

# FREQUENTLY ASKED QUESTIONS



## How do I download the Warfighter Brain Health Provider Toolkit app to my mobile device?

Visit <https://mobile.health.mil/WBHToolkit> to download the app. For assistance with downloading and installing, access the [How to Download Guide](#).

## What are the WBH Toolkit app capabilities?

	Yes	No
Apple iOS compatibility	✓	
Android compatibility	✓	
Downloadable to personal smartphone	✓	
Downloadable to government-issued smartphone	✓	
Available offline	✓	
Available on either the App Store or Google Play Store		✗
Connection to the electronic health record		✗
Content is transferrable, shareable, and/or downloadable		✗

## Where can the WBH Toolkit app be used?

The app can be used on or offline and in the deployed or non-deployed setting.

## Why doesn't the WBH Toolkit app connect with the electronic health record?

The app is available for use on your personal device, and therefore does not have the necessary safeguards in place to transfer HIPAA-protected content to the electronic health record.

## How do I provide feedback or report a bug on the WBH Toolkit app?

You can do both directly within in the app. To learn more, download the [How to Give Feedback Guide](#).