**MISSION:** The Defense Health Agency, a Combat Support Agency, leads the MHS integrated system of readiness and health to deliver Quadruple Aim: increased readiness, better health, better care, and lower cost.

**Foundational Documents:**
National Military Strategy  
DoD Agency Strategic Plan  
Joint Concept for Health Services
## DHA Strategy Map – Objective Definitions

### Means

<table>
<thead>
<tr>
<th>ID</th>
<th>Objective</th>
<th>Definitions</th>
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</thead>
</table>
| M1 | Optimize Critical Internal Management Processes | • Enhance effectiveness and efficiency of internal operations and stakeholder engagement, reliability of reporting, and compliance with laws and regulations through:  
- Ensuring easy access to accurate financial, resource and personnel information to support decision making and accountability  
- Designing and supporting implementation of effective and efficient Human Resource and Personnel processes and practices  
- Designing and supporting implementation of effective internal controls, and decision making and communications systems |