



## Sustainment Staff Email

**SUBJECT:** MHS GENESIS is Here to Stay

ALCON:

It's been almost one month since we implemented MHS GENESIS at our facility. The success of the implementation was due in large part to each of you, who made the commitment to get to know the new electronic health record (EHR). MHS GENESIS should now be a part of our daily routine, and my expectation is that you're becoming familiar with new workflows, processes, and other procedures.

Again, thank you for being willing and able to adapt to MHS GENESIS, and for your patients throughout the implementation process. MHS GENESIS is an enterprise solution that integrates the entire Military Health System (MHS). The provision and coordination of safe, quality care is of utmost importance. The new EHR is one step to getting us there, whether on the battlefield or here at home at our facility.

With time, this change may not seem so daunting, especially as you use MHS GENESIS more and more. Understandably, you may still have questions and need support, so be sure to reach out to individuals at our facility who can help you. We've got a network of change agents standing by, and I encourage you to reach out when and if you need to.

Thank you for being a part of this transformative journey with me, and with the MHS. I look forward to what we can do as an enterprise, together.