# HEALTH AFFAIRS

#### THE ASSISTANT SECRETARY OF DEFENSE

### 1200 DEFENSE PENTAGON WASHINGTON, DC 20301-1200

DEC 18 2014

MEMORANDUM FOR ASSISTANT SECRETARY OF THE ARMY (MANPOWER AND RESERVE AFFAIRS)

ASSISTANT SECRETARY OF THE NAVY (MANPOWER AND RESERVE AFFAIRS)

ASSISTANT SECRETARY OF THE AIR FORCE (MANPOWER AND RESERVE AFFAIRS)

SUBJECT: Retirement of eLearning Systems

The Defense Health Agency (DHA) expects to deliver substantial savings by eliminating redundancies and improving business processes. One area suitable for this make-over is eLearning.

Our Education and Training (E&T) experts completed an extensive review of current eLearning systems and commercial contracts in use across the Military Health System (MHS). The Medical Deputies Action Group (MDAG) approved the recommendation to adopt Joint Knowledge Online (JKO) as the Enterprise Learning Management System (LMS). It is now time to transition off other LMSs where possible. This transition must be carefully planned to avoid any degradation of training. Therefore, I am directing the following:

- 1. The owners of the MHS contracted systems listed in Appendix 1 will work with the DHA Health Information Technology Directorate and the DHA E&T Directorate to complete a transition plan to retire the eLearning systems. The plan must include functional input for content and training data migration. The schedule and milestones for this action are included in Appendix 2.
- 2. Business rules and processes for content review have already been developed and approved by our functional experts. The DHA E&T Directorate will establish a sub-Working Group (sWG) to review existing learning content on the LMSs listed in Appendix 1 and make recommendations on what should be migrated to JKO. To ensure the functional community has a voice in system transition planning, the sWG will need the assistance of subject-matter experts (SMEs) from around the MHS on a short-term basis. Please assist with the identification of these SMEs and make them available to support the sWG as requested.
- 3. Appoint a representative from each of the Services, the DHA National Capitol Region Medical Directorate, and the DHA Learning and Development Division to serve on a tiger team to review the various contracts currently in place with Software as a Service content providers. This team will develop the appropriate request(s) for proposals for enterprise-wide contract(s) to replace them.

They must work with the respective Contracting Officers or their representatives to determine the best way to terminate local or Service-level contracts with the current SaaS vendors once an enterprise-wide contract is awarded. This team will report to the DHA E&T Directorate.

Request that names of personnel chosen to support this important work, in subparagraphs 2 and 3 above be provided to Dr. Rosemary Durica, rosemary.a.durica.civ@mail.mil, within 30 days of the date of this memorandum. We are poised to make great strides in the area of eLearning and, on behalf of the MDAG, I want to thank you in advance for your support in this effort. My interim point of contact for this is Dr. Rosemary Durica, Executive Director, Joint Medical Executive Skills Institute. Dr. Durica may be reached at (210) 295-0463, or rosemary.a.durica.civ@mail.mil.

John Woodson, M.D.

Attachments: As stated

cc:

Surgeon General of the Army Surgeon General of the Navy Surgeon General of the Air Force Joint Staff Surgeon Chief of Staff, Health Affairs

Deputy Assistant Secretary of Defense, Health Budgets and Financial Policy

Deputy Assistant Secretary of Defense, Clinical and Program Policy

Deputy Assistant Secretary of Defense, Force Health Protection and Readiness

Deputy Assistant Secretary of Defense, Warrior Care Policy

Director, Defense Health Agency

Chief of Staff, Defense Health Agency

Director, Interagency Program Office, Defense Health Agency

Director, Administration and Management Directorate, Defense Health Agency

Director, Education and Training Directorate, Defense Health Agency

Director, Health Information Technology Directorate, Defense Health Agency

Director, Healthcare Operations Directorate, Defense Health Agency

Director, Business Support Directorate, Defense Health Agency

Director, National Capitol Region Medical Directorate, Defense Health Agency

Program Executive Officer, Defense Health Modernization System

Chief Acquisition Executive, Defense Health Agency

Chief, Procurement Division, Defense Health Agency

### Appendix 1

#### **Defense Health Program Funded LMSs**

Organization	System	Program Office	Estimated Retirement Date
Transportation Command	TRAC2ES Web Based Training	Surgeon's Office	To be determined
Defense Health Agency	MHS Learn	Defense Health Services Systems	July 2015
Defense Health Agency	JMS149/DMLSSU;	Defense Health Services Systems	To be determined
Defense Health Agency	TRICARE University	TRICARE Health Plan	To be determined
Defense Health Agency	Immunization University LMS	Immunization Healthcare Branch	To be determined
Defense Health Agency	Project Immune Readiness	Immunization Healthcare Branch	To be determined
Defense Health Agency	Training Database	Learning and Development Directorate	To be determined
Defense Health Agency	Skillsoft/Skillport	Learning and Development Directorate	To be determined
Defense Health Agency	Joint Medical Executive Skills Institute	Education and Training Directorate	December 2014
Army Medical Command	Army Medical Department Personnel Education and Quality System LMS	Southern Regional Medical Command	To be determined
Army Medical Command	Training Event System	Pacific Regional Medical Command	To be determined

## **Schedule & Milestones**



