



FACT SHEET

JOINT PATIENT SAFETY REPORTING

DOD AND VA JOINING FORCES FOR SAFER CARE

JPSR integrates the DOD and VA patient safety data collection and analysis processes to create a single data source for quantitative and comparative data analysis.

JPSR standardizes event capture and data management on medical errors and near misses for the Military and Veterans Health Systems. The joint application will improve identification and documentation of patient safety related events for VA medical center, military hospital and clinic staff, Active Duty, Veterans and their families. Joint processes will standardize the collection of common data points and encourage increased collaboration through the pursuit of common goals. This effort will provide more awareness and insight into safety related incidents which will increase the early detection and prevention of future patient harm.

Background:

A Congressional mandate (PL 106-398, Sec 742) established a requirement for DoD and VA to develop processes for sharing information regarding error tracking as it relates to patient care. Both agencies had developed individual platforms to track patient safety events including close calls/near misses. JPSR enhances the ability to effectively share patient information by the sharing of a common taxonomy and application.



Key Features

- ▶ Web-based event submission form with reporting option
- ▶ Secure online management system
- ▶ Robust reporting module
- ▶ Personal Identity Verification (PIV) and Common Access Card (CAC) enabled

Key Benefits

- ▶ Increase frequency and consistency of reporting across Federal Healthcare enterprise
- ▶ Enhances quality and granularity of reports
- ▶ Identifies trends, issues and lessons learned at a national and/or interagency level
- ▶ Generate cost efficiencies by sharing software licenses and data centers
- ▶ Reduces costs of system maintenance and help-desk/training workload
- ▶ Provides DoD and VA with a common taxonomy for patient safety events to study system and process vulnerabilities
- ▶ Aligns with future expansion of collaborative opportunities between DoD and VA to determine common issues and implement evidence based solutions
- ▶ Provides increased communication around quality and safety

Support requests can be submitted 24/7 through the Global Service Center dhagsc@mail.mil

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