



(Prepare) Executive Email

SUBJECT: MHS GENESIS is Coming to Our MTF

ALCON:

I am excited to share with you some important news regarding critical changes across the Military Health System (MHS). As most of you are aware, the Defense Health Agency is in the process of rolling out MHS GENESIS, the new electronic health record (EHR) for the military.

I recently received confirmation that our facility will be included in an upcoming deployment wave. That means that we will soon begin to transition from AHLTA, and our other medical and dental records systems, to MHS GENESIS. As we move from one system to the next, there will be changes to some aspects of our daily operations as we learn to use new, standardized workflows. Our patients can also expect an initial delay (e.g., with appointments and wait times) as we become more efficient with and get used to the system. While we will have a team on the ground with us to help us adopt the new system, a change of this scale can be daunting. Therefore, I look to each of you as part of my leadership team to help guide our providers and staff through the upcoming changes.

I will share additional information with each of you as I receive it in the coming months, and I want to remind you all that I am here to listen and respond to your questions and concerns. I look forward to us working together to meet this incredible milestone for each of us in the MHS, and realizing and achieving success in this new era of military health care. Once fully implemented, MHS GENESIS will support the availability of electronic health records for more than 9.5 million beneficiaries and over 200,000 MHS personnel globally – and it is incredibly exciting to be a part of this.