Rancho Bernardo Use Case
Volume II
### Table of Contents

<table>
<thead>
<tr>
<th>Part</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. P4I Measures</td>
<td>3</td>
</tr>
<tr>
<td>B. JOES-C Data</td>
<td>20</td>
</tr>
</tbody>
</table>
## Part A: P4I Measures (1 of 17)

### MHS Dashboard - IA-NBHC RANCHO BERNARDO

**Go back to:** MHS Readiness - **Medically** Ready Force

**Individual Medical Readiness (IMR)**

- **Deployment Limiting Med/Dent Condition to fit**
  - Click documentation icon for measure details

- **Percent of Providers Meeting KSAs for General Surgery**
  - Click documentation icon for measure details

- **Percent of Providers Meeting KSAs for Orthopedic Surgery**
  - Click documentation icon for measure details

**Current Data Date:**

**Freq of Update:** Quarterly
Part A: P4I Measures (2 of 17)

Better Health - Improve Well-Being

Health Related Quality of Life

Obesity Prevalence in Adults
- N/A

Obesity Prevalence in Children
- N/A

Overweight Prevalence in Adults
- N/A

Overweight Prevalence in Children
- N/A

Cessation Counseling Amongst Tobacco Users
- N/A

Tobacco Use Assessment
- N/A

Current Data Date:
- Dec '18

Freq of Update:
- Annually
- Quarterly
- Monthly
Part A: P4I Measures (3 of 17)

Better Care - Improve Clinical Outcomes

Risk Adjusted Mortality
(All Cause)

Current Data Date
Freq of Update
Quarterly

Lower is better

Inpatient: Recommend Hospital (Satisfaction)

Current Data Date
Freq of Update
Quarterly

Outpatient Provider Communication

94.23%

Current Data Date
Freq of Update
Dec '17
Quarterly
### Part A: P4I Measures (4 of 17)

#### Better Care - Improve Safety

<table>
<thead>
<tr>
<th>Measure</th>
<th>Current Data Date</th>
<th>Freq of Update</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catheter-Associated Urinary Tract Infections - SIR</td>
<td></td>
<td>Quarterly</td>
</tr>
<tr>
<td>Central Line-Associated Bloodstream Infections - SIR</td>
<td></td>
<td>Quarterly</td>
</tr>
<tr>
<td>WSS (Wrong Site Surgery)</td>
<td></td>
<td>Quarterly</td>
</tr>
<tr>
<td>URFO (Unintended Retained Foreign Objects)</td>
<td></td>
<td>Quarterly</td>
</tr>
<tr>
<td>NSQIP (30 Day) All Case Morbidity Index</td>
<td></td>
<td>Click to view the report</td>
</tr>
<tr>
<td>NSQIP (30 Day) All Case Mortality Index</td>
<td></td>
<td>Click to view the report</td>
</tr>
</tbody>
</table>
Part A: P4I Measures (5 of 17)

Better Care - Improve Condition-based Quality Care

1. **Diabetes A1c Testing**
   - Current Data Date: Apr '18
   - Freq of Update: Monthly
   - Current Percentage: 91.67%

2. **Low Back Pain Imaging Studies**
   - Current Data Date: Dec '18
   - Freq of Update: Monthly
   - Current Percentage: 90.91%

3. **Children with Pharyngitis Appropriate Testing**
   - Current Data Date: Dec '18
   - Freq of Update: Monthly
   - Current Percentage: 100.00%

4. **HEDIS Breast Cancer Screening**
   - Current Data Date: Dec '18
   - Freq of Update: Monthly
   - Current Percentage: N/A

5. **HEDIS Cervical Cancer Screening**
   - Current Data Date: Dec '18
   - Freq of Update: Monthly
   - Current Percentage: N/A

6. **HEDIS Colon Cancer Screening**
   - Current Data Date: Dec '18
   - Freq of Update: Monthly
   - Current Percentage: N/A
Part A: P4I Measures (6 of 17)

- **7-Day Mental Health Follow-Up**: 100.00 %, Current Data Date Dec '18, Freq of Update Monthly
  - No data is currently available

- **HEDIS All Cause Readmissions**: No data is currently available

- **Well Child**: 76.92 %, Current Data Date Dec '18, Freq of Update Monthly
  - No data is currently available

- **IQI #33 Primary Cesarean Section**: No data is currently available

- **Postpartum Hemorrhage**: No data is currently available

- **Unexpected Newborn Complication #716**: No data is currently available
Part A: P4I Measures (7 of 17)

- Days to Third Next Available 24 Hour Appointment
  - N/A
  - Lower is better
  - Current Data Date: Mar '19
  - Freq of Update: Monthly

- Days to Third Next Available Future Appointment
  - N/A
  - Lower is better
  - Current Data Date: Mar '19
  - Freq of Update: Monthly

- Potentially Recapturable PC Leakage to the Network
  - N/A
  - Lower is better
  - Current Data Date: Dec '18
  - Freq of Update: Monthly

