

FACT SHEET

ACCESS TO CARE APP

(San Antonio Market)



The Access to Care App is a resource guide that uses mobile technology to provide information to beneficiaries on how to access medical care in the San Antonio, Texas market.

The app provides phone numbers, hours of operation, and information on pharmacy, lab, radiology, and other health care services provided at Brooke Army Medical Center, Wilford Hall Ambulatory Surgical Center, 10 standalone military hospitals and clinics, and over 100 specialists.

WMT believes this app is the first in a series of resource guides planned for the MHS. The apps will help beneficiaries in each market easily access the care and services available to them. The San Antonio Market serves more than 250,000 military beneficiaries across the region.

Background

The Access to Care app is based on a brochure developed by BAMC. At the request of BAMC leadership, WMT PMO converted the brochure into a mobile app. They worked closely with staff to assess the needs of their beneficiaries and included features that improved user experience.

Access to Care is the first mobile guide to medical care in the Military Health System markets.

You can view the app at <https://mobile.health.mil/access-to-care-pwa>.



SDD is a component of the PEO Medical Systems / CIO (J-6) DHA. To subscribe for SDD product news, please visit <https://publicgovdelivery.com/accounts/USMHS/DHSS/subscriber/new>.



Key Features

- ▶ Usable on both computers and mobile phones
- ▶ Simple, easy layout
- ▶ Quick Access tab with frequently used services
- ▶ Maps of area military hospitals and clinics

Key Benefits

- ▶ Single resource to San Antonio military medical care and services
- ▶ Convenient and portable information accessible by mobile phone
- ▶ Faster way to access MHS GENESIS Patient Portal
- ▶ Access to health maintenance guidelines for adults and pediatrics

Learn more about DHA's beneficiary-focused mobile apps at <https://mobile.health.mil>.

