Ready Reliable Care (RRC) Safety Communication Bundle





Standardize 6 Measurable Practices to Improve Patient Safety

Leader Daily Safety Briefs

Leaders at all levels identify and discuss issues that have occurred or are likely to occur.

Safety Leadership Rounds (WalkRounds™)

Leaders conduct informal conversations with staff about safety issues, including factors related to patient safety and staff well-being.

Unit-Based Huddles

Multi-disciplinary teams huddle at the beginning of the day, shift, or event of care to review the plan and resources, address questions, elevate issues to leadership, and reduce burnout factors.

I-PASS

Illness Severity, Patient Summary, Action List, Situational Awareness and Contingency Planning, Synthesis by Receiver.

• During each handoff, systematically share the I-PASS information.

Surgical Briefs and Debriefs

- Before surgery, work as a team to review the plan.
- After the surgery, review the case and team actions, then discuss opportunities for improvement.

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Universal Protocol

- Check that you have the right person, procedure, and site.
- Mark the surgical site.
- Conduct a time-out before the surgery starts.



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Responsibilities after FY 22 Kick-off

Military Treatment Facilities

- 1. Implement the 6 Safety Communication Bundle practices.
- 2. Distribute job aids.
- 3. Measure practice compliance.
- 4. Submit data quarterly.
- 5. Participate in Quarterly Safety Forums.

Market and HQ Leads

- Mitigate barriers to implementation of the Communication Bundle.
- 2. Support data collection and submission.
- 3. Review data and identify trends in quarterly report.
- 4. Develop improvement strategies to address patient safety issues.
- 5. Participate in Quarterly Safety Forums.



Learn More <u>Online</u>

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