

# TRICARE® AND FEDERAL BENEFITS OPEN SEASON 2019

**BWE Experiencing Technical Issue**

**Online Enrollment for TRICARE Health Plans Affected**

## **TRICARE Open Season**

Beneficiary Web Enrollment (BWE), the online platform for TRICARE enrollment and plan changes, is experiencing a technical issue and currently does not allow you to change your plan (Prime/Select) online.

If you would like to change your TRICARE Prime Option or TRICARE Select health plan during Open Season, you have two choices:

### **By Phone: Call Your Regional Contractor**

Health Net Federal Services (TRICARE West):

**1-844-866-9378**

Humana Military (TRICARE East):

**1-800-444-5445**

Overseas

**[TRICARE-overseas.com/contact-us](http://TRICARE-overseas.com/contact-us)**

### **By Mail: Send an Enrollment Form**

Download TRICARE Prime or Select enrollment forms at

**[www.tricare.mil/openseason2019](http://www.tricare.mil/openseason2019)**

Learn more about Open Season at: **[www.tricare.mil/openseason2019](http://www.tricare.mil/openseason2019)**

**TRICARE Open Season runs  
Nov. 11 through Dec. 9, 2019**

