FACT SHEET

SRTSweb

SPECTACLE REQUEST AND TRANSMISSION SYSTEM

The Spectacle Request and Transmission System (SRTS) is a web-based application and the sole electronic system for ordering and tracking eyewear.

SRTSweb supports DoD active duty and retired personnel as well as other Federal agencies including the National Guard, Reserve, Coast Guard, Department of Veterans Affairs, Federal Bureau of Prisons, US Public Health Service, US Department of State, Bureau of Indian Affairs, Reserve Officer Training Corps, and various humanitarian missions by increasing enterprise visibility of combat medical readiness and force health protection reporting for the Armed Forces.

SRTSweb currently supports four unilateral interfaces with the Defense Manpower Data Center for demographic data, the US Air Force Aeromedical Services Information Management System with the Air Force, the Medical Protection System with the Army for readiness reporting and United States Postal Service (USPS) for address verification. An interface with the Navy MERS is pending coordination. To date SRTSweb has been deployed to 26 fabrication labs, 700 clinic accounts, and 49 ships worldwide and has processed 3,916,992 optical fabrication orders. Full enterprise deployment of SRTSweb was completed Feb 2017.

Key Capabilities

- Allows the ability to order and track eyewear
- Provide the clinics with a management tool to assist with check-in, dispensing, problem solving, and coordination with the labs and track outstanding orders
- Increase enterprise visibility of medical readiness
- Provide the users with a state-of-the-art tool to accomplish the mission
- Increase turnaround time for the ships
- Shows what lab is producing the eyewear and provide lab contact information to promote customer service

Key Benefits

- The sole electronic system for ordering and tracking eyewear
- Supports the DoD and other Federal agencies, provides health protection and combat readiness of the Armed Forces
- Supports medical readiness reporting
- Near real-time delivery of orders to the lab
- Provides a centralized management of Optical Fabrication ordering and transmitting
- Allows clinics to directly track their orders, identify order problems and take action to rectify issues

SDD is a component of the DHA DAD IO/J-6. For more information, visit **www.health.mil/SDD**. To subscribe for SDD product news, please visit **https://public.govdelivery.com/accounts/USMHSDHSS/subscriber/new**.

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