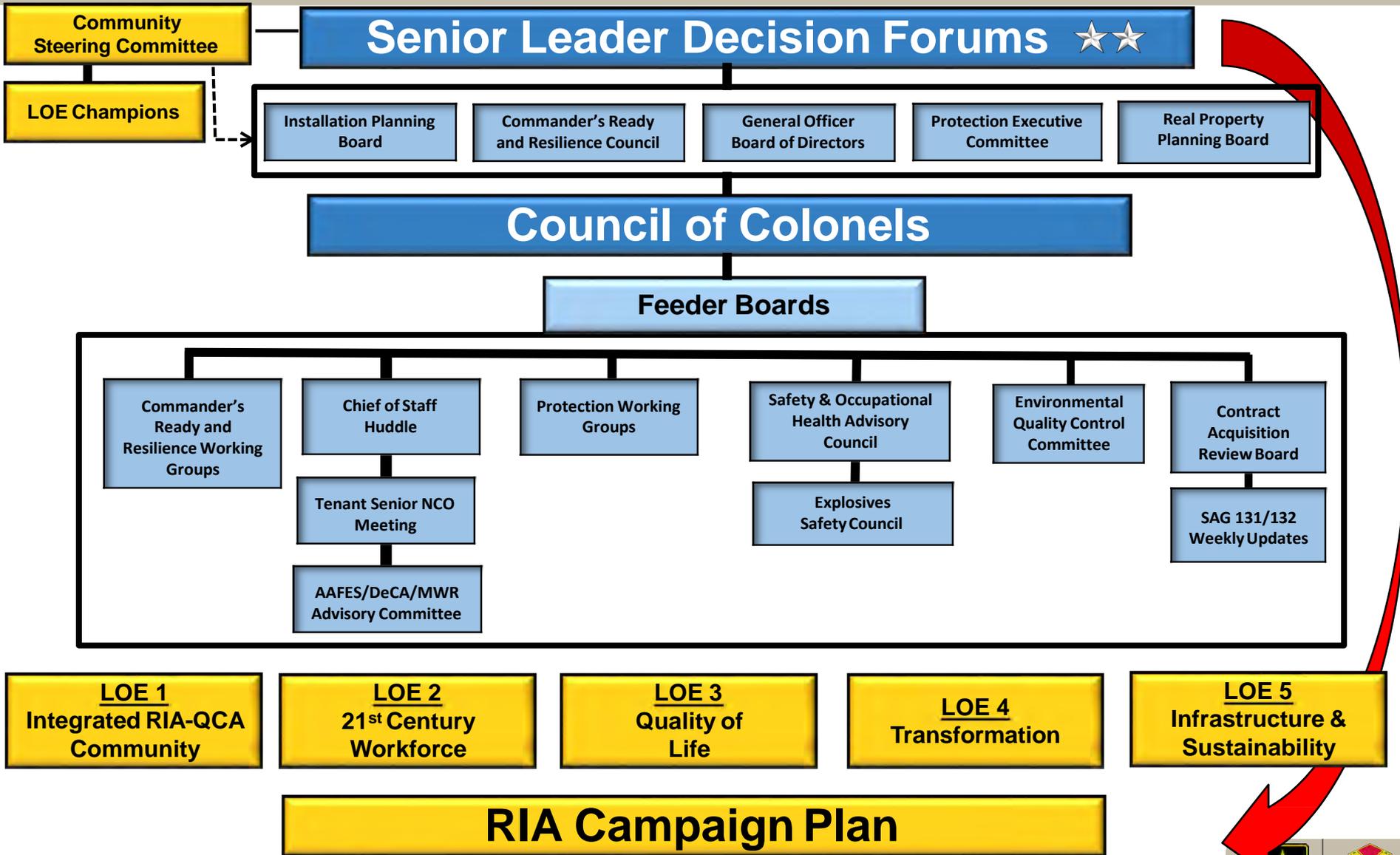
...Meet the readiness needs of the Army

...Joined with our Quad Cities Community to participate in the Q2030 Vision

...Strategic partnerships focused on the future



# RIA Installation Governance Process



As of: 4 Oct 18

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# Rock Island Arsenal Initiatives

