

FACT SHEET

SRTSweb

SPECTACLE REQUEST AND TRANSMISSION SYSTEM



The Spectacle Request and Transmission System (SRTS) is a web-based application and the sole electronic system for ordering and tracking eyewear.

SRTSweb supports DoD active duty and retired personnel as well as other Federal agencies including the National Guard, Reserve, Coast Guard, Department of Veterans Affairs, Federal Bureau of Prisons, US Public Health Service, US Department of State, Bureau of Indian Affairs, Reserve Officer Training Corps, and various humanitarian missions by increasing enterprise visibility of combat medical readiness and force health protection reporting for the Armed Forces.

SRTSweb currently supports four unilateral interfaces with the Defense Manpower Data Center for demographic data, the US Air Force Aeromedical Services Information Management System with the Air Force, the Medical Protection System with the Army for readiness reporting and United States Postal Service (USPS) for address verification. An interface with the Navy MERS is pending coordination. To date SRTSweb has been deployed to 26 fabrication labs, 700 clinic accounts, and 49 ships worldwide and has processed 3,916,992 optical fabrication orders. Full enterprise deployment of SRTSweb was completed Feb 2017.

Key Capabilities

- ▶ Allows the ability to order and track eyewear
- ▶ Provide the clinics with a management tool to assist with check-in, dispensing, problem solving, and coordination with the labs and track outstanding orders
- ▶ Increase enterprise visibility of medical readiness
- ▶ Provide the users with a state-of-the-art tool to accomplish the mission
- ▶ Increase turnaround time for the ships
- ▶ Shows what lab is producing the eyewear and provide lab contact information to promote customer service

Key Benefits

- ▶ The sole electronic system for ordering and tracking eyewear
- ▶ Supports the DoD and other Federal agencies, provides health protection and combat readiness of the Armed Forces
- ▶ Supports medical readiness reporting
- ▶ Near real-time delivery of orders to the lab
- ▶ Provides a centralized management of Optical Fabrication ordering and transmitting
- ▶ Allows clinics to directly track their orders, identify order problems and take action to rectify issues

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Spectacle Request Transmission System

Medically Ready Force...Ready Medical Force

Have Questions?
Contact us at 1-800-600-9332

Monday, June 17, 2019
No Alerts at This Time

Welcome to the U.S. Department of Defense
Spectacle Request Transmission System (SRTSweb)

What is SRTSweb?

The Spectacle Request Transmission System (SRTS) is a web-based application that provides the United States Department of Defense (DoD) military ordering facilities (clinics) and fabrication facilities (tabs) with an automated mechanism to order and track military eyewear.

In addition to servicing our eyewear facilities, we also provide our military personnel who are in theatre access to our [G-Eyes application](#) allowing our soldiers to reorder eyewear as the need arises.

SRTSweb is a secure system for authorized personnel use only. A clinic or lab wishing to use SRTSweb to manage military eyewear processing, must obtain a [NOSTRA authorized account](#).

G-Eyes Orders

In order to use G-Eyes, you must be deployed to an APO, FPO, or DPO and have an optical prescription on file.

[Click here to go to G-Eyes](#)

Military Combat Eye Protection is a unit issue item. Please see your unit supply representative if you are in need of those items.

Got Questions?

If you need assistance with SRTSweb, please contact the Global Service Center Desk to submit a trouble ticket.

1-800-600-9332 or by [email](#)

System Requirements

SRTSweb is optimized for Internet Explorer version 9 or higher with Javascript enabled.

News and Announcements from the SRTSweb Team

Remember to check this page often for important information and updates!

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