



Rancho Bernardo Use Case Volume II

Table of Contents

Part	Page
A. P4I Measures	3
B. JOES-C Data	20

Part A: P4I Measures (1 of 17)

MHS Dashboard - IA-NBHC RANCHO BERNARDO

Filter

All CI RMG TRN EXEC MY

Export

View as of



Apply

Clear

Layout

Go back to: MHS

Readiness- **Medically** Ready Force

Individual Medical Readiness
(IMR)

Current Data Date

Freq of Update

Quarterly



Deployment Limiting Med/Dent Condition to fit

Click documentation icon for measure details



Percent of Providers Meeting KSAs for General Surgery

Click documentation icon for measure details



Percent of Providers Meeting KSAs for Orthopedic Surgery

Click documentation icon for measure details



Part A: P4I Measures (2 of 17)

Better Health- **Improve** Well-Being

Health Related
Quality of Life

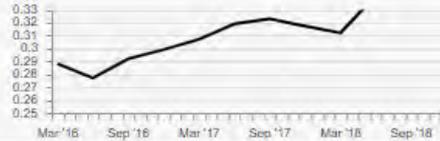
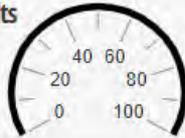
Current Data Date

Freq of Update

Annually

Obesity Prevalence in Adults

N/A



Current Data Date

Dec '18

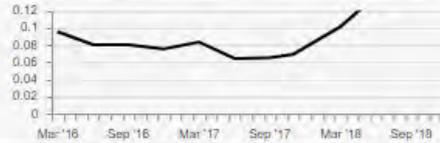
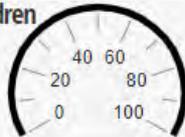
Lower is better

Freq of Update

Quarterly

Obesity Prevalence in Children

N/A



Current Data Date

Dec '18

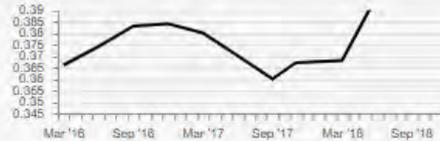
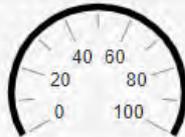
Lower is better

Freq of Update

Quarterly

Overweight Prevalence
in Adults

N/A



Current Data Date

Dec '18

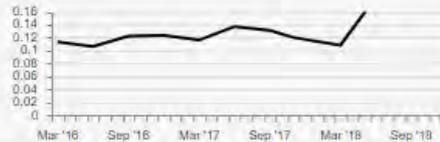
Lower is better

Freq of Update

Quarterly

Overweight Prevalence
in Children

N/A



Current Data Date

Dec '18

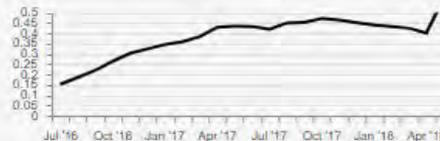
Lower is better

Freq of Update

Quarterly

Cessation Counseling
Amongst Tobacco Users

N/A



Current Data Date

Dec '18

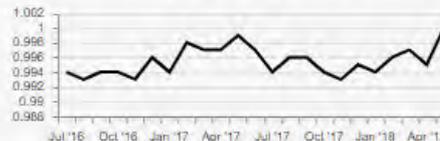
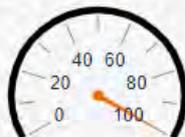
Lower is better

Freq of Update

Monthly

Tobacco Use Assessment

N/A



Current Data Date

Dec '18

Lower is better

Freq of Update

Monthly

Part A: P4I Measures (3 of 17)

Better Care- **Improve** Clinical Outcomes

Risk Adjusted Mortality
(All Cause)



Current Data Date

Freq of Update

Quarterly

Lower is better

Inpatient: Recommend
Hospital (Satisfaction)



Current Data Date

Freq of Update

Quarterly

Outpatient Provider
Communication

94.23 %



Current Data Date

Freq of Update

Dec '17

Quarterly

Part A: P4I Measures (4 of 17)

Better Care- **Improve** Safety

Catheter-Associated

Urinary Tract Infections - SIR

Current Data Date

Freq of Update

Quarterly



Lower is better

Central Line-Associated

Bloodstream Infections - SIR

Current Data Date

Freq of Update

Quarterly



Lower is better

WSS (Wrong Site Surgery)

Current Data Date

Freq of Update

Quarterly



Lower is better

URFO (Unintended

Retained Foreign Objects)

Current Data Date

Freq of Update

Quarterly



Lower is better

NSQIP (30 Day) All Case

Morbidity Index

[Click to view the report](#)

