

Centralized Credentials And Quality Assurance System (CCQAS)

FACT SHEET

CCQAS is an application mandated by the Military Health System and used for credentialing and privileging of health care providers, risk management, and processing of adverse actions. The system streamlines these processes and supports local and contingency operations while assuring the health and safety of all Defense Health Agency beneficiaries.

CCQAS facilitates the process of obtaining, verifying, and assessing the qualifications of both privileged and non-privileged medical personnel to safely provide patient services. Collectively, these activities serve as the basis for clinical privileges and scope of practice decisions. Required information includes: relevant education, training, and experience; current licensure; specialty certification (if applicable); and performance data, such as current competency.

The application also tracks health care risk management cases and outcomes, including clinical adverse actions and management of adverse events such as malpractice, and active duty death and disability cases. These actions ensure that the program maintains compliance with regulatory requirements. Flexible reporting tools enable data-driven decisions and supports Department of Defense accreditation and medical readiness requirements.



Key Features

- Includes comprehensive demographic and other screening requirements
- Allows electronic workflow for review, routing, privileging decision, and provider notification
- Expedites the transfer and processing of credentialing and privileging information to support operational readiness requirements
- Maintains current and historical Healthcare Risk Management case records and outcomes

Key Benefits

- Enables providers to complete, submit, and track their application online
- Consolidates and standardizes MHS credentialing and privileging practices
- Links Healthcare Risk Management case records and providers' credentialing and privileging records, facilitating transparency across programs

CCQAS is managed by the **Solution Delivery Division** Clinical Support Program Management Office.