## Rock Island Arsenal Initiatives



**Expand Educational Partnerships with QCA School Districts**



**Quarters One/Golf Course and Associated Facilities Enhanced Use Lease**



**Army Family Housing**



**Cost Reduction Campaign  
(Energy, Acquisition, IGSA's, Services)**



# US Army Garrison Rock Island Arsenal



## PERSONNEL

- Military 2
- DA Civilians 224
- Non Appropriated Funds 175
- Contractors 130

## AVERAGE AGE OF WORKFORCE

- Age 46
- Retirement Eligible 12%

## EDUCATION LEVELS

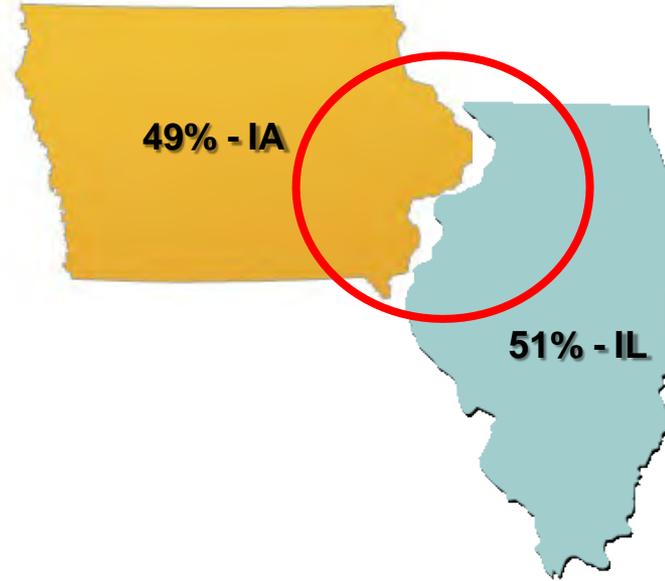
- Bachelor's 26%
- Master's or above 11%

