

IMPROVE COMMUNICATION WITH THE READY RELIABLE CARE SAFETY COMMUNICATION BUNDLE

1 LEADER DAILY SAFETY BRIEFS

- Leaders at all levels identify and discuss issues that have occurred or are likely to occur.

2 SAFETY LEADERSHIP ROUNDS

- Leaders conduct informal conversations with staff about safety issues, including factors related to patient safety and staff well-being.

3 UNIT-BASED HUDDLES

- Multi-disciplinary teams huddle at the beginning of the day, shift, or event of care to review the plan and resources, address questions, elevate issues to leadership, and reduce burnout factors.

4 I-PASS

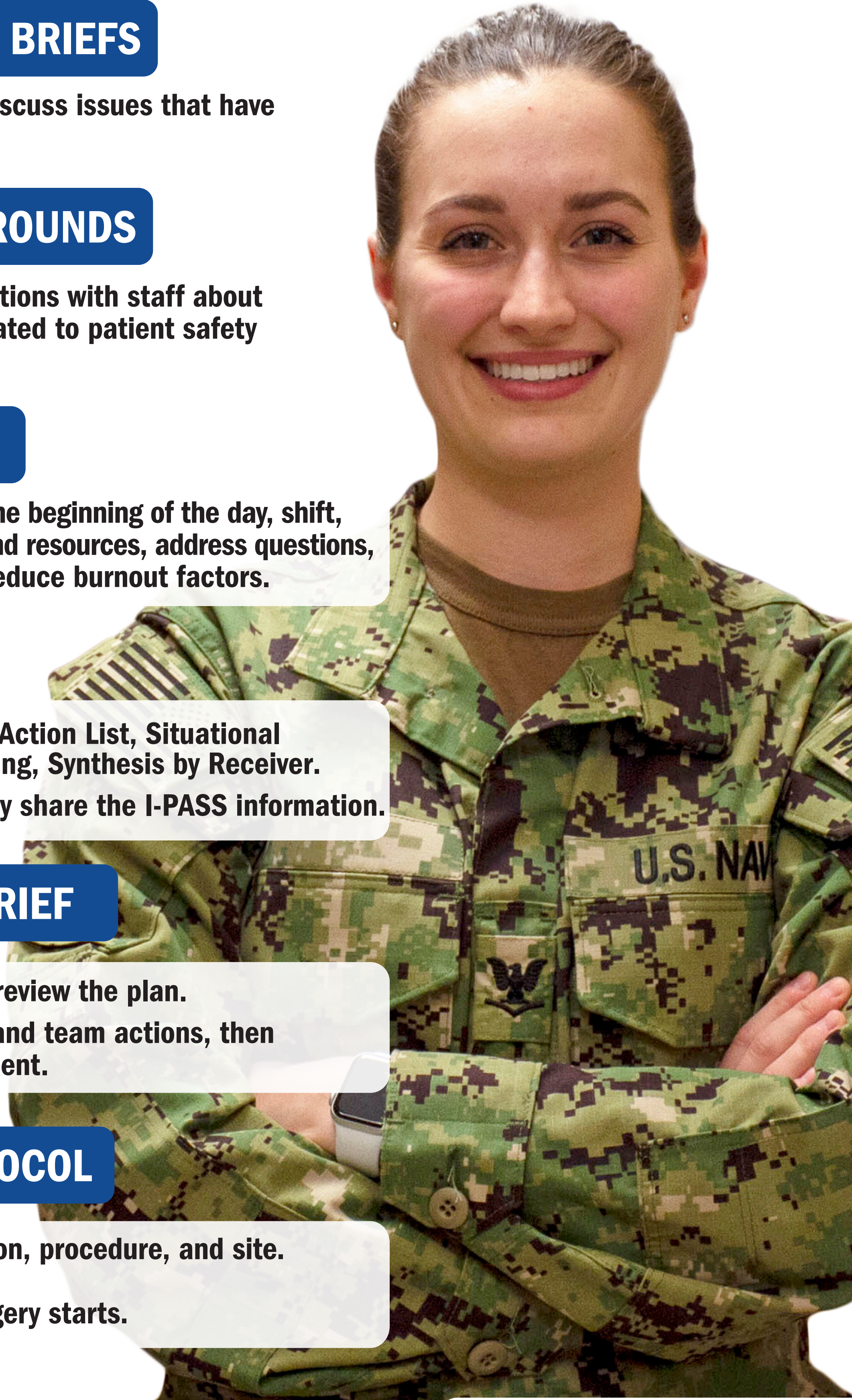
- Illness Severity, Patient Summary, Action List, Situational Awareness and Contingency Planning, Synthesis by Receiver.
- During each handoff, systematically share the I-PASS information.

5 SURGICAL BRIEF/DEBRIEF

- Before surgery, work as a team to review the plan.
- After the surgery, review the case and team actions, then discuss opportunities for improvement.

6 DHA UNIVERSAL PROTOCOL

- Check that you have the right person, procedure, and site.
- Mark the surgical site.
- Conduct a time-out before the surgery starts.



To learn more about Ready Reliable Care, visit the website at health.mil/ReadyReliableCare or scan the QR code:

