ALM is a secure, configurable, web-based information technology solution used for process and issue management.

ALM provides a structured process management platform that delivers customizable solutions for Solution Delivery Division business processes. ALM's enhanced security with web-based remote access, organizes, manages, and protects software assets across dispersed development teams. Additionally, it supports multiple platforms, integrates development environments, and centrally manages database archives, including software versions and documents.

Several key workflows supporting SDD operations include:

- Configuration Management System(CMS)
- Task Order Workflows(TOW)
- Issuance Management (IAVA)
- Plan of Action and Milestones (POA&M)
- Contract Deliverables (CDRL)

Background

The system is a centralized, government-owned and hosted, data collection and processing system within the Defense Information Systems Agency, Defense Enterprise Computing Center in San Antonio, Texas. The tools in ALM consist of Solution Business Manager, Version Manager, Dimension Requirements Management, Dimension Change and Configuration Management, and Microfocus ALM Quality Center.
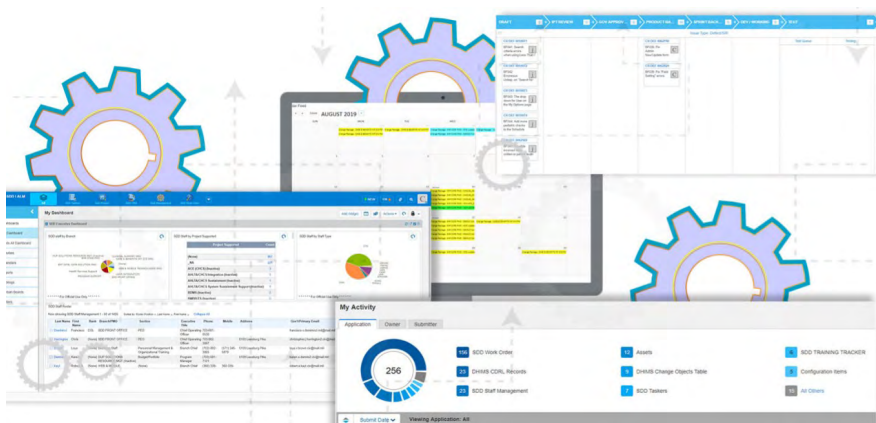
Key Features

- Supports multi-level data access based on individual or group privileges
- Controls user account permissions and access using SDD Configuration Management
- Generates user-specific reports and subscribed email notifications

Key Benefits

- Standardizes and streamlines tasker management
- Supports effective staff management
- Tracks contract deliverables
- Aids configuration management processes

ALM is managed by the **Solution Delivery Division** Technology Support Branch.