## ANNUAL PAYROLL

- Military \$ 278.0K
- Civilian \$ 22.6M
- NAF \$ 6.0M

## SERVICE CONTRACTS

- Annual Value \$22.6M

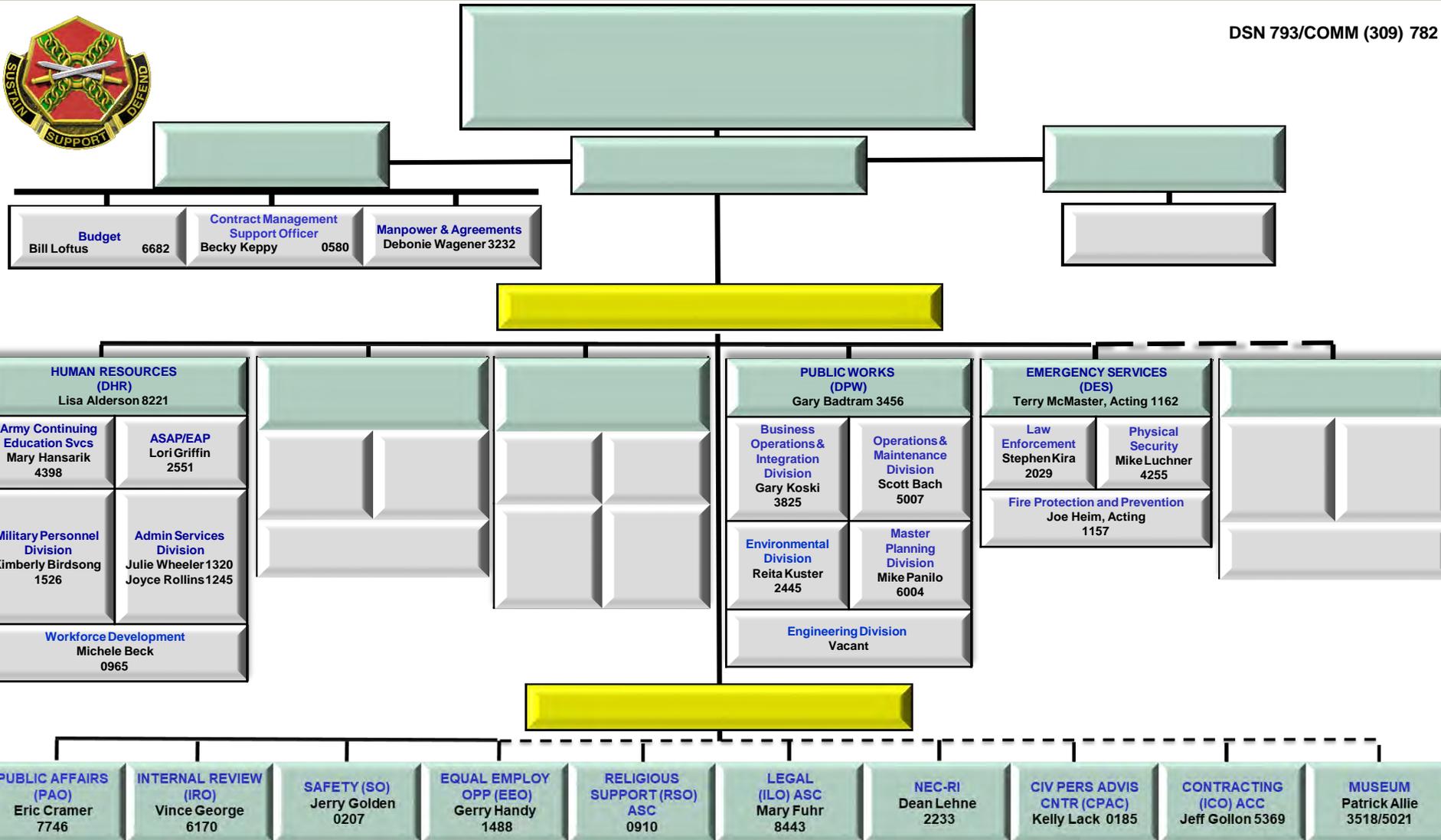


*Providing sustainable facilities and services to support our Nation's Warfighters*



# USAG RIA ORGANIZATIONAL STRUCTURE

DSN 793/COMM (309) 782



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# School Support Services

## School Districts Served

### Metropolitan Area:

- \* Moline-Coal Valley
- \* Rock Island-Milan
- United TWP
- Silvis
- East Moline
- \* Bettendorf
- \* Davenport
- \* Pleasant Valley
- North Scott

