

## FACT SHEET

# TRICARE Online Patient Portal

ACCESS ANYTIME, ANYWHERE

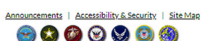
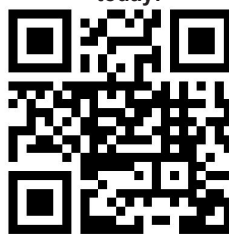


**TRICARE Online Patient Portal (TOL) is the Department of Defense (DoD) online patient portal providing eligible beneficiaries access to military hospital and clinic appointing, prescription (Rx) refill, Health Record, Secure Messaging, Service Separation/Retirement and Nurse Advice Line.**

DoD beneficiaries age 18 years or older, including active duty service members, retired service personnel and their families, can use TOL Patient Portal services and information. Beneficiaries can securely access information using their DoD Common Access Card (CAC), DoD Self-Service Logon (DS Logon) Premium (Level 2) and Defense Finance and Accounting Services (DFAS) myPay credentials. TOL Patient Portal capabilities are available 365/24/7 from any location with an internet connection, providing convenient access to tools which empower patients to be more active participants in their health care. TOL Patient Portal saves time, money and frustration. Patients can schedule an appointment for a sick child in the middle of the night, refill a Rx without waiting in line at the pharmacy, check lab results from their cell phone or even communicate directly with their provider team or a nurse regarding their health care needs. Access the TOL Patient Portal at [www.TRICAREonline.com](http://www.TRICAREonline.com).



Scan the code below and bookmark the mobile site today!



Personal Data - Privacy Act 1974 (PL 93-579) For Official Use Only (FOUO)  
TRICARE Online (TOL) is a Department of Defense (DoD) computer system. Use of this site is governed by DoD policies and terms summarized in the TOL Security Policy. Many of these policies are designed to protect privacy of your personal information. We encourage you to review these policies.

## Key Capabilities

- ▶ Schedule primary care and select self-referral military hospital or clinic appointments
- ▶ Cancel, view, and/or print past and future appointments
- ▶ Receive up to three email and/or text reminders for appointments and Rx Refills
- ▶ Access DoD and VA personal health data including medications, allergies, problem lists, encounters, lab results, radiology results, vital signs and immunizations
- ▶ Request Rx Refills and status information
- ▶ Communicate securely with the health care team
- ▶ Access Service Separation/Retirement and Nurse Advice Line information

## Key Benefits

- ▶ Consolidates existing patient health care capabilities
- ▶ Provides convenient 365/24/7 self service
- ▶ Provides secure login with DoD CAC, DS Logon Premium, or DFAS myPay
- ▶ Encourages active participation in health care
- ▶ Increases beneficiary access to care
- ▶ Reduces the administrative workload for military hospitals and clinics
- ▶ Reduces appointment no show rates
- ▶ Increases patient satisfaction
- ▶ Saves resources, time and money

SDD is a component of DHA DAD IO (J-6). For more information, visit [www.health.mil/SDD](http://www.health.mil/SDD). To subscribe for SDD product news, please visit <https://public.govdelivery.com/accounts/USMHS DHSS/subscriber/new>.

