

Spectacle Request And Transmission System (SRTS) FACT SHEET

SRTS is the sole electronic system for ordering and tracking eyewear for Department of Defense service members, retirees, and other authorized federal agencies.

SRTS' ability to robustly process requests for eyewear supports deployment surge capability and planned and unplanned military humanitarian assistance missions. SRTS is accessible at 26 fabrication labs; 2,060 clinics; and 49 Naval ships worldwide and supports uniformed service members, retired personnel, and other federal agencies.

The application delivers readiness data to the Medical Protection System and the Air Force Aeromedical Services Information Management System. It also obtains demographic data and address verification information by interfacing with key DOD and federal systems, including the Defense Manpower Data Center and the U.S. Postal Service. To date, sites have completed more than five million optical lens orders.

This page contains dynamic content - Highest Possible Classification is UNCLASSIFIED/CONTROLLED UNCLASSIFIED INFORMATION

Spectacle Request Transmission System   **E F P T D P O**  **Have Questions? Contact us at 1-800-600-9332**

Thursday, May 22, 2025 [Login](#)

Welcome to the U.S. Department of Defense Spectacle Request Transmission System (SRTSweb)

What is SRTSweb?
The Spectacle Request Transmission System (SRTS) is a web-based application that provides the United States Department of Defense (DoD) military ordering facilities(clinics) and fabrication facilities(labs) with an automated mechanism to order and track military eyewear.



In addition to servicing our eyewear facilities, we also provide our military personnel who are in theatre access to our **G-Eyes application** allowing our soldiers to reorder eyewear as the need arises.

SRTSweb is a secure system for authorized personnel use only. A clinic or lab wishing to use SRTSweb to manage military eyewear processing, must obtain a **NOSTRA authorized account**.

CAC/PIV Login
Log In

Request New Site/Facility - OR - Request System Access

Got Questions?
If you need assistance with SRTSweb, please contact the Global Service Center Desk to submit a trouble ticket.
1-800-600-9332 or by [email](#)

G-Eyes Orders
In order to use G-Eyes, you must be deployed to an APO, FPO, or DPO and have an optical prescription on file.



[Click here to go to G-Eyes](#)

Military Combat Eye Protection is a unit issue item. Please see your unit supply representative if you are in need of those items.

Check My Order Status
Your most recent order status(es) are available.
[Click here](#) to get an update.

System Requirements
SRTSweb is optimized for Internet Explorer version 9 or higher with Javascript enabled and may not operate properly in other browsers.

News and Announcements from the SRTSweb Team

Remember to check this page often for important information and updates!

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Key Features

- Centralizes management of optical lens production
- Allows clinics to track orders in real-time, quickly find issues, and solve problems

Key Benefits

- Facilitates efficient and independent eyewear process management by optometry personnel
- Improves health protection and combat readiness of the uniformed services

You need a CAC to login. To access SRTSweb, visit <https://srtswb.health.mil>

SRTS is managed by the **Solution Delivery Division Clinical Support Program Management Office**.