\* Servicing School Districts

POC: David VanderHeyden  
DSN 793-2828

### Rural Area:

- Mercer County
- Orion
- Rockridge
- Geneseo
- Sherrard
- Cambridge

### Private Schools:

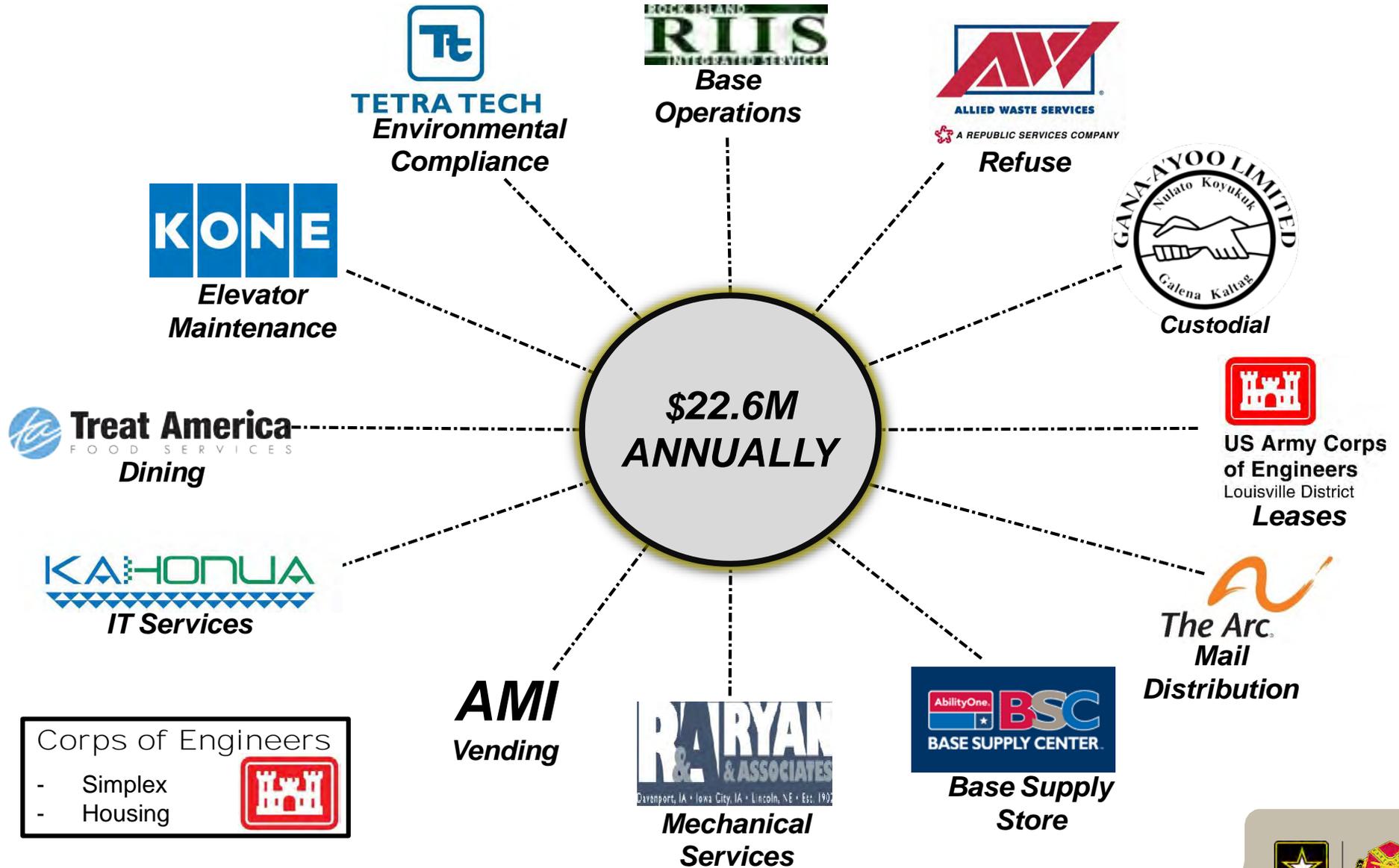
- Alleman
- Assumption
- Seton Catholic
- QC Christian
- East Moline Christian
- Rivermont Collegiate
- Trinity Lutheran
- Jordan Catholic
- Temple Christian
- J.F. Kennedy Catholic
- Lourdes Catholic



**Bridging between Military youth and local schools**



# Major Contractors & Services



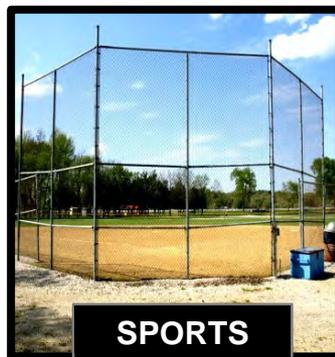
# Community Services



# Family and Morale, Welfare and Recreation



**CHILD, YOUTH & SCHOOL SERVICES (CYSS)**



**SPORTS COMPLEX**



**DINING FACILITIES**



**CHILD DEVELOPMENT CENTER (CDC) PART TIME PRESCHOOL**



**FITNESS CENTER**



**AUTO CRAFT SHOP**



**PAVILLIONS**



**OUTDOOR RECREATION**



# Local Partnerships

SERVICE	ORGANIZATION
Medical & Behavioral Health	Unity Point/Genesis
Fire Truck Maintenance	City of Moline, IL
E – 911	County of Rock Island, IL
Sewage Treatment	City of Rock Island, IL
Law Enforcement Agencies Data System	State of Illinois
Sexual Assault Nurse Examiner	Trinity/Genesis
Military Comfort Support	USO
DANTES Subject Standardized Test & College-Level Examination Program	Western Illinois University
Materials, Programming, Youth Programming	Boys & Girls Club of America
Sports Programs – T-ball, Soccer, Flag Football, Basketball	Two Rivers YMCA

*Working with Quad Cities Chamber to expand into other areas*



# Local Partnerships

SERVICE	ORGANIZATION
Curriculum & Programming	4-H
US Army Corps of Engineers – Louisville District	Leases
Library Services	City of Davenport, IA
Snacks and Drinks Vending Services	Illinois Committee of Blind Vendors
Computers for Schools	Various organizations through LRC
Presentations & Tours	QC Paranormal Society

