

FACT SHEET

TEAMSTEPS APP

TEAM STRATEGIES AND TOOLS TO ENHANCE PERFORMANCE AND PATIENT SAFETY



Defense Health Agency

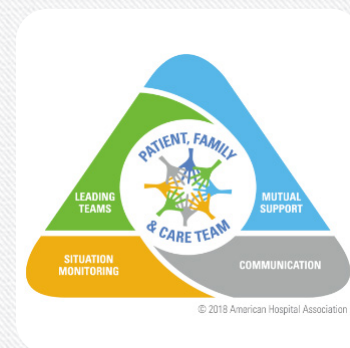
SOLUTION DELIVERY DIVISION

TeamSTEPS is an evidence-based framework used to improve team performance and patient safety across the health care delivery system.

The app contains information on team structure (patient and everyone involved in their care), team observation tools, and a list of barriers to effective teams as well as strategies and tools to address these issues.

The TeamSTEPS app was developed by the Web & Mobile Technology Program Management Office in coordination with the Department of Health and Human Services Agency for Healthcare Research and Quality. WMT provides web and mobile solutions to the Defense Health Agency and other Department of Defense and Department of Veterans Affairs organizations.

TeamSTEPS is accessible from your smartphone or desktop computer at <https://mobile.health.mil/teamsteps/#/>.



Key Features

- ▶ Accessible on smartphones, tablets, and desktops
- ▶ Designed for clinical and non-clinical leaders, providers, and staff
- ▶ Training is built around proven teamwork principles

Key Benefits

- ▶ Elevates the quality and safety of health care services
- ▶ Teaches four core skills: Communication, Leading Teams, Situation Monitoring and Mutual Support
- ▶ Optimizes team performance

Click [here](#) to view TeamsSTEPS on Health.mil

Learn more about DHA's beneficiary-focused mobile apps at <https://mobile.health.mil>.