NSQIP (30 Day) All Case

Mortality Index

[Click to view the report](#)

Part A: P4I Measures (5 of 17)

Better Care- **Improve** Condition-based Quality Care

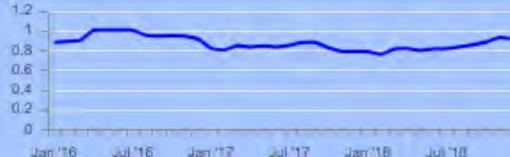
Diabetes A1c Testing
91.67 %



Current Data Date
Apr '18

Freq of Update
Monthly

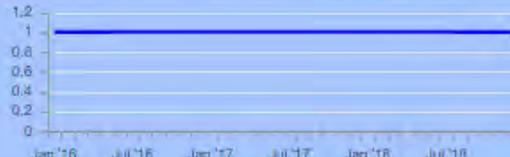
Low Back Pain Imaging Studies
90.91 %



Current Data Date
Dec '18

Freq of Update
Monthly

Children with Pharyngitis
Appropriate Testing
100.00 %



Current Data Date
Dec '18

Freq of Update
Monthly

HEDIS Breast Cancer
Screening
N/A



Current Data Date
Dec '18

Freq of Update
Monthly

HEDIS Cervical Cancer
Screening
N/A



Current Data Date
Dec '18

Freq of Update
Monthly

HEDIS Colon Cancer
Screening
N/A



Current Data Date
Dec '18

Freq of Update
Monthly

Part A: P4I Measures (6 of 17)

7-Day Mental
Health Follow-Up
100.00 %



Current Data Date
Dec '18

Freq of Update
Monthly

HEDIS All Cause
Readmissions

No data is currently available

Well Child
76.92 %



Current Data Date
Dec '18

Freq of Update
Monthly

IQI #33 Primary Cesarean Section

No data is currently available

Postpartum Hemorrhage

No data is currently available

Unexpected Newborn
Complication #716

No data is currently available

Part A: P4I Measures (7 of 17)

Better Care- **Improve** Comprehensive Primary Care

Days to Third Next Available
24 Hour Appointment

N/A



Current Data Date

Mar '19

Lower is better

Freq of Update

Monthly

Days to Third Next Available
Future Appointment

N/A



Current Data Date

Mar '19

Lower is better

Freq of Update

Monthly

Potentially Recapturable
PC Leakage to the Network

N/A



Current Data Date

Dec '18

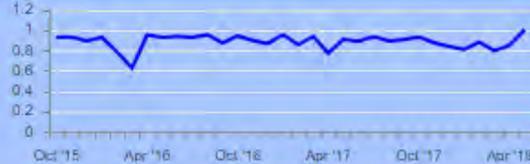
Lower is better

Freq of Update

Monthly

PCM Continuity

100.00 %



Current Data Date

May '18

Freq of Update

Monthly

Part A: P4I Measures (8 of 17)

Better Care- **Optimize & Standardize** Access

Percent of Direct Care Enrollees with Secure Messaging
No data is currently available

SM Response Time One Business Day
No data is currently available

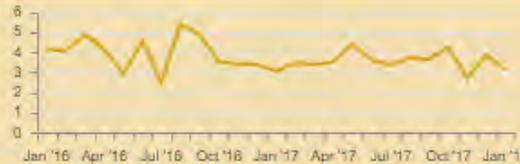
Satisfaction with Getting Care When Needed
100.00 %



Current Data Date
Sep '18

Freq of Update
Quarterly

Specialty Care: Referral Order to Book
3.07



Current Data Date
Jan '18
Lower is better

Freq of Update
Monthly

Specialty Care: Booked to Actual Appt
16.73



Current Data Date
Jan '18
Lower is better

Freq of Update
Monthly

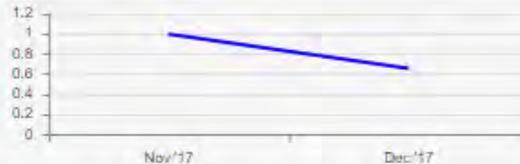
Part A: P4I Measures (9 of 17)

Ambulatory Specialty Care Leakage

No data is currently available

Active Duty Days to Primary Care Appointments

N/A



Current Data Date

Dec '18

Lower is better

Freq of Update

Monthly

Active Duty Days to Specialty Care Appointments

N/A



Current Data Date

Dec '18

Lower is better

Freq of Update

Monthly

MEB Stage Timeliness

Click documentation icon for measure details



Part A: P4I Measures (10 of 17)

