

COVID-19 Vaccine AudioCare Template



"Hi, this is an automated message from [Unit/Location] regarding the COVID-19 Vaccine."

"We are calling the person whose birthday is (DOB)"

"The Centers for Disease Control and Prevention has recommended adults 65 and older and those 16 years and older with a condition that may put them at risk from the COVID-19 virus be prioritized for COVID-19 vaccination. Our records show you are a DoD authorized individual and are now eligible to receive the COVID-19 vaccine."

Please select 1 of the following four choices:

1. "If you are interested in receiving the COVID-19 vaccine at [Unit/Location] press **XX>>Fwd** to next question
2. "If you do not wish to receive the COVID-19 vaccine at this time but would like to receive a call in the future, press **XX" >>Fwd** to closing
3. "If you have already received or plan to receive the COVID-19 vaccine elsewhere, press **XX" >>Fwd** to closing
4. "If you no longer wish to receive calls about the COVID-19 vaccine, press **XX" >>Fwd** to closing

Eligible beneficiaries may now self-book their COVID-19 vaccine appointment at by visiting [Appointment Booking Site] again that website is [Appointment Booking Site].

Beneficiaries needing additional assistance booking their COVID-19 vaccine may call [Add contact/telephone information] Monday-Friday from [Add working hours].

[Unit/Location] is committed to protecting beneficiaries' health and fighting the COVID-19 virus. Please contact us at [Add contact/telephone information] Monday-Friday from [Add working hours]

Press XX to repeat this message, or press **XX** to end the call.

Stay safe. Goodbye.

"Hello, this is an automated message from [Unit/Location] regarding the COVID-19 vaccine. The Centers for Disease Control has recommended adults 65 and older and those 16 years and older with a condition that may put them at risk from the COVID-19 virus be prioritized for COVID-19 vaccination.

Our records show you are an authorized DoD Beneficiary and are now eligible to receive the COVID-19 vaccine. You may receive the COVID-19 vaccination at our Clinic whether or not you receive routine care at [Unit/Location].

If you would like to receive the vaccine, you may self-book a COVID-19 vaccine appointment by visiting [Appointment Booking Site] again that website is [Appointment Booking Site]. If you need additional assistance booking your COVID-19 vaccine appointment, call [Add contact/telephone information] Monday-Friday from [Add working hours].

[Unit/Location] is committed to protecting your health and fighting the COVID-19 virus. Stay safe. Goodbye.