



**POST-TEST for DHA UBO and DQMC Program Webinar:
SSI Clearinghouse & Electronic Claim Attachments**
[broadcast 25 and 27 August 2026]

POST-TEST INSTRUCTIONS: View the recorded Webinar located at [UBO Learning Center Archived Webinars](#) and then complete all of the 10 questions below. Submit your answers via e-mail to ubo.helpdesk@intellectsolutions.com with “Answers, Post Test “**SSI Clearinghouse & Electronic Claim Attachments**” in the subject line (a read receipt for your records is recommended). If at least 70% of the questions are answered correctly, you will receive a Certificate of Approval with Index Number via email. If you receive a score of 69% or lower, you will be notified via email and may review the archived Webinar and resubmit the post-test. Results may take up to five business days. If you have any questions, please submit those as well to ubo.helpdesk@intellectsolutions.com.

1. Multiple Choice: What is the primary function of the SSI Clearinghouse?
 - a. To manage provider schedules and appointments.
 - b. To facilitate the electronic transmission of medical claims and remittances between the billing system and payers.
 - c. To store patient medical records from PowerChart.
 - d. To handle only the processing of paper-based claims.
2. True or False: An 835 file represents the actual payment/funds transfer from the payer.
 - a. True
 - b. False
3. Multiple Choice: What is the first step in Revenue Cycle to manually place a hold for adding an attachment?
 - a. Re-submit the claim immediately.
 - b. Right-click the claim and select "Cancel Claim".
 - c. Contact the payer by phone.
 - d. Add a note in the patient's chart.
4. Multiple Choice: SSI errors should be resolved in SSI and/or Revenue Cycle within how many business days?
 - a. 1-3 business days
 - b. 3-5 business days
 - c. 5-10 business days
 - d. 10-15 business days
5. Fill in the blank: An electronic remittance advice (ERA) that the payer sends back after processing a claim is known as an _____ file.
 - a. 1131
 - b. Cleared
 - c. Corrupt
 - d. 835



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6. True or False: When correcting an SSI edit directly in Revenue Cycle, it is best practice to delete the original claim in SSI to prevent a duplicate submission.
 - a. True
 - b. False

7. Fill in the Blank: For denied claims requiring documentation, users can add a note in the NTE segment of the replacement claim in Revenue Cycle to trigger a _____ once it reaches SSI.
 - a. Hold
 - b. Denial
 - c. Duplicate claim
 - d. False denial

8. True or False: If you decide you do not need to add an attachment, the edit can be bypassed.
 - a. True
 - b. False

9. True or False: The Quick Fix page in SSI displays all fields on a claim, regardless of whether they have an error.
 - a. True
 - b. False

10. Multiple Choice: Which file represents the electronic claim sent to a third-party payer?
 - a. 835
 - b. 837
 - c. 277
 - d. PDF