Better Care - **Improve** Regulatory Compliance

American Council for Graduate Medical Education (ACGME) Accreditation Status

Click documentation icon for measure details



Accreditation for DoD Clinical Laboratories

Click documentation icon for measure details



Joint Commission Accreditation

Click documentation icon for measure details



Part A: P4I Measures (11 of 17)

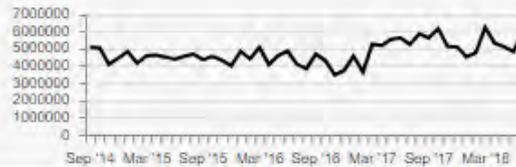
Lower Cost - **Improve** Stewardship

Per Member Per Month

No data is currently available

Total Purchased Care Cost

N/A



Current Data Date

Jul '18

Freq of Update

Monthly

Lower is better

Private Sector Care Cost
per Prime Enrollee

No data is currently available

Total Empanelment

N/A



Current Data Date

Feb '19

Freq of Update

Monthly

Pharmacy Percent Retail Spend

N/A



Current Data Date

Jan '19

Freq of Update

Monthly

Lower is better

Part A: P4I Measures (12 of 17)

AD: Spec Prov Efficiency No data is currently available

Overall Occupancy Rate (US) No data is currently available

ICU Occupancy Rate (US) No data is currently available

Enterprise Support Activity (ESA) Net Benefit

Click documentation icon for measure details



Part A: P4I Measures (14 of 17)

Better Health- **Improve** Well-Being

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	IA-NBHC RANCHO BERNARDO
HRQOL	-	9/2019	-	-	-	-	Current - Performance - Trend -
Obesity in Adults Lower is better	12/2018	5/2019	-	-	-	-	Current - Performance - Trend -
Obesity in Children Lower is better	12/2018	5/2019	-	-	-	-	Current - Performance - Trend -
Overweight in Adults Lower is better	12/2018	5/2019	-	-	-	-	Current - Performance - Trend -
Overweight in Children Lower is better	12/2018	5/2019	-	-	-	-	Current - Performance - Trend -
Tobacco Counseling	5/2018	4/2019	-	-	-	-	Current - Performance - Trend - 40.0 %
Tobacco Use Assessment	5/2018	4/2019	-	-	-	-	Current - Performance - Trend - 100.0 % 99.5 % 1

Better Care- **Improve** Clinical Outcomes

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	IA-NBHC RANCHO BERNARDO
Risk Adjusted Mortality Lower is better	-	5/2019	-	-	-	-	Current - Performance - Trend -
Recommend Hospital	-	3/2019	-	-	-	-	Current - Performance - Trend -
Provider Communication	12/2017	3/2019	< 85%	>= 85%	>= 88%	>= 91%	Current - Performance - Trend - 94.23 % 100.00 % 1

Better Care- **Improve** Safety

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	IA-NBHC RANCHO BERNARDO
CAUTI - SIR Lower is better	-	7/2019	-	-	-	-	Current - Performance - Trend -
CLABSI - SIR Lower is better	-	4/2019	-	-	-	-	Current - Performance - Trend -
WSS Lower is better	-	7/2019	-	-	-	-	Current - Performance - Trend -
URFO Lower is better	-	7/2019	-	-	-	-	Current - Performance - Trend -

Part A: P4I Measures (15 of 17)

Better Care- Improve Condition-based Quality Care

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	IA-NBHC RANCHO BERNARDO								
Diabetes A1c Testing	4/2018	4/2019	< 90.54%	>= 90.54%	>= 93.37%	>= 94.89%	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>91.67 %</td><td>90.98 %</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>^</td><td>2</td></tr> </table>	Current	Prior	91.67 %	90.98 %	Performance	Trend	^	2
Current	Prior														
91.67 %	90.98 %														
Performance	Trend														
^	2														
Low Back Pain	12/2018	4/2019	< 73.91%	>= 73.91%	>= 78.57%	>= 82.98%	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>90.91 %</td><td>92.31 %</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>v</td><td>1</td></tr> </table>	Current	Prior	90.91 %	92.31 %	Performance	Trend	v	1
Current	Prior														
90.91 %	92.31 %														
Performance	Trend														
v	1														
Children w/Pharyngitis	12/2018	4/2019	< 86.86%	>= 86.86%	>= 90.61%	>= 94.12%	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>100.00 %</td><td>100.00 %</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>></td><td>33</td></tr> </table>	Current	Prior	100.00 %	100.00 %	Performance	Trend	>	33
Current	Prior														
100.00 %	100.00 %														
Performance	Trend														
>	33														
Breast Cancer Screening	4/2018	4/2019	< 73.55%	>= 73.55%	>= 77.49%	>= 81.04%	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>76.11 %</td><td>74.75 %</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>^</td><td>3</td></tr> </table>	Current	Prior	76.11 %	74.75 %	Performance	Trend	^	3
Current	Prior														
76.11 %	74.75 %														
Performance	Trend														
^	3														
Cervical Cancer Screening	4/2018	4/2019	< 75.91%	>= 75.91%	>= 79.02%	>= 82.48%	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>79.77 %</td><td>79.91 %</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>v</td><td>2</td></tr> </table>	Current	Prior	79.77 %	79.91 %	Performance	Trend	v	2
Current	Prior														
79.77 %	79.91 %														
Performance	Trend														
v	2														
Colon Cancer Screening	4/2018	4/2019	< 63.34%	>= 63.34%	>= 70.21%	>= 74.7%	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>73.41 %</td><td>72.67 %</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>^</td><td>2</td></tr> </table>	Current	Prior	73.41 %	72.67 %	Performance	Trend	^	2
Current	Prior														
73.41 %	72.67 %														
Performance	Trend														
^	2														