- PCM Continuity
  - 100.00 %
  - Lower is better
  - Current Data Date: May '18
  - Freq of Update: Monthly
Part A: P4I Measures (8 of 17)

Better Care - Optimize & Standardize Access
Percent of Direct Care Enrollees with Secure Messaging
No data is currently available

SM Response Time
One Business Day
No data is currently available

Satisfaction with Getting Care When Needed
100.00%

Current Data Date: Sep '18
Freq of Update: Quarterly

Specialty Care: Referral Order to Book
3.07

Current Data Date: Jan '18
Freq of Update: Monthly
Lower is better

Specialty Care: Booked to Actual Appt
16.73

Current Data Date: Jan '18
Freq of Update: Monthly
Lower is better
Part A: P4I Measures (10 of 17)

Better Care - Improve Regulatory Compliance

American Council for Graduate Medical Education (ACGME) Accreditation Status
- Click documentation icon for measure details

Accreditation for DoD Clinical Laboratories
- Click documentation icon for measure details

Joint Commission Accreditation
- Click documentation icon for measure details
Part A: P4I Measures (11 of 17)

Lower Cost - Improve Stewardship

Per Member Per Month

No data is currently available

Total Purchased Care Cost
N/A

Current Data Date: Jul '18
Freq of Update: Monthly
Lower is better

Private Sector Care Cost per Prime Enrollee
No data is currently available

Total Empanelment
N/A

Current Data Date: Feb '19
Freq of Update: Monthly

Pharmacy Percent Retail Spend
N/A

Current Data Date: Jan '19
Freq of Update: Monthly
Lower is better
### Part A: P4L Measures (12 of 17)

<table>
<thead>
<tr>
<th>Measure</th>
<th>Data Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>AD: Spec Prov Efficiency</td>
<td>No data is currently available</td>
</tr>
<tr>
<td>Overall Occupancy Rate (US)</td>
<td>No data is currently available</td>
</tr>
<tr>
<td>ICU Occupancy Rate (US)</td>
<td>No data is currently available</td>
</tr>
<tr>
<td>Enterprise Support Activity (ESA) Net Benefit</td>
<td><img src="image.png" alt="Documentation Icon" /> Click documentation icon for measure details</td>
</tr>
</tbody>
</table>

Part A: P4I Measures (13 of 17)

MHS Dashboard - IA-NBHC RANCHO BERNARDO

Go back to: MHS
<table>
<thead>
<tr>
<th>Measure</th>
<th>Data As Of</th>
<th>Next Refresh</th>
<th>Red</th>
<th>Yellow</th>
<th>Green</th>
<th>Blue</th>
</tr>
</thead>
<tbody>
<tr>
<td>HRQOL</td>
<td></td>
<td>9/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obesity in Adults, Lower is better</td>
<td>12/2018</td>
<td>5/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obesity in Children, Lower is better</td>
<td>12/2018</td>
<td>5/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overweight in Adults, Lower is better</td>
<td>12/2018</td>
<td>5/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Overweight in Children, Lower is better</td>
<td>12/2018</td>
<td>5/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tobacco Counseling</td>
<td>5/2018</td>
<td>4/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tobacco Use Assessment</td>
<td>5/2018</td>
<td>4/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Assessment:

- Red: Less than 65%
- Yellow: 65 - 69.9%
- Green: 70 - 74.9%
- Blue: Greater than 75%

Better Care - Improve Clinical Outcomes

<table>
<thead>
<tr>
<th>Measure</th>
<th>Data As Of</th>
<th>Next Refresh</th>
<th>Red</th>
<th>Yellow</th>
<th>Green</th>
<th>Blue</th>
</tr>
</thead>
<tbody>
<tr>
<td>Risk Adjusted Mortality</td>
<td></td>
<td>5/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Recommend Hospital</td>
<td></td>
<td>3/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provider Communication</td>
<td>12/2017</td>
<td>3/2019</td>
<td>&lt;85%</td>
<td>&gt;=85%</td>
<td>&gt;=85%</td>
<td>&gt;=81%</td>
</tr>
</tbody>
</table>

Better Care - Improve Safety

<table>
<thead>
<tr>
<th>Measure</th>
<th>Data As Of</th>
<th>Next Refresh</th>
<th>Red</th>
<th>Yellow</th>
<th>Green</th>
<th>Blue</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAUTI - SIR, Lower is better</td>
<td></td>
<td>7/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CLABSI - SIR, Lower is better</td>
<td></td>
<td>4/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>WSS</td>
<td></td>
<td>7/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>URRO</td>
<td></td>
<td>7/2019</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Part A: P4I Measures (15 of 17)

