

## FACT SHEET

# SPORTS

## STR PROCESSING OPERATIONS REPORTING TRACKING SOLUTION



**SPORTS is a web-based solution that leverages a Commercial-Off-The-Shelf (COTS) Enterprise Content Management (ECM) product and enables assembly, tracking and monitoring the aggregation of the Service Treatment Record (STR) while concurrently automating collection activities to improve STR collection times.**

### Background:

The objective of the STR process is to ensure the smooth transition of service members from active to retired status and make the benefits adjudication process as smooth as possible. On December 31, 2013, the Services stopped mailing hard copies of STRs to the Department of Veterans Affairs and the STR scanning process commenced January 2, 2014.

As the number of digital STRs made available through HAIMS continues to grow, it is important DoD maintains an accurate STR accounting throughout an individual's separation and benefits claim process. SPORTS interfaces with HAIMS, AHLTA, DEERS, iAS, BCS, DMIX DES, and shipment tracking services (FedEX, UPS, and USPS). Lastly, the introduction of the digital STR created business and content management technology opportunities that will further enhance the STR day-to-day workflow.

### Key Features

- ▶ Authorized SPORTS users can generate an on-demand Health Record Snapshot (HRS)
- ▶ Improved abilities to schedule and generate reports
- ▶ Ability to manually create a case from the Defense Manpower Data Center
- ▶ Enhances decision making capabilities by providing real-time data

### Key Benefits

- ▶ Allows privileged SPORTS users to generate on-demand Health Record Snapshot (HRS)
- ▶ Provide accurate real-time tracking of STR fulfillment for every step of the STR process
- ▶ Streamline the assembly of the STR through customizable Service specific workflow management (for MTF Records Rooms and Scanning Cell) and separation status prioritization
- ▶ Generate accurate metrics for reporting and provide robust reporting capabilities for the display and analysis of those metrics
- ▶ Tri-Service capability support
- ▶ Support for SHA workflow in addition to standard separation process