7-Day Mental Health	12/2018	4/2019	< 51.72%	>= 51.72%	>= 62.9%	>= 69.68%	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>100.00 %</td><td>100.00 %</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>></td><td>8</td></tr> <tr><td>Current</td><td>Prior</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>-</td><td>-</td></tr> </table>	Current	Prior	100.00 %	100.00 %	Performance	Trend	>	8	Current	Prior	-	-	Performance	Trend	-	-
Current	Prior																						
100.00 %	100.00 %																						
Performance	Trend																						
>	8																						
Current	Prior																						
-	-																						
Performance	Trend																						
-	-																						
All Cause Readmissions Lower is better	-	5/2019	-	-	-	-	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>76.92 %</td><td>78.57 %</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>v</td><td>3</td></tr> <tr><td>Current</td><td>Prior</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>-</td><td>-</td></tr> </table>	Current	Prior	76.92 %	78.57 %	Performance	Trend	v	3	Current	Prior	-	-	Performance	Trend	-	-
Current	Prior																						
76.92 %	78.57 %																						
Performance	Trend																						
v	3																						
Current	Prior																						
-	-																						
Performance	Trend																						
-	-																						
Well Child	12/2018	4/2019	< 81.9%	>= 81.9%	>= 86.59%	>= 89.81%	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>76.92 %</td><td>78.57 %</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>v</td><td>3</td></tr> <tr><td>Current</td><td>Prior</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>-</td><td>-</td></tr> </table>	Current	Prior	76.92 %	78.57 %	Performance	Trend	v	3	Current	Prior	-	-	Performance	Trend	-	-
Current	Prior																						
76.92 %	78.57 %																						
Performance	Trend																						
v	3																						
Current	Prior																						
-	-																						
Performance	Trend																						
-	-																						
IQI #33 Primary Cesarean Section Lower is better	-	4/2019	-	-	-	-	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Current</td><td>Prior</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>-</td><td>-</td></tr> </table>	Current	Prior	-	-	Performance	Trend	-	-	Current	Prior	-	-	Performance	Trend	-	-
Current	Prior																						
-	-																						
Performance	Trend																						
-	-																						
Current	Prior																						
-	-																						
Performance	Trend																						
-	-																						
Postpartum Hemorrhage Lower is better	-	4/2019	-	-	-	-	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Current</td><td>Prior</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>-</td><td>-</td></tr> </table>	Current	Prior	-	-	Performance	Trend	-	-	Current	Prior	-	-	Performance	Trend	-	-
Current	Prior																						
-	-																						
Performance	Trend																						
-	-																						
Current	Prior																						
-	-																						
Performance	Trend																						
-	-																						
Unexpected Newborn Complication #716 Lower is better	-	4/2019	-	-	-	-	<table border="1"> <tr><td>Current</td><td>Prior</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Current</td><td>Prior</td></tr> <tr><td>-</td><td>-</td></tr> <tr><td>Performance</td><td>Trend</td></tr> <tr><td>-</td><td>-</td></tr> </table>	Current	Prior	-	-	Performance	Trend	-	-	Current	Prior	-	-	Performance	Trend	-	-
Current	Prior																						
-	-																						
Performance	Trend																						
-	-																						
Current	Prior																						
-	-																						
Performance	Trend																						
-	-																						

Part A: P4I Measures (16 of 17)

