



# Learning Update

MAY 2018

## About the Learning Update

The Learning Update delivers an upcoming schedule of Department of Defense Patient Safety Program (DoD PSP) and other patient safety activities, tools and resources to help you increase your patient safety knowledge and skills.

Please note that information about patient safety activities are continuously updated. Check out the [Calendar of Events](#) on the DoD PSP web site to get the latest details and confirm information provided here.

### Patient Safety On-Demand eLearning Courses

*Instructor-led or self-paced online learning sessions focused on a specific product*

#### **On-Demand eLearning: Joint Patient Safety Reporting How-To Videos**

Access the *JPSR Video Knowledge Base*, a collection of brief videos in Joint Knowledge Online, demonstrating the following JPSR functionalities:

- Hotspots
- Investigation Form
- Reporting
- Searching

Follow the below instructions to access the *JPSR Video Knowledge Base*.

1. Log into to the Joint Knowledge Online (JKO) [web site](#).
  - CAC/VA PIV users should click on the "Create or Login with CAC" link.
  - Non CAC/VA PIV users must register for an account by clicking either "Military/Government Personnel Registration" or "Non-Government Personnel/Sponsored Account Registration" depending on your status.
2. After logging in, click the "Community" tab.
3. Scroll down to the "Military Health System" section and click "Joint Patient Safety Reporting."
4. Click on a topic of interest to view a video.
5. A new page will open. Click on a topic of interest to watch a video.
6. For announcements, links and additional supporting documents return to the JPSR Community page where the videos are listed and scroll down to the "Links" section.

#### **On-Demand eLearning: Root Cause Analysis**

This self-paced module outlines the DoD Patient Safety Program's suggested practices for conducting a root cause analysis, from the initial reporting of a patient safety event through the formation of the RCA Team to the identification of contributing factors and root causes and the recommendation of corrective actions.

[Register now](#)



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## Patient Safety Learning Circles

*In-person or web-based forums focused on a specific topic*

### TeamSTEPPS® Webinar – American Hospital Association (AHA)

Please check our [Calendar of Events](#) for updates on this webinar.

### The Joint Commission

There are multiple opportunities to attend accreditation and certification webinars offered by The Joint Commission.

[Learn more](#)

### How to Make Change Happen: An Introduction to IHI's Psychology of Change Framework – Institute for Healthcare Improvement (IHI)

May 10, 2018 from 2-3 p.m. EDT

For the past 30 years, the IHI has worked with organizations around the world to improve health and health care using an approach to quality improvement that's grounded in W. Edwards Deming's System of Profound Knowledge. Dedicated improvers know that, to achieve results, we need to consistently apply systems thinking, an understanding of variation, and theories of knowledge.

But people are resistant to change. That's why the IHI Innovation Team has been researching and testing “psychology of change” ideas and methods to promote and accelerate successful, scalable, and sustainable improvement work. Join us to hear what they've learned from the past year.

### Speakers:

- Kate B. Hilton, JD, MTS, IHI faculty, senior consultant, ReThink Health
- Alex Anderson, research associate, IHI
- Michael Rose, MD, anesthesiologist, vice president of surgical services & chairperson of Community Board of Trustees, McLeod Regional Medical Center

[Learn more](#)



### Giving Patients and Families the Tools to be Health Care Improvers – Institute for Healthcare Improvement (IHI)

May 17, 2018 from 2-3 p.m. EDT

### Speakers:

- Amar Shah, consultant forensic psychiatrist & chief quality officer, East London NHS Foundation Trust
- Lindsey Bourne, director of education, PFCCpartners

[Learn more](#)



### Opioids in the Acute Care Setting: Safety Considerations – ECRI Institute

May 24, 2018 from 1-2 p.m. EDT

### Speakers:

- TBD



For more information on registering for this webinar, please e-mail [TQMC@ECRI.org](mailto:TQMC@ECRI.org) or call (610) 825-6000, ext. 5800.

**Don't wait to register for other DoD PSP activities!**

*Click here to view the 2018 DoD PSP Calendar:*

[www.health.mil/PSPcalendar](http://www.health.mil/PSPcalendar)

**Do you have a learning activity or networking opportunity that should be included?**

*E-mail us here: [DHA.patientsafety@mail.mil](mailto:DHA.patientsafety@mail.mil).*