*Working with Quad Cities Chamber to expand into other areas*



# Army Family Housing

## FY16 Project

Completed October 2018 - 30 duplexes on Rodman Ave and 8 single family homes on west end of RIA



## FY15 Project

Completed September 2018 - 33 single family homes on west end of RIA

**End State = 80 AFH (New = 71, Existing = 9)**



# Partially Furnished Administrative Space

BUILDING #	FLOOR	CURRENT TYPE OF SPACE	SQ FT	CAT CODE DESCRIPTION
62	B	Admin Vacant	6,426	Admin GP
90	3	Admin Vacant	9,293	Admin GP
108	1	Admin Vacant	43,347	Admin GP
108	2	Admin Vacant	43,377	Admin GP
109	1	Admin Vacant	5,347	Admin GP
109	2	Admin Vacant	5,313	Admin GP
109	3	Conference Vacant	5,278	Org Classroom
110	2	Admin Vacant	44,137	Admin GP
110	3	Admin Vacant	12,767	Admin GP
131	1	Admin Vacant	2,599	Admin GP
131	2	Admin Vacant	5,903	Admin GP
131	3	Admin Vacant	9,259	Admin GP

193,046 GSF

## MOVE IN READY

Adequate space for approximately 850 personnel  
Space includes cubicles, private offices,  
conference rooms, secure VTC and ample parking

## IN ADDITION

Re-purpose/expansion capability = 239K GSF = 1,039 people



# Swing-Span Bridge Structure 320

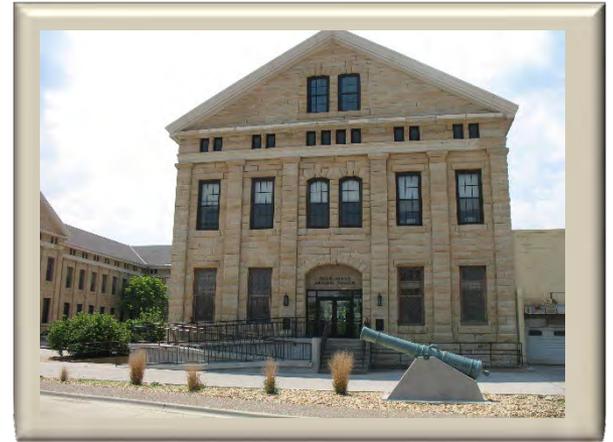


- Appropriated under Congressional Acts 14 Statute 485, March 2, 1867 and 15 Statute 48, July 20, 1878
- Constructed in 1895
- The 122 year old bridge spans the Mississippi River adjacent to Lock and Dam 15
- Combination highway, railroad, trail and pedestrian structure
- 1,549 foot long roadway deck
- 1,848 foot long railroad deck
- 366 foot long swing span allows passage to river traffic
- 2016 replacement value of \$92M
- Annual Operating Cost ~ \$1.818M
- Annual Sustainment Funding ~ \$358.5K



# Rock Island Arsenal Museum

- **SECARMY signed an Army Directive on 5 Dec 16 forming the Army Museum Enterprise (AME), creating executive control of Army Museums under a single Headquarters**
- **In Feb 17 Center of Military History (CMH) decided to keep the RIA Museum open under the AME**
- **The RIA Museum transferred from IMCOM/RIA Garrison to the AME on 1 Oct 18**
- **Garrison will provide the basic infrastructure and municipal services**
- **CMH hired a Museum Director as of 6 Aug 18, and will hire an assistant**
- **ASC History Office assumed responsibility for the Museum Resource Center in Jun 17, providing support and access to the archival/photo collection**
- **RIA Garrison continues to assist in the way forward for the Museum**



# Closing Thoughts

- **RIA is approximately a 1.5 square mile island on the Mississippi River that is absolutely critical to supporting our worldwide forces**
- **An Installation with a strategic global reach**
- **If RIA units collectively were a corporation, it would be a Fortune 100 company comparable to John Deere and Alcoa**
- **Committed to being a collaborative federal, public-private Center of Excellence to meet the readiness needs of the Army and support the economic prosperity of the greater Quad Cities region**
- **The workforce is highly talented, professional, versatile and experienced. They are critical to the Army and the Defense of our nation**



# End of Brief

