

# FACT SHEET

# DART

## DIRECT ACCESS REPORTING TOOL



### Centralized Reporting, Trend Forecasting and Operations Analysis

**The AFMS Dashboard was created to provide AFMS leadership with performance visibility to Military Treatment Facilities (MTFs) as stated by pre-defined performance indicators.**

The DART system is a web-based application designed to integrate several Access to Care-related activities for the Defense Health Agency (DHA). DART is a reporting tool that accesses centrally collected schedule and appointment data for all MTFs, and provides near real-time MTF-level reporting to help evaluate scheduling adequacy/efficiency in support of clinic business plans and day-to-day activities.

The DART application is currently transitioning from an Air Force (AF) only application to a Tri-Service application. DART is modernizing two Decision Support Services (DSS) requests: Access Improvement Manager (AIM) modules and Surgeon General (SG)/ Executive Global Look (EGL) Push Reports. DART is also developing a tactical tool called the Demand Forecasting Tool (DFT) designed to provide data down to the hour, which is intended to help Government Program Managers (GPM) execute expedited modifications.

### Key Benefits

- ▶ Reduces time delays between entry of relevant data and the availability of the reported analysis to decision makers
- ▶ Developed for analysts, GPMs and decision makers to manage operations, analyze and forecast trends, and make informed decisions
- ▶ Tactical data latency (data updated every 60 minutes to display past and future clinic level views)
- ▶ Reduces data redundancy and increases data and accessibility (internal and external)
- ▶ Rapid deployment of reporting tools
- ▶ Provide users an efficient, automated process for ATC analysts to implement best practices

### Key Features

- ▶ Delivers centrally collected patient-scheduling, provider schedule, and appointment data for all MTFs
- ▶ Provides virtual ATC analyst a reporting tool for all MTFs and an efficient, automated process to implement best practices
- ▶ Hosted on the CarePoint application using Single Sign On (SSO) access
- ▶ Provides a means to monitor and improve access in non-scheduling related processes within the Direct Care System (DCS)