### Better Care: Improve Condition-based Quality Care

<table>
<thead>
<tr>
<th>Measure</th>
<th>Data As Of</th>
<th>Next Refresh</th>
<th>Red</th>
<th>Yellow</th>
<th>Green</th>
<th>Blue</th>
<th>Performance</th>
<th>Trend</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diabetes A1c Testing</td>
<td>4/2018</td>
<td>4/2019</td>
<td>&lt; 90.54%</td>
<td>&gt;= 90.54%</td>
<td>&gt;= 93.37%</td>
<td>&gt;= 94.89%</td>
<td>91.67%</td>
<td>90.68%</td>
</tr>
<tr>
<td>Low Back Pain</td>
<td>12/2018</td>
<td>4/2019</td>
<td>&lt; 73.91%</td>
<td>&gt;= 73.91%</td>
<td>&gt;= 78.57%</td>
<td>&gt;= 82.98%</td>
<td>90.91%</td>
<td>92.31%</td>
</tr>
<tr>
<td>Children w/Pharyngitis</td>
<td>12/2018</td>
<td>4/2019</td>
<td>&lt; 86.86%</td>
<td>&gt;= 86.86%</td>
<td>&gt;= 90.61%</td>
<td>&gt;= 94.12%</td>
<td>100.00%</td>
<td>100.00%</td>
</tr>
<tr>
<td>Breast Cancer Screening</td>
<td>4/2018</td>
<td>4/2019</td>
<td>&lt; 73.55%</td>
<td>&gt;= 73.55%</td>
<td>&gt;= 77.49%</td>
<td>&gt;= 81.04%</td>
<td>76.11%</td>
<td>74.75%</td>
</tr>
<tr>
<td>Cervical Cancer Screening</td>
<td>4/2018</td>
<td>4/2019</td>
<td>&lt; 75.91%</td>
<td>&gt;= 75.91%</td>
<td>&gt;= 79.02%</td>
<td>&gt;= 82.48%</td>
<td>79.77%</td>
<td>79.61%</td>
</tr>
<tr>
<td>Colon Cancer Screening</td>
<td>4/2018</td>
<td>4/2019</td>
<td>&lt; 63.34%</td>
<td>&gt;= 63.34%</td>
<td>&gt;= 70.21%</td>
<td>&gt;= 74.7%</td>
<td>73.41%</td>
<td>72.67%</td>
</tr>
</tbody>
</table>

### 7-Day Mental Health

<table>
<thead>
<tr>
<th>Measure</th>
<th>Data As Of</th>
<th>Next Refresh</th>
<th>Performance</th>
<th>Trend</th>
</tr>
</thead>
<tbody>
<tr>
<td>All Cause Readmissions</td>
<td>5/2019</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Well Child</td>
<td>12/2018</td>
<td>4/2019</td>
<td>&lt; 81.9%</td>
<td>&gt;= 81.9%</td>
</tr>
<tr>
<td>IQI #33 Primary Cesarean Section</td>
<td>4/2019</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Postpartum Hemorrhage</td>
<td>4/2019</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Unexpected Newborn Complication</td>
<td>4/2019</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

Lower is better
Part A: P4I Measures (16 of 17)
### Part A: P4I Measures (17 of 17)

**Better Care - Improve Regulatory Compliance**

<table>
<thead>
<tr>
<th>Measure</th>
<th>Data As Of</th>
<th>Next Refresh</th>
<th>Red</th>
<th>Yellow</th>
<th>Green</th>
<th>Blue</th>
<th>IA-NBHC RANCHO BERNARDO</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACGME Accreditation Status</td>
<td>-</td>
<td>9/2019</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Accreditation for DoD</td>
<td>-</td>
<td>3/2019</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Clinical Laboratories</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Joint Commission Accreditation</td>
<td>-</td>
<td>3/2019</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

**Lower Cost - Improve Stewardship**

<table>
<thead>
<tr>
<th>Measure</th>
<th>Data As Of</th>
<th>Next Refresh</th>
<th>Red</th>
<th>Yellow</th>
<th>Green</th>
<th>Blue</th>
<th>IA-NBHC RANCHO BERNARDO</th>
</tr>
</thead>
<tbody>
<tr>
<td>PMPM</td>
<td>-</td>
<td>5/2019</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Total Purchased Care Cost</td>
<td>7/2018</td>
<td>4/2019</td>
<td>&gt; FY Target</td>
<td>= FY Target</td>
<td>≤ = Next FY Target</td>
<td>56.87M</td>
<td>-</td>
</tr>
<tr>
<td>Private Sector Care Cost</td>
<td>-</td>
<td>5/2019</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

**Performance & Trend**

- **Total Empenclment**
  - 6/2018
  - 4/2019
  - < but >=
  - Performance: Trend

- **Pharmacy Percent**
  - Retail
  - Lower is better
  - 7/2018
  - 5/2019
  - > 30%
  - <= 30%
  - <= 25%
  - Performance: Trend

- **AD: Spec Prov Efficiency**
  - 4/2019
  - Performance: Trend

- **All Occ Rate (US)**
  - 4/2019
  - Performance: Trend

- **ICU Occ Rate (US)**
  - 4/2019
  - Performance: Trend

- **ESA Benefit**
  - 6/2019
  - Performance: Trend
Part B: JOES-C 12-months Rolling Data (1 of 1)

NBHC Rancho Bernardo Market Purchased Care

There were no results matching your search criteria.