

Spectacle Request And Transmission System (SRTS) FACT SHEET

SRTS is the sole electronic system for ordering and tracking eyewear for Department of Defense service members, retirees, and other authorized federal agencies.

SRTS' ability to robustly process requests for eyewear supports deployment surge capability and planned and unplanned military humanitarian assistance missions. SRTS is accessible at 26 fabrication labs; 2,060 clinics; and 49 Naval ships worldwide and supports uniformed service members, retired personnel, and other federal agencies.

The application delivers readiness data to the Medical Protection System and the Air Force Aeromedical Services Information Management System. It also obtains demographic data and address verification information by interfacing with key DOD and federal systems, including the Defense Manpower Data Center and the U.S. Postal Service. To date, sites have completed more than five million optical lens orders.

Key Features

- Centralizes management of optical lens production
- Allows clinics to track orders in real-time, quickly find issues, and solve problems

Key Benefits

- Facilitates efficient and independent eyewear process management by optometry personnel
- Improves health protection and combat readiness of the uniformed services

The screenshot displays the SRTSweb homepage. At the top, it states 'This page contains dynamic content - Highest Possible Classification is UNCLASSIFIED/CONTROLLED UNCLASSIFIED INFORMATION'. The header includes the SRTS Web logo, the Department of Defense seal, and a 'Have Questions? Contact us at 1-800-600-9332' link. The main content area is divided into several sections: 'What is SRTSweb?' (describing the system as a web-based application for ordering eyewear), 'Login Using My CaC or PIV' (with a 'Log In' link), 'G-Eyes Orders' (explaining the need for a prescription and providing a 'Click here to go to G-Eyes' link), 'Check My Order Status' (with a link to get an update), and 'System Requirements' (specifying Internet Explorer version 9 or higher). A 'Got Questions?' section provides contact information for the Global Service Center Desk. The footer contains copyright information (© 2014 SRTS Web), links to SRTSweb Information, Resources, and DoD Resources, and the DHA logo.

You need a CAC to login. To access SRTSweb, visit <https://srtsweb.health.mil>

SRTS is managed by the **Solution Delivery Division** Clinical Support Program Management Office.