



DEPARTMENT OF DEFENSE
MHS
GENESIS
MILITARY HEALTH SYSTEM

MHS GENESIS AND YOU

WHERE WE ARE WITH THE
NEW MHS EHR

#genesisofGENESIS

MHS GENESIS is LIVE



We Implemented MHS GENESIS

During the last several months, our facility came together to prepare for the deployment of MHS GENESIS. MHS GENESIS is a big step, and undergoing a major transformation like this is no easy task. So, keep in mind the following:

- The initial two weeks will be challenging
- You will learn new workflows, processes, and much more that will take time to master
- Our patients may see some of the changes as we experience them
- Ask for help, and leverage the individuals we have to support us
- Be patient, but provide your department leads feedback along the way

What MHS GENESIS Offers



Benefits of the New EHR

Good things are happening as MHS GENESIS implementations take place in military hospitals and clinics across the country. Once fully deployed, MHS GENESIS will offer:

- **Faster and better management** of chronic, complex, and time-sensitive conditions
- **Automated, real-time clinical decision support** for doctors and care providers
- **Increased patient engagement capabilities** that allow patients to directly communicate with their providers
- **Lower overall maintenance costs** for legacy systems
- **Full compliance with the Department of Defense's (DoD) cybersecurity** requirements

MHS GENESIS will modernize, standardize, and integrate

Implementation Timeline



Progress Made and What's Ahead

We're entering the **go-live and post go-live** phases of the MHS GENESIS implementation. These phases are all about operating in MHS GENESIS and receiving on-site support from the vendor. Activities in these phases are designed for end users and patients to **adopt** MHS GENESIS.



What to Expect



What's Happening Now

During the **go-live** phase (first 12 days after official launch), you can expect:

- All information is entered into the new system
- Providers and clinicians begin working in MHS GENESIS
- MHS GENESIS is in full production
- Data entry into the previous EHR has ceased
- Old workflows and processes are discontinued, replaced by new workflows and processes

During the **post go-live** phase (28 days after implementation), be prepared to:

- Receive system support from the vendor
- Report any issues promptly, so they can be resolved quickly
- Ask questions or for help – this is the time to do so and truly master MHS GENESIS



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