Better Care- **Improve** Comprehensive Primary Care

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	IA-NBHC RANCHO BERNARDO
24 Hour Appts <small>Lower is better</small>	5/2018	5/2019	> 1.50 Days	<= 1.5 Days	<= 1 Days	<= 0.83 Days	Current: 0.63, Prior: 0.46 Performance: Trend 1
Future Appts <small>Lower is better</small>	5/2018	5/2019	> 8 Days	<= 8 Days	<= 7 Days	<= 2.3 Days	Current: 5.10, Prior: 2.52 Performance: Trend 3
PC Leakage (Recap) <small>Lower is better</small>	5/2018	5/2019	>= 12.00%	< 12.00%	<= 8.00%	<= 3.00%	Current: 8.92%, Prior: 9.45% Performance: Trend 1
PCM Continuity	5/2018	5/2019	< 55%	>= 55%	>= 65%	>= 75%	Current: 100.00%, Prior: 84.48% Performance: Trend 2

Better Care- **Optimize & Standardize** Access

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	IA-NBHC RANCHO BERNARDO
SM Enrollment	-	4/2019	-	-	-	-	Current: -, Prior: - Performance: Trend -
SM Response Time 1 Day	-	4/2019	-	-	-	-	Current: -, Prior: - Performance: Trend -

Getting Care When Needed	9/2018	3/2019	< 81.20%	>= 81.20%	>= 84.40%	>= 87.20%	Current: 100.00%, Prior: 85.79% Performance: Trend 1
Specialty: Referral to Book <small>Lower is better</small>	1/2018	4/2019	> 4 Days	<= 4 Days	<= 3 Days	<= 1 Day	Current: 3.07, Prior: 3.85 Performance: Trend 1
Specialty: Booked to Appt <small>Lower is better</small>	1/2018	4/2019	> 24 Days	<= 24 Days	<= 15 Days	<= 7.5 Days	Current: 16.73, Prior: 21.22 Performance: Trend 1
Amb Specialty Care Leakage <small>Lower is better</small>	-	4/2019	-	-	-	-	Current: -, Prior: - Performance: Trend -
AD: Days To Primary Care <small>Lower is better</small>	12/2017	3/2019	> 1.5 Days	<= 1.5 Days	<= 1 Days	<= 0.83 Days	Current: 0.65, Prior: 0.99 Performance: Trend 1
AD: Days To Specialty Care <small>Lower is better</small>	3/2018	3/2019	> 24 Days	<= 24 Days	<= 15 Days	<= 7.5 Days	Current: 11.01, Prior: 12.40 Performance: Trend 1
MEB Stage Timeliness	-	5/2019	-	-	-	-	Current: -, Prior: - Performance: Trend -

Part A: P4I Measures (17 of 17)

Better Care - Improve Regulatory Compliance

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	IA-NBHC RANCHO BERNARDO
ACGME Accreditation Status	-	9/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
Accreditation for DoD Clinical Laboratories	-	3/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
Joint Commission Accreditation	-	3/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -

Lower Cost - Improve Stewardship

Measure	Data As Of	Next Refresh	Red	Yellow	Green	Blue	IA-NBHC RANCHO BERNARDO
PMPM Lower is better	-	5/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
Total Purchased Care Cost Lower is better	7/2018	4/2019	> FY Target	-	<= FY Target	<= Next FY Target	Current: \$5.87M Prior: \$4.80M Performance: ^ Trend: 1
Private Sector Care Cost Lower is better	-	5/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -

Total Empanelment	6/2018	4/2019	<	-	< but >=	>=	Current: -3.9 % Prior: 4.6 % Performance: V Trend: 2
Pharmacy Percent Retail Lower is better	7/2018	5/2019	> 30%	-	<= 30%	<= 25%	Current: 28.6 % Prior: 28.6 % Performance: > Trend: 9
AD: Spec Prov Efficiency	-	4/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
Overall Occ Rate (US)	-	4/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
ICU Occ Rate (US)	-	4/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -
ESA Benefit	-	6/2019	-	-	-	-	Current: - Prior: - Performance: - Trend: -

Part B: JOES-C 12-months Rolling Data (1 of 1)

NBHC Rancho Bernardo Market Purchased Care

Select Care Type: Direct Care Purchased Care DC/PC Combined [Where's My MTE \(DMIS\)](#)

Aggregation: Patient Encounter Date:

Region: PSA:

Report Options:

Select Benchmark: 50% Percentile CAHPS MHS Adjusted Benchmark

[Clear Filters](#)

Purchased Care | PSA: NMC-SAN DIEGO (Pre-Oct 2018) | 12 Month - January 2019 | 50% Percentile CAHPS

There were no results matching your search criteria.